

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Palm Beach County Sheriff's Office
Main Detention Center & West Detention Center
West Palm Beach, Florida

October 27-29, 2020

VISITING COMMITTEE MEMBERS

Joel 'Bill' Davis, Chairperson
ACA Auditor

Maria Haynes, ACA Auditor

Ernest Umunna, ACA Auditor

A. Introduction

The audit of the Palm Beach County Department of Correction was conducted on October 27-29, 2020, by the following team: Joel W. Davis, Chairperson; Maria Haynes, Member; Ernest Umunna, Member. This audit included both the Main Detention Center in Palm Beach and the West Detention Center located in Belle Glade, Florida. The findings in this audit are applicable to both Centers.

B. Facility Demographics

APPLICABLE TO BOTH THE MAIN DETENTION CENTER AND THE WEST DETENTION CENTER

Rated Capacity: 3164

Actual Population:

Average Dailey Population for the last 12 months: MDC – 923 / WDC - 443

Average Length of Stay: 38

Security/Custody Level: Minimum / Medium / Maximum

Age Range of Offenders: Adults 18 and up, Youthful Offenders 14-18

Gender: Male and Female

Full-Time Staff: 1153

37 Administrative, 229 Support, 13 Program, 664 Security, 210 Other (contract staff for Trinity Food Services and Armor Health Care) Trinity Food Services and Wellpath Health Care

C. Facility Description

The Palm Beach County Correctional Facility is comprised of two (2) physical components; the Main Detention Center and the West Detention Center. The agency has chosen to consider them as one facility.

The MAIN DETENTION CENTER is located at the Sheriff’s Headquarters Complex in West Palm Beach, Florida. The South Tower is a twelve-story high-rise that came on line in 1993. The East and West Towers are six stories that flank the South Tower, both were constructed in 1983 which completes the Main Detention Center. The Main Detention Center has the greatest security capabilities and is used to house high-risk inmates, federal inmates, inmates who are in need of special medical and/or mental health care and those inmates who cannot function at any other facility. Also housed in the Main Detention Center are adult females and juveniles. The inmate population is primarily comprised of pre-trial, un-sentenced adult males.

The WEST DETENTION CENTER is located forty-five miles west of PBSO Headquarters in Belle Glade, FL. The original portion was built in 1983 and has had several expansions since. The newer portion was constructed in 1993 and increased the size dramatically. Most recently, it underwent an expansion/ renovation project completed

in 2011 which included virtually the entire facility. The facility houses all custody levels to include minimum, medium, and maximum custody inmates and has a total bed capacity of 998 inmates.

WDC utilizes direct observation and is program oriented. Inmates are encouraged to participate in various program activities such as the “Another Way”, a drug educational program, religious services, and self-improvement educational programs. Through ongoing partnerships with various community providers, the facility also provides reentry services to assist those inmates who are transitioning back into the community.

The facility uses video visitation. This program allows for the visiting of inmates live video feeds from public visitation centers.

D. Pre-Audit Meeting

The team met on Monday, October 26, 2020, in Palm Beach, Florida, to discuss the information provided by the Association staff and the officials from Palm Beach County Main Detention Center and the West Detention Center.

The chairperson divided standards into the following groups:

Standards # 4-ALDF-1A-01 to #4-ALDF-3A-02 Joel Davis, Chair
Standards #4-ALDF-4A-01 to #4-ALDF-5B-18 Ernest Umunna, Member
Standards #4-ALDF-5C-01 to #4-ALDF-7G-01 Maria Haynes, Member

E. The Audit Process

1. Transportation

Lt. Meredith Scott escorted the team to the facility, as well as Sgt. Michael Altemari, Sgt. Rechina Castro, Ann Juhasz and Captain Quinn for travel to the West Detention Center.

2. Entrance Interview

The audit team proceeded to the administrative conference room of the facility. The team expressed the appreciation of the Association for the opportunity to be involved with the Palm Beach County Sheriff’s Office Department of Corrections Detention Facilities in the accreditation process.

Lt. Meredith Scott escorted the team to the conference room where the formal entry meeting was held.

The following persons were in attendance:

Sergeant	Rechina Castro
Sergeant	Michael Altemari
Medical Inspector	Ann Juhasz
Major	Michael Devoter
Major	Alfonso Starling
Corporal	Billy Jones
Deputy Sheriff	Shanetta Davis
Sergeant	Jose Garcia
Procedural Officer	Mary Wright
Division Manager	Susan Dean
Captain	Patrice Quinn
Lieutenant	Meredith Scott
Chief Deputy	Michael Gauger

The following persons were in attendance via zoom:

Unit Manager	Tamara Starks
Mental Health Counselor	Ruth Osborne
Captain	John Cardaropoli
Director of Nursing	Sharon Lindner
Unit Manger	Tiffany Wagner
Sergeant	Andrew Noll
HSA	Krista Shuffett
Section Manager	Roderick White
Captain	Kimberly Kinsey
Registered Nurse	Renie Kirkland
Medical Doctor	Chadia Morcos
DON	Shara Davis
Captain	Jeffrey Jackson
Lieutenant	Tenicia Poitier
Section Manager	Michelle DeLaura
Chaplain	Altermease Kendrick

The Chair expressed the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The team discussed the audit schedule with the staff at this time. Due to the Coronavirus Mask were worn by the audit team while in the facilities.

3. Facility Tour

The team toured the Main facility and the West Facility on Tuesday, October 26, 2020. The following persons accompanied the team on the tour at both facilities with the exception of the scribes, these staff members responded to the team's questions concerning facility operations:

Major Alfonso Starling
Captain Patrice Quinn
Lieutenant Meredith Scott
Sergeant Michael Altemari
Sergeant Rechina Castro
Medical Inspector Ann Juhasz
Captain Kimberly Kinsey
Captain William Pinto
Corporal Billy Jones
Deputy Sheriff Shanetta Davis

Notices of candidacy for accreditation were posted.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative describes the relevant program services and functional areas and summarizes the findings regarding the quality of life.

Security:

The Main Detention Center is made up of a high-rise tower bordered by two smaller towers. These concrete structures act as the secure perimeter for the facility. A 12 ft. chain linked fence with two attached razor ribbons and three strands of barbed wire secure the rear area of the facility. There is 24-hour constant visual observation of the outside perimeter by staff assigned to Central Control by way of five fixed cameras located around the facility's perimeter and one camera at the delivery sally port that pans the area. Access into MDC is by way of two front entrances (one for administration and one for security staff), a sally port for deliveries, and an enclosed sally port for inmate transports. Transport sally port is equipped with gun lockers and a clearing barrel for law enforcement use.

Staff enters and moves through the facility by using a card reader system or push button intercom contact to Central Control or adjacent Control Rooms. Staff assigned to Central Control maintains constant observation of the facility by way of 253 interior fixed cameras. Staff is first identified before entry into any area is

granted. Central Control also has the ability to take control of elevator operations if needed.

The West Detention Center has a secure perimeter protected by an eight-foot interior and 12 foot exterior chain linked fences with double strands of razor ribbon. An hourly mobile unit roves the perimeter and observes all activities. Central Control maintains a constant visual observation of the exterior of the facility by way of 15 cameras. These cameras also observe movement entering and exiting the loading dock and transport sally port entrances. Access to the facility is by way of the main entrance for staff and visitors that is equipped with an employee card reader, camera, and intercom system. An armed deputy is assigned to the lobby to check identification and ensure all staff pass through a metal detector before entering. Central Control maintains a constant visual observation of all movement inside the facility by way of 334 interior cameras. Staff controls all movement throughout the facility by giving access to staff once they have been identified.

The Main facility and the West facility have dorm and cell housing. Inmates leaving a housing area is escorted.

General population inmates are not in restraints. Confinement inmates are in restraints during escort and escorted by two officers. Two officers and a supervisor escort more serious confinement inmates.

The Main facility has CCTV cameras in the elevators, the confinement area, the mental health units and the intake area. The West facility has CCTV throughout the entire institution. There are plans to upgrade the CCTV capability at the Main facility.

There is a key control area and electronic key systems throughout the facility. Daily use keys are exchanged on post. Key logs and inventories are kept appropriately and up to date. The armory in both MDC and WDC are located inside the secure perimeter. Both areas were found to be clean and orderly. Inventories of restraints, chemical agents and other security equipment were found to be accurate. All staff are trained in the use of all this equipment and have access to the area when needed. Every sworn deputy is issued a firearm and every sworn deputy must qualify with firearms annually. Officers carry pepper foam canisters and all officers are trained in the use of chemical agents.

Post orders are up to date. Post orders are on the automated computer system for officers to access and there is a log maintained on post to verify an officer has read the post order for that post.

There is a central or main control center and a control centers for living units and in intake and booking. The main control center operates the elevators and certain doors. At both facilities there is an electronic locking system by Siemens that permits staff to swipe an access card carried on their person.

There is a CERT unit for use in disturbances, cell searches, and managing unruly inmates. If needed units from the Law Enforcement side support the Corrections side.

Both units have an intake and booking area. These areas are staffed with intake deputies and a nurse who does intake medical screening.

The arresting or delivering officer is responsible for inventorying the arrestee's personal property and sealing the property in a tamper resistant property bag. The sealed bag is held by the jail and returned to the inmate unopened when the inmate is released from custody. Clothing is washed and sanitized prior to storage. These areas were clean and orderly.

The intake areas at both facilities is equipped with a rapid ID fingerprint system that allows deputies to verify the identity of any person who has previously been arrested in the State of Florida. Arrestees are also scanned with a secure pass body scanner.

Environmental Conditions:

The facility is temperature controlled throughout. The only area not air conditioned are the kitchens and laundrys. There are the appropriate number of toilets, urinals, and showers in the housing units.

Sanitation:

Inmates conduct cleaning duties throughout the facility. Qualified staff conduct weekly and monthly inspections. Floors are clean, materials are stored in an orderly fashion, and it is obvious that attention is paid to cleanliness. There are sanitation closets throughout the facilities.

In all of the areas, there are chemical mixing stations to automatically dispense properly diluted cleaning chemicals. These are maintained by the supplier of the cleaning agents.

Fire Safety:

The facility has fire sprinklers and smoke detectors throughout. Fire extinguishers are located throughout the facility in strategic locations. The local fire department

responds to any fire. The County Fire Marshall conducts annual inspections and the facility staff conduct weekly and monthly inspections as well. Security supervisory staff also make daily rounds on each shift in the facility.

Food Service:

Food services are provided through the Trinity Service Group and are responsible for the assembly and assisted in the distribution of all meals to the inmates. Three hot meals are served three times per day between the hours of:

- Breakfast 5:00 a.m. to 7:00 a.m. (Work release inmates are served at 4:00 a.m.)
- Lunch 10:30 a.m. to 12:30 p.m.
- Dinner 4:30 p.m. to 6:30 p.m.

The MDC & WDC has full kitchens. The inmate's workers are medically screened prior to working in food service. The MDC & WDC has no inmate dining. Inmates eat in the Pods.

Food service menu is based on four-weeks cycle and approved by a Registered Dietician. The food service employees are ServSafe certified. Food service workers are housed separately. There is a weekly facility food service inspection. Pest and vermin control are contracted out. Inmates are issued special and when appropriate, protective clothing and equipment when assigned to food service. There is an annual State Public Health inspection, however, the 2020 inspection is delayed due to COVID-19 pandemic.

The visiting committee team consumed an inmate lunch meal consisting of turkey frankfurter, bread, potato salad, BBQ beans, mustard, apple crisp, and beverage on the second day of the review and found the meal plentiful, tasty, nutritious, presentable, and temperature appropriate. There was no inmate's complaint about food. The cost per for general population is \$0.93, juvenile is \$1.37, religious diet is \$2.01, and Kosher diet is \$4.01.

The ovens and hood ranges in the kitchen are clean. The kitchen at the MDC & WDC has dishwashing machines and maintained temp logs. Tool control was satisfactory; all tools being used are inventoried. The coolers, freezers and dry goods storages have appropriate temperature records. The three compartment sinks follow appropriate sanitization process.

Medical diets are modified diets ordered for temporary or permanent health conditions. There are available kosher diets. Religious diets are coordinated through the chaplaincy services. Sample trays are maintained for three (3) days.

Medical Care:

The review of health care at the Main Detention Center and the West Detention Center (MDC & WDC), West Palm Beach, FL, included direct observation and review of local policies and written procedures, approved clinical protocols and review of electronic medical records, as well as interviews with medical staffs and inmates.

Healthcare services and staffing is provided through an awarded contract with the Wellpath, formerly known as Correct Care Solutions, company based in Nashville, Tennessee. The contract was awarded in June 2019. They utilize full-time, part-time, contracted and as needed health professionals to provide a full range of broad medical, dental, and mental health services. The MDC & WDC is an Intake facility and receives inmates with histories of high-risk behaviors, lack of medical care or mental health treatment, and are more likely to have chronic illnesses and infectious diseases. There are peer review (medical/dental/mental health) evaluations and quality assurance meetings.

The MDC & WDC was accredited through the *Florida Model Jail Standards (FMJS)* in 05/2019, and *The National Commission on Correctional Health Care (NCCHC)* in 10/2017. *The re-accreditation was delayed due to the COVID-19 pandemic. Other accreditations include Florida Corrections Accreditation Commission, Inc. (FCAC), 07/2021.*

Medical staffs are well trained and caring professionals. There is a good rapport between medical, dental, mental health, security, and other departments. During the review, inmates were complimentary of the department and health care. Comprehensive medical, dental, and mental health examinations are completed within 14 days of arrival in the records reviewed.

Inmates' upon arrivals receive handbooks in English, Creole, Spanish, a language line, or interpreter is available for non-English speaking inmates. The handbook contains information regarding medical services, sick call process and medical copay. Other methods are used to convey pill line process, grievance procedures, inmates' medical rights and responsibilities, medication and pharmacy, and hygiene rules.

The following employees supports the MDC medical: two (2) F/T Medical Directors, one (1) F/T Director of Nursing (DON), one (1) F/T Assistant Director of Nursing (ADON), one (1) F/T Health Services Administrator (RN-HSA), six (6) F/T Charge Nurses (RNs,), nine (9) F/T Registered Nurses (RNs), Eighteen (18) F/T Licensed Practical Nurses (LPNs), one (1) F/T Clinic Coordinator, one (1) F/T Medical Records Supervisor, six (6) F/T Medical Records Clerks, three (3) F/T Clerks-Admin., two (2) F/T Admin. Assistants (AAs), one (1) F/T Discharge Planner, one (1) F/T Medication Admin., four (4) F/T Certified Nursing Assistants (CNAs), one (1) P/T Registered Nurse (RN), two (2) P/T Licensed Practical Nurses

(LPNs), one (1) PRN Medical Director (MD), one (1) PRN Advanced Registered Nurse Practitioner (ARNP), sixteen (16) PRN Registered Nurses (RNs), nine (9) PRN Licensed Practical Nurses (LPNs) and two (2) PRN Certified Nursing Assistants (CNAs).

The following active employees supports the WDC medical: nine (9) F/T Register Nurses (RN), ten (10) F/T Licensed Practical Nurses (LPNs), one (1) F/T Certified Nursing Assistant (CNA), one (1) F/T Admin. Assistant (AA), one (1) P/T Licensed Practical Nurse (LPN), three (3) PRN Registered Nurses (RNs), four (4) PRN Licensed Practical Nurses (LPNs), and two (2) Certified Nursing Assistants (CNAs)

The following employees supports both the MDC and WDC medical: one (1) F/T Medical Director (MD), two (2) F/T Advanced Registered Nurse Practitioners (ARNPs), one (1) PRN Medical Director (MD), two (2) Advanced Registered Nurse Practitioners (ARNPs), and one (1) PRN Registered Nurses (RN).

The medical department operates 3-8 hour shifts at the MDC from 7:00 a.m. to 3:30 p.m., 3:00 p.m. to 11:30 p.m., and 11:00 p.m. to 7:30 a.m. (Sun-Sat) and 2-12-hour shifts at the WDC from 8:00 a.m. to 8:00 p.m. and from 8:00 p.m. to 8:00 a.m. (Sun-Sat). There are nursing and provider on-call schedule for health care. Medical services are centralized. The schedule allows for shift briefings. There are 11 examination rooms (6-MDC and 5-WDC), 2 urgent care rooms (1-MDC and 1-WDC) and 2 medical rooms in the Intake (MDC). There are waiting areas (male and female) at the MDC & WDC with access to water and bathrooms. It was recommended that the addition of educational materials and health pamphlet racks in the waiting area will be helpful. Medical has available holding cells.

Medical has twenty (20) AEDs (8-MDC and 12-WDC), two (2) EKGs (1-MDC and 1-WDC), five (5) Emergency or Jump bags (2-MDC and 3-WDC), forty-five (45) Portable gas cylinders (28-MDC and 17-WDC), three (3) Oxygen concentrators, and three (3) Stretchers. In addition, there are available transport gurneys, and blood pathogen kits. Facility does not have first aid kits but utilizes emergency bags. Sanitation and housekeeping are provided by inmate workers or orderlies. Portable oxygen cylinders and concentrator are serviced by the *Esprigas*. The EKG is read on site.

The MDC & WDC is an American with Disability Act (ADA) compliant facility. They are equipped with ADA temporary accommodating rooms and showers. In addition, the medical housing areas are ADA compliant. There are elevators, walkers, crutches, and wheelchairs to help accommodate inmates with temporary disabilities. There is an available Physical Therapist onsite 3 days per week.

There is a communicable disease management plan that includes prevention, diagnosis, treatment, and isolation; there is an Infectious Control Nurse. All employees and visitors follow the Coronavirus (COVID-19) precautions for

entering the facility, including the temporal temperature checks and questionnaires. COVID-19 related patients are temporary housed in the medical before transfer. There are 27 medical housings (17-MDC and 10-WDC) and 8 negative pressure rooms (6-MDC and 2-WDC). At the time of the review, MDC & WDC medical could not provide documentations showing the professional inspections of the negative pressure rooms. The medical reviewer recommended an outside professional (Air Balance Company) inspection of the rooms to show calculated air changes per hour (ACPH or ACH). Inmates are given TB skin tests and annual test afterwards. The average monthly TB tests are 304 (224-MDC and 80-WDC) at the time of the review. At the time of the review the east infirmary (2M-female) and the south dorms 10A, 10D, and 6A (males) are under medical quarantine due to the COVID-19 pandemic. The Infectious Control Specialist (ICS) has refrigerators for the storage of vaccines and medicines, and temperature checked.

The MDC & WDC, through the *Wellpath*, maintains affiliation agreements to provide inpatient medical services with the following hospitals:

1. Wellington Regional Medical Center, Wellington, FL (ER)
2. JFK Medical Center, Atlantis, FL
3. JFK Medical Center - North Campus, West Palm Beach, FL
4. Palms West Hospital, Loxahatchee, FL
5. St. Mary's Medical Center, West Palm Beach, FL
6. Delray Medical Center, Delray Beach, FL

The Palm Beach Fire and Rescue #33 (10-15 mins/1.8 miles) are used for medical emergencies. Non-emergent medical transportation is performed by facility staff to either a hospital or community provider for offsite consults. Documents reviewed showed that nurses have current Basic Life Support (BLS), CPR certifications and nursing credentials. Master SDS is maintained in medical. Staffs are trained on CPR and First-Aid and have current certifications. Officers are trained on First Aids, CPR and AED, and considered first responders. The medical areas are well maintained and clean. Hand sanitizer dispensers were located throughout medical and other areas. There is a provision for helicopter landing in the parking lot area.

Sick calls are provided seven days a week in general population and in RHU; a nurse picks up sick call forms daily in RHU. The facilities have no sick call boxes, sick calls are done with the nurse. The medical reviewer recommended that boxes to be installed in the pods and clearly labelled, and to help provide for an unimpeded access to sick call services. Medical requests are triaged every day; a patient with symptoms is seen within one day. There are no copays due to the COVID-19 pandemic for sick calls, especially for the COVID-19 and Flu related illness. The average monthly sick calls are 1,443 (953-MDC and 490-WDC). The quality and level of care among inmates are equitable, no inmates are denied health care services. Inmates are provided age specific medical exams with informed consent. Medical diets are coordinated with food service staff. Optometry services are contracted onsite, and ophthalmology services are contracted offsite. Medical

utilizes a proprietary electronic record management (ERMA) system. All specialty clinics or outside consults are approved by the Utilization Committee and through Regional Medical Director within 30 day. The facilities are CPAP accommodating. Telemedicine is available. There were three pregnant females at the time of the review. The MDC has an inhouse dialysis service (2-machines and 2-chairs) and contracted through the Physician Dialysis.

The physician approves medically necessary diets. The food service maintains a daily log. At the time of the review 10/28/2020, there were 222 medical diets (130-MDC and 92-WDC). There were 73 diabetics (17-insulin dependent diabetics and 56-non-insulin dependent diabetics) at the time of the review. Some insulin dependent diabetics are provided with midnight snacks. There is an insulin dependent commissary list that all insulin dependent diabetic inmates must follow.

Medical grievance is through centralized grievance boxes and reviewed by the HSA within 5 days. The medical reviewer recommended a separate box in the confinement area. There is a grievance coordinator. The facility averages 1-2 substantiated medical grievances per year mostly on medical co-pays, self-diagnosis, medication refills and specialty services. Most of the health concerns that were shared by the inmates at the of the review were addressed by the medical team.

Medications are ordered through the Diamond Pharmacy and delivered through the FedEx. Stock, patient specific medications and bulk sharps are maintained. The backup pharmacy is the local CVS. A random inventory count on sharps and controlled medications was accurate. The dispensary has a refrigerator for the storage of medications with temperature log and inventory current. Basic medical supplies and materials are obtained through the McKesson. The disposal and return of expired, unused, discontinued, and recalled, over-stocked medications including prescription (pills and liquids), and narcotics are arranged through the Diamond Pharmacy and the use of the Rx Destroyer. Records are maintained on disposal process. Regular inmates are provided with 7-day supply of medications upon release, HIV inmates provided with 30-days, and chronic with 14-days, and the Discharge Planner connect inmates to the community for further assistance. The Diamond Pharmacy-Pharmacist and Dept. of Health audits the dispensary. There were some expired medications found in the facility during the review and scheduled for pick-up.

Medications are stored and secured behind double locks. There is one (1) F/T Pharmacy Technician (CNA). A nurse administers medications three times a day, seven days a week in general population and RHU in the units. There is a separate diabetic line two times a day and as needed in the medical. All no shows or medication refusals are documented and referred. The electronic MARS (medication administration records) are checked regularly for missed doses. All Keep on Person (KOP) medications are maintained on the medication carts. There are 1,401 inmates on prescription medications (985-MDC and 416-WDC) and 78

(50-MDC and 28-WDC) on control medications at the time of the review. During this review period, there are 42 incidents involving pharmaceutical (Section 4C-27) due to delay shipment and wrong medications. In addition, there is 1 incident involving needle sticks (Section 4C-32) and 1 incident involving pharmaceutical dispensing errors; there is no medical intervention and employees were retrained.

Medical has a “draw only” lab. Blood is spun and sent to the Lab Corp and reports are received through phone/online within 24 to 48 hours. STAT labs are sent to the Lab Corp and results received through phone/online within 2-4 hours. Average monthly inmate lab tests are 194 (MDC-122 and WDC-72). The Medigreen Waste Services, Goldenrod, FL is contracted to remove the biohazard and sharps wastes for proper incineration as verified by manifests on hand. There is one specimen refrigerator with daily temperature checks. Routine and emergency radiological services (x-ray) are provided on-site through the Portable Medical Diagnostics and result received through online. MRI, CT Scan and Ultrasound provided through a contracted hospital.

Dental care services at the MDC and WDC are provided through a contract with the Wellpath. The following employees supports the MDC and WDC dental: one (1) F/T Dentist and one (1) P/T Dental Assistant (DA). Remarkably the Dentist is also the Dental Hygienist. The Dentist visits the MDC four days per week (Mon, Tues, Thurs, and Fri) and the WDC one day per week on Wednesdays. Dental services include restoration, extractions, fillings, oral surgery, mouth guards and patient education/oral hygiene. The dental wait times for routine dentals are limited due to the COVID-19 pandemic. Emergencies are addressed within 24 hours. There are nursing protocols for after hour emergencies. The inmates access dental health services through the sick call process. The average number of inmates seen monthly is 153 (MDC-103 and WDC-50).

The MDC & WDC dentals has 4 Dental chairs (MDC-2 and WDC-2) and two (2) bite-wing analog x-ray MDC-1 and 1-WDC). ATTEST Biological Indicators are autoclaved and processed monthly for spore testing to monitor the efficacy of sterilization. Reports were reviewed and indicated fully functioning sterilization of instruments to prevent cross contamination and/or postoperative infections. Dental supplies and equipment services are through the Henry Schein. The Landauer dosimetry services, a radiation monitoring product (x-ray badges) are utilized to monitor the effectiveness and to make sure that work environment is free from the damaging effects of dental radiation. The dental chair traps are cleaned weekly. The facility practices amalgam collection and disposal to prevent contamination of local water sources. X-ray fixers and developers is disposed through a contracted vendor-Chemical Pollution Control, FL

Mental health services are provided through a contract with the Wellpath. The following employees supports the MDC mental health services: one (1) F/T Director of Nursing (RN-DON), one (1) F/T LCSW-Mental Health Director, two (2) F/T MD-Psychiatrists, one (1) F/T Psychologist, two (2) F/T Licensed Mental

Health Counselors (LMHCs), ten (10) F/T Registered Nurses (RNs), ten (10) F/T Mental Health Technicians (MHTs), one (1) F/T Certified Nursing Assistant (CNA), one (1) F/T Admin. Clerk, one (1) F/T Mental Health Secretary, one (1) P/T Mental Health Technician (MHT), two (2) PRN Psychologists, three (3) PRN Mental Health Technicians (MHTs), two (2) PRN Registered Nurses (RNs), two (2) PRN Licensed Mental Health Counselors (LMHCs), one (1) PRN Licensed Clinical Social Worker (LCSW), and one (1) PRN Certified Nursing Assistant (CNA).

The following employees supports both the MDC and WDC mental health services: one (1) F/T Psychologist, one (1) F/T Licensed Mental Health Counselor (LMHC), and one (1) contracted Psychiatrist (MD). The mental health services are provided 7 days per week. There is daily treatment team meeting (Mon-Fri) involving the mental health staff, unit nurse, Assistant Director of Nursing, and the Palm Beach Sheriff Office (PBSO) Zone Sergeant. This multidisciplinary treatment team approach is designed to promote the highest level of patient care.

Mental health rounds are conducted in RHU daily. Inmates are screened within 14 days and evaluated 30/60/90 days or sooner if clinically indicated and are patient specific. Inmates may access mental health services via the sick call process. Staff members with concerns about an inmate's mental stability can refer the inmate for evaluation. An inmate may self-refer for a clinical interview to discuss mental health needs. All suicidal ideations are referred to mental health staff for monitoring or observation. There are 5 suicide observation/safe rooms (4-MDC and 1-WDC). There are available suicide garments. During the review period, there are 20 inmates' suicide attempts. Inmates requiring more intense treatment are referred, and based on available beds at the South County Mental Health Center, Delray Beach, FL and the Treasure Coast Forensic State Hospital, Ft. Pierce, FL. Tele-psychiatry is practiced at the MDC & WDC with an informed consent.

There are approximately 1,177 inmates (MDC-955 and WDC-222) seen monthly by mental health and 799 inmates (MDC-575 and WDC-224) on psychotropic medications at the time of the review.

The mental health units include: Unit S3A-Males acute patients, suicidal patients and patients with acute behavioral issues and staffed with a Psychiatric RN and a Mental Health Technician 24 hours per day. Unit S2A-Male chronic patient stabilized but require mental health unit housing. There is nurse provider care, staffed by a Mental Health Technician 24 hours per day. Unit S3D-Female acute and chronic patients, suicidal patients, and patients with acute behavioral issues. Staffed by Psychiatric RN and a Mental Health Technician 24 hours per day. Unit S2D-Male mental health pre-housing quarantine unit and has a nurse provider 24 hours per day.

Inmates are provided information on enhanced victim services and a rape crisis hotline.

Outcome Measures

The health care sections of the Outcome Measure Worksheets (4C, 4D, 7C and 7D) and the Significant Incident Summary reports for the review period was discuss with the health care administrative team. There were some discrepancies in reporting inmates' deaths on the outcome measures. There were eleven (11) deaths during the review period: 2017-18 (1-undertermind, 1-expected and 2-unexpected), 2018-19 (3-expected) and 2019-20 (1-suicide and 3-unexpected) The analysis of the outcome measure are as follows:

1. Std. 4C (1): Number of inmates with a positive tuberculin skin test in the past 12 months of the review period was 1505 in 2017-18, 162 in 2018-19 and 44 in 2019-20, and with the average number of admissions during the review period of 21,603. The facility is an Intake facility.
2. Std. 4C (6): Number of HIV-positive inmates in the past 12 months of the review period was 560 in 2017-18, 511 in 2018-19 and 446 in 2019-20, and with the average daily population during the review period of 1,811. The number suggested prior lifestyle, disenfranchised population, and intravenous drug users, and the facility as an Intake facility.
3. Std. 4C (8): Number of inmates with an Axis 1 diagnosis (excluding sole diagnosis of substance abuse) in the past 12 months of the review period was 4,517 in 2017-2018, 6,321 in 2018-2019 and 4,838 in 2019-2020, and with the average daily population during the review period of 1,811. The facility is an Intake facility and houses inmates with adjustment and situation disorders with anxiety. The number also indicated multiple encounters.
4. Std. 4C (34): Number of nursing-medication administration errors in the past 12 months of the review period was 14 in 2017-2018, 5 in 2018-2019 and 6 in 2019-2020, and with the average number of medications administered in the past 12 months of the review period of 980,599.67. There were no medical interventions or employees' terminations because of the errors, and affected employees were retrained.

The visiting committee medical reviewer concurs with the responses.

Recreation:

Table games are available in the housing areas. Outside recreation areas are attached to the living units for inmates and are covered with security screening. These outdoor areas are accessible daily.

Religious Programming:

Two chaplains on staff serve both the Main and West facilities. Approximately 100 volunteers assist the chaplains.

Offender Work Programs:

Offenders work in the facility in jobs including sanitation, the laundry, and food service. Minimum security inmates are used in the community for public service jobs under security staff supervision upon request from various agencies.

Academic and Vocational Education:

GED preparatory classes are offered at the facilities and an Exceptional Student Program (ESP). There are no vocational programs due to the the average length of stay being over five (5) months.

Social Services:

Programming includes: an HIV and an AIDS Counseling program, a social security program, a juvenile life skills program, pre-release services, and a offenders Back to the Future Re-Entry Program for sentence juveniles, Another Way Program, Aggression Replacement Training, Keeping in Touch, a How Can I program, and Career Exploration.

Visitation:

Visiting with offenders is conducted using video visitation.

Inmates also have email services available to them through kiosks in the facility.

Emails can be one page. Housing areas have telephones available to be able to make collect phone calls. Attorneys visit at the jail including public defenders and these visits do not count against personal visits.

Library Services:

There is an electronic law library to serve the population and a general reading library. Employees respond to inmate requests for legal material. Staff researches the request and prints pertinent legal cases on the topic and send it to the inmate. There are leisure reading materials taken to the housing areas by cart on a regular basis.

Laundry:

Laundry service is done at the facility. Inmate uniform exchange is twice per week and linen is exchanged once per week. The washers have premixing stations that automatically premix the chemicals that are used in the wash cycle. ExoLab maintains the chemical supply and checks on the operation of the mixing stations on a regular basis. Each inmate is issued one shirt and one pant.

Canteen:

Keefe operates the inmate canteen or commissary. It does \$150,000 to \$160,000 dollars per month in sales. Another \$65,000 is generated by the phone program. The facility gets 46% of these sales, which goes into a welfare fund to be spent on items to benefit the entire population. Keefe delivers orders to the jails and Keefe staff then takes the order to the housing areas escorted by a corrections deputy.

F. Examination of Records

Following the facility tour, the team proceeded to the administration conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

The audit team collectively reviewed both the Significant Incident statistics and the Health Outcome Measures and found that both measures are within what one would expect of this kind of facility. No statistic stands out that is not easily explainable and acceptable at the same time.

3. Departmental Visits

Team members visited the following departments to review conditions relating to departmental policy and operations:

Person(s) Contacted

Department Visited

MDC 10/27/2020

Chief Deputy Michael Gauger	Administration
Major Michael Devoter	Administration
Captain Jeffrey Jackson	Support Services
Sergeant Michael Altemari	Standards & Staff
Corporal Billy Jones	Security
Deputy Shanetta Davis	Security
Section Manager Sally Josef	Contract Compliance
Captain Patrice Quinn	Standards & Staff
CSP K Wright	Security
CSP Keith Dunn	Key Control
Medical Inspector Ann Juhasz	Standards & Staff
Division Manager Susan Dean	Contract Compliance
Sergeant Rechina Castro	Standards & Staff
Deputy Gillis	CERT/Security
Corporal John Hoffman	Inmate Management
Captain Darlyn Morris	Inmate Management
Lieutenant J Roker	Inmate Management
Supervisor J Thomas	Inmate Management
Unit Manager L Dukes	Inmate Management
Section Manager M DeLaura	Property
Lieutenant Meredith Scott	Standards & Staff
Lieutenant McDonald	Security
CSP P Walls	Property
Deputy McAfee	Inmate Management
Supervisor Morano	Canteen
Deputy Abhau	Security
Unit Manager Dena Paquette	Food Service
Deputy E Walker	Recreation
Captain Kimberly Kinsey	MDC/Security
Deputy J Garza	Security
Timothy Stanish	Facility Management
CSP Harvey	Property
Deputy Anderson	Security
CSP Claudio	Community Service Aid
Captain William Pinto	MDC/Security
Unit Manager D Eberhart	Laundry
Chaplain Lieberman	Programs
Re-entry Coordinator Josh Osborne	Programs
Deputy Alotta	Security
Deputy Broadman	Security

Major Alfonso Starling	Operations Bureau
Deputy Lindsey	Security
Deputy DeShalto	Security
Sergeant Pierre	Security
Deputy Roberts	Security
Lieutenant Wilson	Security
Deputy C Brown	Security
Deputy Howard	Security
Nurse Eitenne	Wellpath
Deputy Pierre	Security
Deputy Hanchett	Security
Deputy Dominique	Security
Deputy T Brown	Transition Team
Deputy Alvarez	Security
Lindsay Beltran	Medical Records
RN Renie Kirkland	Wellpath
DON Sharon Lindner	Wellpath
LPN Saneria Golden	Wellpath
Dr. Johnson	Wellpath
Dental Assistant Michelle Cherry	Wellpath
Mental Health Ruth Osborne	Wellpath
Psychologist Nathalie Stepp	Wellpath
Psychologist Perez Beauvil	Wellpath
LCSW Whitty	Wellpath
Detective Botella	Standards & Staff
Detective Dimola	Standards & Staff
Deputy Sheriff Astaphan	Security
Deputy Sheriff Wauchope	Security
Jose Burgos	Medical Records
Gloria Estrella	Medical Records
Sondra Mock	Medical Records
Rebekah Gay	Medical Records
ARNP Lillian Dent	Wellpath
LPN Katrina Gooden	Wellpath
LPN Jermaine Johnson	Wellpath
Pharmaceutical Tech Sameria Haliberton	Wellpath
LPN Newberry	Infirmery
Deputy Sheriff Mundu	Infirmery
CSP Leneus	Infirmery
Deputy Sheriff Cooper-Smith	Infirmery

MDC Medical 10/28/2020

Infection Control Scott Norris	Infirmary
RN Diana Oliver	Infirmary
Medical Director Dr. Morcos	Wellpath
RN Green	Infirmary
RN Clerfus	Infirmary
Technician Joseph	Infirmary
LPN Ettiene	Infirmary
LPN Butler	S10D
Nurse Patorit	S12
Deputy Sheriff Roberts	S12
Deputy Sheriff Perry	S12
Charge Nurse Shaffer	

MDC Lineup 10/28/2020 AM

Sergeant DeJesus	
Sergeant Pierre	
Deputy Sheriff Wilber	
Deputy Sheriff Washington	
CSP Nap	
CSP Dennard	
CSP Lewis	
CSP DeJean	
Deputy Sheriff Hunte	
Lieutenant Taylor	
Sergeant Thurmond	
Mike Fox	Facilities
Lieutenant Morris	
CSP Hart	
Corporal Corven	
Deputy Sheriff Dorsey	
Deputy Sheriff Slavin	
Deputy Sheriff Engram	
CSP Harris	
Corporal Visacki	
Deputy Sheriff McKinney	
Deputy Sheriff McGriff	
Deputy Sheriff Lindsey	
CSP Jackson	
Deputy Sheriff Brown	
Deputy Sheriff Anthony	
Deputy Sheriff Murray	
Deputy Sheriff Smith	

Deputy Sheriff Candelaria
 Deputy Sheriff Espana
 Deputy Sheriff Roberts
 Deputy Sheriff Badak
 CSP Golson
 Deputy Sheriff Nash
 Deputy Sheriff Joseph
 Deputy Sheriff Ferguson
 Deputy Sheriff Dieu
 CSP Mieras
 CSP Pierre
 CSP Taylor
 Deputy Sheriff Jackson
 CSP Fernandez

WDC 10/27/2020

Section Manager Michelle DeLaura	Property
Deputy Sheriff Hoffman	Intake
Manager Debra Consoli	Trinity
Deputy Sheriff Garrett	FI
Deputy Sheriff Webb	F2
Deputy Sheriff Robinson	A4 A3
Deputy Sheriff Harrell	A1
Deputy Sheriff Denis	B5
Unit Manager T Starks	Programs
Captain John Cardaropoli	WDC/Security
Captain Eddie Jones	WDC/Security
Manager Jones	Laundry
CSP Austin	
Supervisor Maribel Williams	Quartermaster
CSP Talor	
CSP Fuller	
CSP Wells	
Deputy Sheriff Moise	
Deputy Sheriff Muntean	
Lieutenant Ramos	
Deputy Sheriff Mullens	
Deputy Sheriff Brooks	
Debra Consoli	Kitchen
DON Shara Davis	Wellpath
Interim DON Ruth Ihinger	Wellpath
HSA Krista Shuffett	Wellpath
RN Gabrielle	Wellpath

Dr. Lazaro

Wellpath

WDC 10/28/2020

Lieutenant Bailey

CERT Deputy Sheriff Gillis

Armory

Deputy Sheriff Carreno

Security

Deputy Sheriff Wilson

Security

Deputy Sheriff Arsenault

Security

Deputy Sheriff Therasias

Security

Deputy Sheriff Dormeus

Security

Deputy Sheriff Etheya

Security

CSP Culler

CSP Leggitt-Mills

4. Shifts

a. Day Shift

The team was present at the facility during the day shift from 8:00 a.m. to 5:00 p.m.

All of the staff we met and interviewed were professional, answered our questions without hesitation.

b. Evening Shift

The team was present at the facility during the evening shift from 4:00 p.m. to 5:30 p.m. Staff were very forthcoming with responses to our questions. Staff were attentive during the roll call and were very professional. The medical auditor attended several functions in the medical area.

c. Night Shift

The team was present at the facility during the night shift from 6:30 a.m. to 8:00 a.m.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Standard # 4-ALDF-1A-17

This standard remains in non-compliance. The East and West Towers do not meet requirements for 12 sq. ft. of transparent glazing. The agency is submitting a Waiver request for this standard.

Standard # 4-ALDF-2A-05

This facility is now in compliance with this standard.

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

We interviewed 68 inmates during our audit at the Main and West Facilities. Inmates were cooperative and complimentary about staff. There were very few negative comments. They were no complaints about the medical services.

2. Staff Interviews

We talked with 73 staff. They were cooperative and knowledgeable about their assignments and their agency. They were very open and presented their areas in full detail and were not hesitant to discuss issues with us that arose during the audit. The staff were very complimentary of the Sheriff and the many things he does for his staff. They indicated this is the reason for staff remaining at the facilities.

H. Exit Discussion

The exit interview was held at 11:00 a.m. in the administration conference with Majors Starling and Devoter and 12 staff in attendance and 27 on zoom. The limited staff in the conference room was due to the Coronavirus.

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION

AND THE

COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Manual Type	Adult Local Detention Facility, 4 th Edition	
Supplement	2016 Standards Supplement	
Facility/Program	Palm Beach County Department of Corrections	
Audit Dates	October 27-29, 2020	
Auditor(s)	Joel W. Davis, Chair; Maria Haynes, Member; and Ernest Umunna, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	60	323
Number Not Applicable	0	12
Number Applicable	60	311
Number Non-Compliance	0	1
Number in Compliance	60	310
Percentage (%) of Compliance	100%	99.7%

Main Detention Center/West Detention Center
West Palm Beach, Florida

October 27-29, 2020

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard # 4-ALDF-1A-17

EACH DAYROOM PROVIDES A MINIMUM OF 12 SQUARE FEET OF TRANSPARENT GLAZING WITH A VIEW TO THE OUTSIDE, PLUS TWO ADDITIONAL SQUARE FEET OF GLAZING PER INMATE WHOSE ROOM/CELL DOES NOT CONTAIN AN OPENING OR WINDOW WITH A VIEW TO THE OUTSIDE.

FINDINGS:

East and West Towers do not meet requirements for 12sq. ft. of transparent glazing.

AGENCY RESPONSE:

Waiver Request

Each dayroom provides a minimum of 12 square feet of transparent glazing with a view to the outside, plus two additional square feet of glazing per inmate whose rooms/cell does not contain an opening or window with a view to the outside.

- Transparent glazing in the East and West Tower is only eight square feet.
- This facility was built prior to the publication of this standard.
- Although these areas have only eight square feet of transparent glazing rather than 12, there are no negative effects regarding the use, or adequate lighting of the dayrooms.

AUDITOR'S RESPONSE

The audit team agrees with the request for waiver. Correcting this deficiency would require a massive outlay of funds and engineering costs and is not feasible.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Main Detention Center/West Detention Center
West Palm Beach, Florida

October 27-29, 2020

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard #4-ALDF-1A-06

THE FACILITY CONFORMS TO APPLICABLE FEDERAL, STATE, AND LOCAL BUILDING CODES. (RENOVATION, ADDITIONS, NEW CONSTRUCTION ONLY)

FINDINGS:

Applicable only to renovations or additions of which there are none.

Standard #4-ALDF-1A-16

ALL INMATE ROOMS/CELLS PROVIDE THE OCCUPANTS WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

Applicable only to renovations or additions of which there are none.

Standard #4-ALDF-2A-18

PHYSICAL PLANT DESIGNS FACILITATE CONTINUOUS PERSONAL CONTACT AND INTERACTION BETWEEN STAFF AND INMATES IN HOUSING UNITS. ALL LIVING AREAS ARE CONSTRUCTED TO FACILITATE CONTINUOUS STAFF OBSERVATION, EXCLUDING ELECTRONIC SURVEILLANCE, OF CELL OR DETENTION ROOM FRONTS AND AREAS SUCH AS DAYROOMS AND RECREATION SPACES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

Applies to new construction only.

Standard #4-ALDF-4A-14

WHEN REQUIRED BY STATUTE, FOOD PRODUCTS THAT ARE GROWN OR PRODUCED WITHIN THE SYSTEM ARE INSPECTED AND APPROVED BY THE APPROPRIATE GOVERNMENT AGENCY; THERE IS A DISTRIBUTION SYSTEM THAT ENSURES PROMPT DELIVERY OF FOODSTUFFS TO FACILITY KITCHENS.

FINDINGS:

This facility does not grow or produce any food products.

Standard #4-ALDF-4D-04

A HEALTH-TRAINED STAFF MEMBER COORDINATES THE HEALTH DELIVERY SERVICES UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND FACILITY ADMINISTRATOR, WHEN QUALIFIED HEALTH CARE PERSONNEL ARE NOT ON DUTY.

FINDINGS:

Both of these facilities have 24-hour health care staff.

Standard # 4-ALDF-4D-11

REVISED AUGUST 2008. UNLESS PROHIBITED BY STATE LAW, OFFENDERS (UNDER STAFF SUPERVISION) MAY PERFORM FAMILIAL DUTIES COMMENSURATE WITH THEIR LEVEL OF TRAINING. THESE DUTIES MAY INCLUDE:

FINDINGS:

PBSO does not use inmates in this capacity.

Standard #4-ALDF-5A-10

IN FACILITIES OFFERING ACADEMIC AND VOCATIONAL TRAINING PROGRAMS, CLASSROOMS ARE DESIGNED IN CONSULTATION WITH SCHOOL AUTHORITIES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

This standard is applicable to renovations or additions and new construction only of which there are none.

Standard #4-ALDF-5C-13

WHERE AN INDUSTRIES PROGRAM EXISTS, ITS ESTABLISHMENT IS AUTHORIZED AND AREAS OF AUTHORITY, RESPONSIBILITY, AND ACCOUNTABILITY ARE DELINEATED.

FINDINGS:

There are no Industry programs.

Standard #4-ALDF-5C-14

THE NUMBER OF INMATES ASSIGNED TO INDUSTRIES OPERATIONS MEETS THE REALISTIC WORKLOAD NEEDS OF EACH OPERATING UNIT.

FINDINGS:

There are no Industry programs.

Standard #4-ALDF-5C-15

THERE IS A COMPREHENSIVE QUALITY CONTROL PROCESS.

FINDINGS:

There are no Industry programs.

Standard #4-ALDF-5C-16

A COST ACCOUNTING SYSTEM FOR EACH INDUSTRIES UNIT IS DESIGNED, IMPLEMENTED, AND MAINTAINED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.

FINDINGS:

There are no Industry programs.

Standard #4-ALDF-7F-07 (New)

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND A DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

Volunteers are not used in the delivery of health care services.

Significant Incident Summary
 This report is required for all **residential**
 accreditation programs.

This summary is required to be provided to the Chair of your visiting team upon their arrival for an accreditation audit and included in the facility's Annual Report. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. Please type the data. If you have questions on how to complete the form, please contact your Accreditation Specialist.

This report is for Adult Correctional Institutions, Adult Local Detention Facilities, Core Jail Facilities, Boot Camps, Therapeutic Communities, Juvenile Correctional Facilities, Juvenile Detention Facilities, Adult Community Residential Services, and Small Juvenile Detention Facilities.

Facility Name: Palm Beach County Corr. Facility Combined Facility Report Reporting Period: Jan. to Aug. 2020

Incident Type	Months	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug					Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0					0
Disturbances*		0	0	0	0	0	0	0	0					0
Sexual Violence		0	0	0	0	0	0	0	0					0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0					0
	Staff Victim	0	0	0	0	0	0	0	0					0
	Other Victim	0	0	0	0	0	0	0	0					0
Assaults	Offender / Offender	2	0	2	1	2	0	0	2					9
	Offender / Staff	1	3	3	1	0	2	2	1					13
Suicide		0	0	0	0	0	0	0	1					1
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0					0
Fire*		0	0	0	0	0	0	0	0					0
Natural Disaster*		0	0	0	0	0	0	0	0					0
Unnatural Death		0	0	0	0	0	0	0	1					1
Other*														0

**May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.*

ALDF Outcome Measure Worksheet				
1A	Outcome Measure	Numerator/Denominator	Value	Calculated O.M
		The community, staff, contractors, volunteers, and inmates are protected from injury and illness caused by the physical environment.		
	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	113	
	divided by	Average number of Full-Time Equivalent (FTE) staff positions in the past 12 months.	1006	0.112
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	2	
	divided by	Average daily population in the past 12 months.	1589	...0.001...
	(3)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	2	
	divided by	The number of admissions in the past 12 months.	13405	...0.0001
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	152	
	divided by	The average daily population in the past 12 months.	1589	0.0957
	(5)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	152	
	divided by	The number of admissions in the past 12 months.	13405	0.011
	(6)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1589	0.0006
	(7)	Number of health code violations corrected in the past 12 months.	2	
	divided by	The number of health code violations identified in the past 12 months.	2	1
	(8)	Number of inmate grievances related to safety or sanitation found in favor of inmates in the past 12 months.	7	
	divided by	The number of inmate's grievances related to safety or sanitation in the past 12 months.	27	0.259
	(9)	Number of fire code violations corrected in the past 12 months.	0	
	divided by	The number of fire code violations cited by jurisdictional authority in the past 12 months.	0	0
	(10)	Number of inmate injuries resulting from fires requiring medical treatment in a 12-month period.	0	
	divided by	The average daily population in the past 12 months.	1589	0

	(11)	Number of inmate injuries (other than by fire) requiring medical treatment in the past 12 months.	39	
	divided by	The average daily population of inmates in the past 12 months.	1589	0.087
	(12)	Number of staff injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	The average daily population of staff in the past 12 months.	1587	0
	(13)	Number of staff injuries (other than fire) requiring medical treatment in the past 12 months.	116	
	divided by	The average daily population of staff in the past 12 months.	943	0.123
	(14)	Number of inmate lawsuits related to safety or sanitation found in favor of the inmate in the past 12 months.	0	
	divided by	The number of inmate lawsuits related to safety or sanitation in the past 12 months.	0	0
1B		Vehicles are maintained and operated in a manner that prevents harm to the community, staff, contractors, volunteers, and inmates.		
	(1)	Number of vehicle accidents resulting in property damage in the past 12 months.	19	
	divided by	The average daily population in the past 12 months.	1589	0.012
	(2)	Number of vehicle accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(3)	Amount dollar of damage from vehicle accidents in the past 12 months.	19307.84	
	divided by	The average daily population in the past 12 months.	1589	12.15
1C		The number and severity of emergencies are minimized. When emergencies occur, the response minimizes the severity.		
	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	The number emergencies.	0	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that resulted from emergencies in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1589	0.0006
	(6)	Number of injuries requiring medical attention that	152	

		resulted from emergencies that were not caused by forces external to the facility in the past 12 months.		
	divided by	The average daily population in the past 12 months.	1589	0.095
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	6	
	divided by	The average daily population in the past 12 months.	1589	0.0039
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	10.5	
	divided by	The number of emergencies.	48	0.218
	(9)	Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	
0	divided by	The average daily population in the past 12 months.	1589	0
	(10)	Number of fires that resulted in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(11)	Amount dollar of property damage from fire in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(12)	Number of code violations cited in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	1589	0.0013
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(14)	Number of incidents of inventory discrepancies in the past 12 months.	4	
	divided by	The average daily population in the past 12 months.	1589	0.0025
2A	Outcome Measure	Numerator/Denominator	Value	Calculated O.M
		The community, staff, contractors, volunteers, and inmates are protected from harm. Events that pose risk of harm are prevented. The number and severity of events are minimized.		
	(1)	Number of incidents involving harm in the past 12 months.	155	
	divided by	The average daily population in the past 12 months.	1589	0.097
	(2)	Number of incidents in the past 12 months involving harm.	155	
	divided by	The number of admissions in the past 12 months.	13405	0.011
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of incidents in the past 12 months.	153	
	divided by	The average daily population in the past 12 months.	1589	0.096
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	153	
	divided by	The number of admissions in the past 12 months.	13405	0.011
	(5)	Number of unauthorized inmate absences from the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(6)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
2B		Physical force is used only in instances of self-		

		protection, protection of the inmate or others, prevention of property damage, or prevention of escape.		
	(1)	Number of instances in which force was used in the past 12 months.	131	
	divided by	The average daily population in the past 12 months.	1589	0.082
	(2)	Number of instances in which force was used in the past 12 months.	131	
	divided by	The number of admissions in the past 12 months.	13405	0.0098
	(3)	Number of times that staff use of force were found to have been inappropriate in the past 12 months.	1	
	divided by	The number of instances in which force was used.	131	0.01
	(4)	Number of inmate grievances filed alleging inappropriate use of force in the past 12 months.	19	
	divided by	The average daily population in the past 12 months.	1589	0.0120
	(5)	Number of grievances alleging inappropriate use of force decided in favor of inmate in the past 12 months.	1	
	divided by	The number of grievances alleging inappropriate use of force filed.	19	0.052
	(6)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	131	
	divided by	The average daily population in the past 12 months.	1589	0.082
2C		Contraband is minimized. It is detected when present in the facility.		
	(1)	Number of incidents involving contraband in the past 12 months.	53	
	divided by	The average daily population in the past 12 months.	1589	0.033
	(2)	Number of incidents involving contraband in the past 12 months.	53	
	divided by	The number of admissions in the past 12 months.	13405	0.004
	(3)	Number of weapons found in the facility in the past 12 months.	21	
	divided by	The average daily population in the past 12 months.	1589	0.013
	(4)	Number of controlled substances found in the facility in the past 12 months.	13	
	divided by	The average daily population in the past 12 months.	1589	0.008
	(5)	Number of controlled substances found in the facility in the past 12 months.	13	
	divided by	The number of admissions in the past 12 months.	13405	0.001
2D		Improper access to and use of keys, tools and utensils are minimized.		
	(1)	Number of incidents involving keys in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1589	0.0006
	(2)	Number of incidents involving tools in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(3)	Number of incidents involving culinary equipment in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(4)	Number of incidents involving medical equipment and sharps in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1589	0.0006

3A		Inmates comply with rules and regulations.		
	(1)	Number of rule violations in the past 12 months.	1767	
	divided by	The average daily population in the past 12 months.	1589	1.112
	(2)	Number of assaults—inmate against inmate, inmate against staff in the past 12 months.	294	
	divided by	The average daily population in the past 12 months.	1589	0.185
4A		Food service provides a nutritionally balanced diet. Food service operations are hygienic and sanitary.		
	(1)	Number of documented inmate illnesses attributed to food service operations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(2)	Number of inmate grievances about food service decided in favor of the inmate the past 12 months.	0	
	divided by	The number of inmate grievances about food service in the past 12 months.	50	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	0	
		Divided by number of violations cited by independent authorities in the past 12 months.	0	04
4B		Inmates maintain acceptable personal hygiene practices.		
	(1)	Inmate grievances regarding inmate access to personal hygiene decided in favor of the inmate in the past 12 months.	4	
	divided by	The average daily population in the past 12 months.	1589	0.002
	(2)	Number of inmate illnesses attributed to poor hygiene practices in the past 12 months.	19	
	divided by	The average daily population in the past 12 months.	1589	0.012
	(3)	Number of inmates diagnosed with hygiene-related conditions (scabies, lice, or fungal infections) in the past 12 months.	7	
	divided by	The average daily population in the past 12 months.	1589	0.004
	(4)	Number of inmate grievances related to hygiene found in favor of the inmate in the past 12 months.	4	
	divided by	The number of inmate grievances related to hygiene in the past 12 months.	15	0.266
	(5)	Number of inmate lawsuits related to hygiene found in favor of the inmate in the past 12 months.	0	XXXXXXXXXX XXXXXXXXXX
	divided by	The number of inmate lawsuits related to hygiene in the past 12 months.	0	0
4C		Inmates maintain good health. Inmates have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.		
	(1)	Number of inmates with a positive tuberculin skin test in the past 12 months.	44	
	divided by	The number of admissions in the past 12 months.	13405	0.003
	(2)	Number of inmates diagnosed with active tuberculosis in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0

	(3)	Number of conversions to a positive tuberculin skin test in the past 12 months.	44	
	divided by	The number of tuberculin skin tests given in the past 12 months.	3085	0.014
	(4)	Number of inmates with a positive tuberculin skin test who completed prophylaxis treatment for tuberculosis in the past 12 months.	0	
	divided by	The number of inmates with a positive tuberculin skin test on prophylaxis treatment for tuberculosis in the past 12 months.	0	0
0	(5)	Number of Hepatitis C positive inmates in the past 12 months.	372	
	divided by	The average daily population in the past 12 months.	1589	0.234
	(6)	Number of HIV positive inmates in the past 12 months.	446	
	divided by	The average daily population in the past 12 months.	1589	0.2807
	(7)	Number of HIV positive inmates who are being treated with highly active antiretroviral treatment in the past 12 months.	426	
	divided by	The number of known HIV positive inmates in the past 12 months.	446	0.955
	(8)	Number of inmates' diagnosis with an Axis I (excluding sole diagnosis of substance abuse) in the past 12 months.	4838	
	divided by	The average daily population in the past 12 months.	1589	3.044
	(9)	Number of inmate suicide attempts in the past 12 months.	6	
	divided by	The average daily population in the past 12 months.	1589	0.003
	(10)	Number of inmate suicides in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1589	0.0006
	(11)	Number of inmate deaths due to homicide in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(12)	Number of inmate deaths due to injuries in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(13)	Number of medically expected inmate deaths in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(14)	Number of medically unexpected inmate deaths in the past 12 months.	4	
	divided by	The average daily population in the past 12 months.	1589	0.0025
	(15)	Number of inmate admissions to the infirmary (where available) in the past 12 months.	796	
	divided by	The average daily population in the past 12 months.	1589	0.5009
	(16)	Number of inmate admissions to off-site hospitals in the past 12 months.	61	
	divided by	The average daily population in the past 12 months.	1589	0.038
	(17)	Number of inmates transported off-site (via an ambulance or correctional vehicle) for treatment of emergency health conditions in the past 12 months.	187	
	divided by	The average daily population in the past 12 months.	1589	0.117
	(18)	Number of inmate specialty consults completed in the past 12 months.	234	
	divided by	The number of specialty consults (on-site or off-site) ordered by primary health care provider (MD, NP, PA) in	292	0.801

		the past 12 months.		
	(19)	Number of inmate grievances about access to health care services found in favor of the inmate in the past 12 months.	2	
	divided by	The number of inmate grievances about access to healthcare services in the past 12 months.	59	0.222
	(20)	Number of inmate grievances related to the quality of health care found in favor of inmates in the past 12 months.	10	
	divided by	The number of inmate grievances related to the quality of health care in the past 12 months.	82	0.122
	(21)	Number of inmates' lawsuits about access to healthcare services found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's lawsuits about access to healthcare services in the past 12 months.	0	0
	(22)	Number of individual sick call encounters in the past 12 months.	12108	
	divided by	The average daily population in the past 12 months.	1589	7.619
	(23)	Number of physician visits contacts in the past 12 months.	7408	
	divided by	The average daily population in the past 12 months.	1589	4.662
	(24)	Number of individualized dental treatment plans in the past 12 months.	1103	
	divided by	The average daily population in the past 12 months.	1589	0.694
	(25)	Number of hypertensive inmates enrolled in a chronic care clinic in the past 12 months.	931	
	divided by	The average daily population in the past 12 months.	1589	0.585
	(26)	Number of diabetic inmates enrolled in a chronic care clinic in the past 12 months.	210	
	divided by	The average daily population in the past 12 months.	1589	0.132
	(27)	Number of incidents involving pharmaceuticals as contraband in the past 12 months.	5	
	divided by	The average daily population in the past 12 months.	1589	0.003
	(28)	Number of cardiac diets received by inmates with cardiac disease in the past 12 months.	78204	
	divided by	The number of cardiac diets prescribed in the past 12 months.	931	84
	(29)	Number of hypertensive diets received by inmates with hypertension in the past 12 months.	0	
	divided by	The number of hypertensive diets prescribed in the past 12 months.	0	0
	(30)	Number of diabetic diets received by inmates with diabetes in the past 12 months.	17640	
	divided by	The number of diabetic diets prescribed in the past 12 months.	210	84
	(31)	Number of renal diets received by inmates with renal disease in the past 12 months.	252	
	divided by	The number of renal diets prescribed in the past 12 months.	3	84
	(32)	Number of needle-stick injuries in the past 12 months.	0	
	divided by	The number of employees on average in the past 12 months.	787	0
	(33)	Number of pharmacy dispensing errors in the past 12 months.	0	
	divided by	The number of prescriptions dispensed by the pharmacy in the past 12 months.	62581	0
	(34)	Number of nursing medication administration errors in the	6	

		past 12 months.		
	divided by	The number of medications administered in the past 12 months.	1151670	0.00001
4D		Health services are provided in a professionally acceptable manner. Staff are qualified, adequately trained, and demonstrate competency in their assigned duties.		
	(1)	Number of staff with lapsed licensure and/or certification in the past 12 months.	0	
	divided by	The number of licensed or certified staff in the past 12 months.	178	0
	(2)	Number of new employees in the past 12 months who completed orientation training prior to undertaking job assignments.	23	
	divided by	The number of new employees in the past 12 months.	23	1
	(3)	Number of employees completing in-service training requirements in the past 12 months.	160	
	divided by	The number of employees eligible in the past 12 months.	178	0.898
	(4)	Number of MD staff who left employment in the past 12 months.	0	
	divided by	The number of authorized MD staff positions in the past 12 months.4,8	5.8	0
	(5)	Number of RN staff who left employment in the past 12 months.	7	
	divided by	The number of authorized RN staff positions in the past 12 months.	39	0.1795
	(6)	Number of LPN staff who left employment in the past 12 months.	8	
	divided by	The number of authorized LPN staff positions in the past 12 months.	31.5	0.254
	(7)	Number of medical records staff who left employment in the past 12 months.	0	
	divided by	The number of medical records staff positions in the past 12 months.	7.2	0
	(8)	Number of alleged sexual misconduct incidents between staff and detainees in the past 12 months.	8	
	divided by	Average daily population in the past 12 months.	1589	0.005
	(9)	Number of alleged sexual misconduct incidents between volunteers and/or contract personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1589	0
	(10)	Number of confirmed sexual misconduct incidents between staff and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1589	0
	(11)	Number of confirmed sexual misconduct incidents between volunteers and/or contact personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1589	0
	(12)	Number of detainees identified as high risk with a history of sexually assaultive behavior in the past 12 months.	40	
	divided by	Average daily population in the past 12 months.	1589	0.062
	(13)	Number of detainees identified as at risk for sexual victimization in the past 12 months.	636	
	divided by	Average daily population in the past 12 months.	1589	0.4003

5A		Inmates have opportunities to improve themselves while confined.		
	(1)	Number of inmates who passed GED exams while confined in the past 12 months.	0	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1072	0
	(2)	Total number of grade levels advanced by inmates in the past 12 months.	11	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1072	0.010
	(3)	Number of certificates of vocational competency awarded to inmates in the past 12 months.	0	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1072	0
5B		Inmates maintain ties with their families and the community.		
		NONE		
5C		The negative impact of confinement is reduced.		
		NONE		
6A		Inmates' rights are not violated.		
	(1)	Total number of inmate grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	224	
	divided by	The average daily population in the past 12 months.	1589	0.141
	(2)	Number of inmate grievances (see [a] through [e] above) decided in favor of inmates in the past 12 months.	9	
	divided by	The total number of grievances filed in the past 12 months.	1353	0.006
	(3)	Total number of inmate court suits alleging violation of inmate rights filed against the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(4)	Number of inmate court suits alleging violation of inmate rights decided in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate suits filed in the past 12 months.	0	0
6B		Inmates are treated fairly.		
	(1)	Number of inmate grievances regarding discrimination in the past 12 months.	5	
	divided by	The average daily population in the past 12 months.	1589	0.003
	(2)	Number of inmate grievances regarding discrimination resolved in favor of inmates in the past 12 months.	1	
	divided by	The total number of inmate grievances filed regarding discrimination in the past 12 months.	5	0.20
	(3)	Number of grievances resolved in favor of inmates in the past 12 months.	96	
	divided by	The average daily population in the past 12 months.	1589	0.060
	(4)	Number of grievances resolved in favor of inmates in the past 12 months.	96	
	divided by	The total number of inmate grievances filed in the past 12 months.	1353	0.071
	(5)	Number of court malpractice or tort liability cases found in favor of the inmate in the past 12 months.	0	

	divided by	The number of court malpractice or torte liability cases in the past 12 months.	0	0
6C		Alleged rule violations are handled in a manner that provides inmates with appropriate procedural safeguards.		
	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	18	
	divided by	The average daily population in the past 12 months.	1589	0.0113
	(2)	Number of formal inmate disciplinary decisions that were appealed in the past 12 months.	127	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1767	0.071
	(3)	Number of appealed disciplinary decisions decided in favor of the inmate in the past 12 months.	4	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1767	0.002
	(4)	Number of grievances filed by inmates challenging disciplinary procedures in the past 12 months.	414	
	divided by	The average daily population in the past 12 months.	1589	0.260
	(5)	Number of disciplinary-related grievances resolved in favor of the inmate in the past 12 months.	4	
	divided by	The total number of disciplinary-related grievances filed in the past 12 months.	414	0.009
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	The total number of court decisions regarding discipline decided in the past 12 months.	0	0
	(8)	Number of rule violations in the past 12 months.	1767	
	divided by	The average daily population in the past 12 months.	1589	1.112
	(9)	Number of inmates terminated from the facility due to rule violations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1589	0
6D		Inmates take responsibility for their actions.		
	(1)	Number of inmates released in the past 12 months who made regular payments toward their restitution obligations.	#	
	divided by	The number of inmates who had restitution obligations in the past 12 months.	#	#
	(2)	Number of inmates who satisfy their court cost/fines obligations in the past 12 months.	#	
	divided by	The number of inmates who had court cost/fine obligations in the past 12 months.	#	#
	(3)	Total amount of restitution paid by inmates in the past 12 months.	#	
	divided by	The average daily population in the past 12 months.	1589	#
	(4)	Total number of hours of community service donated by inmates in the past 12 months.	45	
	divided by	The average daily population in the past 12 months.	1589	0.028
	(5)	Total number of inmates who participated in restitution in	#	

		the past 12 months.		
	divided by	The total number of inmates housed in the past 12 months.	15200	#
	(6)	Total number of inmates who participated in community service work in the past 12 months.	10	
	divided by	The total number of inmates housed in the past 12 months.	15200	0.0007
	(7)	Total number of inmates who participated in victim awareness programs in the past 12 months.	0	
	divided by	The total number of inmates housed in the past 12 months.	15200	0
	(8)	Total amount of restitution paid by inmates in the past 12 months.	#	
	divided by	The total number of inmates housed in the past 12 months	15200	#
	(9)	Total number of hours delivered by inmates who participated in community service work in the past 12 months.	45	
	divided by	The total number of inmates housed in the past 12 months.	15200	0.003
7A		The facility operates as a legal entity.		
		NONE		
7B		Staff, contractors, and volunteers demonstrate competency in their assigned duties.		
	(1)	Total number of years of staff members' education as of the end of the last calendar year.	1141	
	divided by	The number of staff at the end of the last calendar year.	943	1.21
	(2)	Number of staff who left employment for any reason in the past 12 months.	41	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	0.040
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	8027	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	7.979
	(4)	Number of professional development events attended by staff in the past 12 months.	0	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	0
7C		Staff, contractors, and volunteers are professional, ethical and accountable.		
	(1)	Number of incidents in which staff was found to have acted in violation of facility policy in the past 12 months.	95	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	0.094
	(2)	Number of staff terminated for conduct violations in the past 12 months.	1	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	0.001
	(3)	Number of inmate grievances attributed to improper staff conducts which were upheld in the past 12 months.	9	
	divided by	The number of inmate grievances alleging improper staff conduct filed in the past 12 months.	188	0.047
	(4)	Number of inmate grievances attributed to improper staff conduct which were upheld in the past 12 months.	9	
	divided by	The average daily population for the past 12 months.	1589	0.0057
	(5)	Where staff is tested, the number of staff substance abuse tests failed in the past 12 months.	0	

	divided by	The number of staff substance abuse tests administered in the past 12 months.	54	0
	(6)	Number of staff terminations for violation of drug-free work policy in the past 12 months.	0	
	divided by	The number of staff terminations in the past 12 months.	2	0
	(7)	The average number of physicians employed in the past 12 months.	12	
	divided by	The number of physician positions authorized in the past 12 months.	5.8	0.344
	(8)	The average number of nurses employed in the past 12 months.	122	
	divided by	The number of nurse positions authorized in the past 12 months.	70.5	1.73
	(9)	The average number of mid-level health care practitioners employed in the past 12 months.	8	
	divided by	The number of mid-level health care practitioner positions authorized in the past 12 months.	4	2
	(10)	The average number of ancillary health care staff employed in the past 12 months.	43.37	
	divided by	The number of ancillary health care staff positions authorized in the past 12 months.	40.6	1.068
7D		The facility is administered efficiently and responsibly.		
	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures).	1543485 0	
	divided by	The budget for the past 12 months.	1417902 15	0.11
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	
		NONE		
	(3)	Number of grievances filed by inmates regarding their records or property in the past 12 months.	63	
	divided by	The average daily population in the past 12 months.	1589	0.039
	(4)	Number of inmate grievances (records/property) decided in favor of inmates in the past 12 months.	7	
	divided by	The total number of inmate grievances (records/property) in the past 12 months.	63	0.111
	(5)	Number of objectives achieved in the past 12 months.	69	
	divided by	The number of objectives for the past 12 months.	97	0.711
	(6)	Number of program changes made in the past 12 months.	5	
	divided by	The number of program changes recommended in the past 12 months.	5	1
	(7)	Number of problems identified by internal health care review that were corrected in the past 12 months.	0	
	divided by	The number of problems identified by internal health care review in the past 12 months.	4	0
7E		Staff are treated fairly.		
	(1)	Number of grievances filed by staff in the past 12 months.	11	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1006	0.010
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	0	
	divided by	The total number of staff grievances in the past 12 months.	11	0

	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	5419	
	divided by	The number of staff at the end of the last calendar year (e.g. average number of years experience).	943	5.746
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	0	
	divided by	The number of staff termination or demotion hearings requested in the past 12 months.	0	0
7F		The facility is a responsible member of the community.		
	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	1091	
	divided by	The average daily population of inmates in the past 12 months.	1589	0.686
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	160	
	divided by	The average daily population of inmates in the past 12 months.	1589	0.1007
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	#	
	divided by	The average daily population of inmates in the past 12 months.	1589	#
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months.	#	
	divided by	The average daily population of inmates in the past 12 months.	1589	#
	(5)	Total number of complaints from the community in the past 12 months.	69	
	divided by	The average daily population of inmates in the past 12 months.	1589	0.043
	(6)	Total number of hours of community service work delivered by inmates in the past 12 months.	45	XXXXXXXXXX XXXXXXXXXX
	divided by	The average daily population of inmates in the past 12 months.	1589	0.028

= data not captured/maintained