

To: Florida Corrections Accreditation Commission, Inc.
From: Sergeant David Harvey
Date: August 15, 2018
Re: Palm Beach County Sheriff's Office Department of Corrections
Comparative Compliance Assessment Report
Assessment Dates August 7-9, 2018

A. Agency/Assessment Information

Chief Executive Officer: Sheriff Ric L. Bradshaw
Accreditation Manager: Lieutenant Patrice Quinn

Standards Manual Version: 4.04

Previous Accreditation Dates: Initial accreditation 2000; reaccreditation 2003, 2006, 2009, 2012, and 2015

Additional Accreditations: ACA, CFA, PREA and NCCHC

Excelsior Dates: CFA – 2015; FCAC - 2015

Assessment Team Recommendation: Reaccreditation {Excelsior}

Assessment Team

Team Leader: Sergeant David Harvey
Jacksonville Sheriff's Office
Email: David. Harvey@jaxsheriff.org

Team Member: Sergeant Theresa Barmann
Pasco County Sheriff's Office
Email: TBarmann@pascosheriff.org

Team Member: Joanna Bramlitt, CCHP
Clay County Sheriff's Office
Email: jbramlitt@claysheriff.com

B. Standards Summary Tally

Status	Mandatory Standards	% of Applicable Mandatory Standards	Other-than-mandatory Standards	% of Applicable Other-than-mandatory Standards	Total Standards
In Compliance	111	62.4%	35	43.8%	146
In Compliance (Comparative Compliance)	67	37.6%	42	52.5%	109
Not in compliance	0	0.0%	0	0.0%	0
Not applicable	1	0.6%	1	1.3%	2
Elected 10%	0	0.0%	3	3.8%	3
Not Set	0	0.0%	0	0.0%	0
Total:	179		81		260

Total <i>Applicable</i> "Other-than-mandatory" Standards	80
Maximum allowable number of Elected Standards	8

C. Agency Profile

Palm Beach County was established as Florida's 47th county in 1909, after being split from Dade County. Palm Beach County encompasses over 2,386 square miles, with a year round population of approximately 1.41 million.

Ric L. Bradshaw is the Sheriff of Palm Beach County. The Sheriff's Office currently operates two adult detention facilities, an in-house arrest program, a video visitation center, and an inmate work release program.

The Palm Beach County Sheriff's Office Department of Corrections has been involved in the accreditation process since 1984. Both facilities remain accredited through the American Corrections Association (ACA), with their last audit in November of 2017. The contracted medical service was also accredited in 1984 through the National Commission on Correctional Health Care (NCCHC) and has remained accredited, with their last audit in October of 2017. Palm Beach County Sheriff's Office Department of Corrections again achieved reaccreditation from the Florida Corrections Accreditation Commission (FCAC) with 100% compliance in 2015, also receiving the Excelsior Award for achieving five successful consecutive reaccreditations. In December 2016 Palm Beach County Sheriff's Office became PREA compliant, receiving 100% compliance with 3 exemplary standards.

The Department of Corrections is divided into two bureaus: Operations and Security. The Security Bureau Commander is Major Frank Milo. The Operations Bureau Commander is Major Alphonso Starling. The current 2017/2018 budget for the

Department of Corrections is \$149,088,144. The Sheriff currently employs 3,808 corrections, law enforcement and civilian personnel to include 1,539 civilian employees and 2,269 sworn employees.

The Main Detention Center operates under the command of Captains Eddie Jones and Kimberly Kinsey. The facility is located at the Sheriff's Headquarters Complex. It has an area of 835,000 square feet and is situated on a 52.8-acre parcel of land. The South Tower, one of three adjacent buildings, is a 12-story high-rise direct supervision structure constructed from concrete and steel in 1993 at a cost of \$52 million. Originally constructed in 1983 with a bed capacity of 838, the six-story linear East and West Towers flank the South Tower to complete the Main Detention Center.

The total bed capacity is 2,166. This number includes infirmary and special management housing. The inmate population is comprised of pre-trial and county sentenced adult male and female inmates. Female and male juveniles are also housed in this facility. This facility is the largest of the two facilities. The Main Detention Center, a maximum security facility, has the greatest security capabilities and is used to house high-risk inmates, inmates who are in need of special medical and/or mental health care. The 2018 average daily inmate population for the Main Detention Center is 1,377 inmates.

The West Detention Center operates under the command of Captains Thomas Vassalotti and David Smith. The facility's location is near the edge of the Everglades, approximately 45 miles west of the City of West Palm Beach in Belle Glade, Florida. The facility opened in 1983, and in 1996 was closed on a temporary basis to accommodate a renovation project which enlarged the housing area.

In the summer of 2010 the West Detention Center closed all of the inmate housing units due to the jail expansion project. On April 9, 2011, the West Detention Center completed the new construction and annexation of additional buildings. The total bed capacity of this correctional facility is 998, including an infirmary and special management housing, with custody levels from minimum to maximum. The 2018 average daily inmate population for the West Detention Center is 642 inmates, comprised of pre-trial and county sentenced adult male and female inmates. There are no juveniles housed in this location. The West Detention Center had been ACA accredited prior to construction, after their reopening again became initially accredited in 2011 and reaccredited in 2017.

The Palm Beach County Sheriff's Office has agreements with two vendors for major contracted correctional services as follows:

- Trinity Services Group, Inc. provides food service as well as commissary services at both facilities. The same menu is utilized at the two facilities.

- Armor Correctional Healthcare Services provides medical, mental health, and dental services. There are medical infirmaries at the Main and West Detention Centers, as well as four units of in-patient mental health care located at the Main Detention Center.

D. Assessment Summary

On Wednesday, August 8, 2018, the team was transported to the Palm Beach Main Detention Center by Accreditation Sergeant Rechina Castro for the initial opening session and introductions of the key personnel associated with the Department of Corrections for the Palm Beach County Sheriff's Office. The entrance interview for the Main Detention Facility began at 9:00 a.m. with the following personnel present:

Chief Deputy Gauger	Psychologist Perez Beauvil, Armor
Captain Darlyn Morris	Mental Health Director Ruth Osborne, Armor
Captain Thomas Vassalotti	Food Service Director – MDC Dena Paquett, Trinity
Captain Michael DeVoter	Section Manager Michelle DeLaura
Sergeant Michael Altemari	Administrative Secretary Laura Ruchti
Lieutenant James Marcellino	Unit Manager David Gillert
Lieutenant Patrice Quinn	FDO – WDC Jose Camacho
Lieutenant Timothy Temperato	Contracts Manager Rhonda Vickers
Lieutenant Delancy Haff	HSA Krista Shuffett, Armor
Lieutenant Camay Curry	Nurse Educator Shara Davis, Armor
Lieutenant Christopher Roker	Unit Manager Tamara Starks
Lieutenant William Kinsey	Clinical Psychologist Nathalie Stepp, Armor
Lieutenant Meredith Scott	Unit Manager Shahza Jackson
Sergeant Jose Garcia	Medical Doctor Pierre Dorsainvil, Armor
Sergeant Lenelda Allen	Manager Hector Pazos, Facility Maintenance
Sergeant William Caswell	Section Manager Sallyann Josef
Sergeant Shadana Iliopoulos	Administrative Secretary Gabriela Espin
Sergeant Keith Burden	Unit Manager Latonya Dukes
Sergeant Rechina Castro	Section Manager Juna Thomas
Inspector Ann Juhasz	Procedural Officer Mary Wright
Deputy Sheriff Christa Brooks	DON Sharon Lendner, Armor
Deputy Sheriff David Abhau	DON – WDC Diane Whitten, Armor
Deputy Sheriff Keshia Mike	Section Manager Roderick White
Deputy Sheriff Latoya Munden	Unit Manager Donna Arietta
CSP Charlene Crayton	Unit Manager Tiffany Wagner
CSP Alan Hume	Division Manager Susan Dean
Chaplain Seena Washington	Pharmacy Technician Christina Fleming, Armor

Chief Deputy Gauger welcomed the team members and expressed his support of the accreditation process. Palm Beach County Sheriff's Department of Corrections personnel and the team members exchanged introductions and explained their respective areas of responsibility.

Following the entrance interview, the team was provided with a facility orientation. During the tour, the assessment team observed the facility was very clean and well maintained. Following the tour, the assessment team returned to the file review area and began file reviews, conducted staff interviews and observed intake, booking, medication pass, and food delivery. The files in PowerDMS showing compliance with the standards were well organized and easy to review. The assessment team remained after shift turnover at 3:45 p.m. to conduct staff and inmate interviews and observations in various housing areas and departed the facility at 7:00 p.m.

At 8:30 a.m. on Wednesday, August 8, 2018, the team arrived at the Palm Beach County Sheriff's Office West Detention Center to continue the assessment process. Following the entrance interview, the team was provided with a facility orientation. The entrance interview for the West Detention Facility began at 9:00 a.m. with the following personnel present:

Captain Michael DeVoter	Section Manager Juna Thomas
Captain Darlyn Morris	Unit Manager LaTonya Dukes
Captain Thomas Vassalotti	Section Manager Sallyann Josef
Captain Robert Tutko	Section Manager Roderick White
Lieutenant Patrice Quinn	Unit Manager Tamara Starks
Lieutenant Christopher Roker	Unit Manager David Eberhart
Lieutenant William Kinsey	Unit Manager David Gillert
Lieutenant Patricia Brown	Contracts Manager Rhonda Vickers
Sergeant Michael Altemari	Unit Manager Tiffany Wagner
Sergeant Jose Garcia	Section Manager Michelle DeLaura
Sergeant Rechina Castro	
Corporal John Hoffman	
Inspector Ann Juhasz	
Deputy Kimberly Stewart	
CSP Charlene Crayton	
Food Service Director Debra Consoli, Trinity	

Upon completion of the tour, observations, and interviews, the assessment team visited the main courthouse and the offsite visitation area.

The assessment team required a few minor additions to file documentation, however, all files were completed and the team departed the facility at 5:00 p.m.

At 8:30 a.m. hours on Thursday, August 9, 2018, the assessment team arrived at the Sheriff's Office to conduct an exit interview with the Palm Beach County Sheriff's senior staff. At 10:15 a.m. an exit interview was conducted with the staff at the Palm Beach County Sheriff's Office Detention Facility. Each team member provided a review of the chapters assigned to them and an overall analysis of their findings.

The following staff attended the exit interview:

Chief Deputy Gauger	Deputy Christa Brooks
Captain Michael DeVoter	Deputy David Abhau
Captain Darlyn Morris	Procedural Officer Mary Wright
Captain Kimberly Kinsey	CSP Charlene Crayton
Captain Thomas Vassalotti	CSP Alan Hume
Captain Robert Tutko	Section Manager Sallyann Josef
Captain David Smith	Division Manager Susan Dean
Lieutenant Patrice Quinn	DON – WDC Diane Whitten
Lieutenant Delance Haff	DON – MDC Sharon Lindner
Lieutenant Meredith Scott	Pharmacy Coordinator Christina Fleming
Lieutenant Ronald Wilson	Infectious Control Scott Norris
Lieutenant Tim Temperato	Unit Manager Tamara Starks
Lieutenant Christopher Roker	Unit Manager Latonya Dukes
Sergeant Tamyé Brewington	Section Manager Juna Thomas
Sergeant Berthony Lortils	Section Manager Michelle DeLaura
Sergeant Michael Altemari	Section Manager Roderick White
Sergeant Rechina Castro	Nurse Educator Shara Davis
Sergeant Victoria Ragone	Charge Nurse Simone King
Sergeant Endora Thurmond	Unit Manager Shaza Jackson
Sergeant Jose Garcia	Mental Health Director Ruth Osborne
Inspector Ann Juhasz	Doctor Perez Beauvil
Corporal John Hoffman	Food Service Dena Paquette
Detective Mario Rodriguez	HSA Krista Shuffett
Detective Deborah Botella	Supervisor Brian McNamaro

The assessment team interviewed staff members on duty during the day shift during the three day assessment and members of the evening shift. Specific staff members interviewed included:

Corporal Feminella, Key Control
CSP Dunn, Key Control
Sergeant Knowles, Corr. Emergency Response Team
Sergeant Ronk, In-House Court
Corporal Hoffman, Intake
Medical Inspector Ann Juhasz, Standards & Staff Development
Unit Manager LaTonya Dukes, Inmate Records
LPN Sephanie Meyers, Intake (Nurse) Medical
Tech Kerrian Barnaby, Intake Medical
Corporal Robin Garcia, Classification
Deputy Sandra Price, Classification
Deputy Crystal Brooks, Classification
Section Manager Juna Thomas, Inmate Records
Clerical Assistant Julie Carhart, Inmate Records
CSP Laurice Ilmaleota, Inmate Records

Section Manager Michelle Delaura, Property
Unit Manager Donna Arietta, Quartermaster
Unit Manager David Eberhart, Laundry
Manager Dena Paquette, Trinity
Deputy Pauline Thompson, Kitchen

LPN Keith Ellione, Armor - West Infirmary
DON Sharon Lindner, Armor - West Infirmary
RN Gabrielle Wildene, Armor - West Infirmary
HSA Krista Shuffett, Armor
ADON-MDC Cher Parker, Armor
Pharmacy Tech Christina Fleming, Armor
Medical Director Dr. Dorsanvil, Armor
DDS Dr. Johnson, Dental
Psychologist Dr. Step, Armor
Psychiatrist Dr. Beaville, Armor
Psychologist Dr. Landra, Armor
MH Director Ruth Osborne, Armor
Deputy Sheriff Thompkins, MDC
Charge Nurse Simone King, Armor
Deputy Heather Barnett, West 5 Floor
Deputy Reginald Irvin, East 5 Floor
Deputy Evelio Santiago, East 1C
Deputy Harry Howad, South 12A
Deputy Nikotos Wesenick, South 6C
Unit Manager Tamara Starks, Programs/Re-Entry
Sergeant Mike Altemari, Standards & Staff Development
Captain Kimberly Kinsey, Main Detention Center
Captain Michael DeVoter, Standards & Staff Development
Sergeant Rechina Castro, Standards & Staff Development
Lieutenant Patrice Quinn, Standards & Staff Development
Lieutenant Ronald Wilson, Main Detention Center
Lieutenant Meredith Scott, B Shift Watch Commander
Major Alfonso Starling, Corrections Operations
Lieutenant Camay Curry, Main Detention Center
Deputy Keshia Mike, Main Detention Center
Deputy LaToya Munden, Main Detention Center
Deputy David Abhau, Main Detention Center
CSP Alan Hume, Main Detention Center
Lieutenant James Marcellino, Inmate Management
Sergeant Lawanda Freeman, MDC
Lieutenant Roker, MDC
Deputy Charles Silva, MDC - South 3A
Deputy Chiquito, MDC - South 3A
Section Manager Michelle DeLaura, Property

Unit Manager LaTonya Dukes, Inmate Records
Section Manager Juna Thomas, Inmate Records
CPL John Hoffman, Intake
CPL Robin Garcia, Classification
Director Food Services Debra Consoli, Trinity
Deputy Bishop, Kitchen
Deputy Robinson, Security
Unit Manager Tamara Starks, Programs
Manager David Gillert, Programs
Deputy Eric Smith, Security
Deputy Bishop, Kitchen
Captain Thomas Vassalotti, WDC
DON Diane Whitten, Armor
Deputy Dukes, WDC
RN Baker, Armor
Infectious Control Scott Norris, Armor
Deputy Delplato, Court Deputy
Sergeant Foster, Court Deputy
Lieutenant Kinsey, Court Deputy

Approximately 65 inmates were interviewed on various topics including programs, access to health care, the inmate handbook, mail, visitation, reading materials, recreation, meals, work assignments, discipline, commissary, laundry exchange, and overall quality of care. Of all of the inmates interviewed regarding confinement conditions, none had significant complaints. The inmates were very complimentary of staff regarding treatment and access to privileges. The team observed inmates working in the kitchen, laundry, and commissary. Inmates cleaning throughout the facility ensured the facility was inspection ready. Additionally, inmates were observed receiving medical treatment in the clinic.

E. Standards Noncompliance Discussion: None.

F. Corrective Action Discussion

10.19M

A written directive addresses the use of restraint chairs, and includes the following:

- A. Criteria for use;
- B. Documentation;
- C. Restrictions; and
- D. Initial and annual refresher training.

Palm Beach County policy (COP # 909.00 Training and Staff Development Corrections Division) did not include the requirement for initial and annual refresher training for the restraint chair. While onsite there was a policy change to correct the issue. The agency

had proofs for all three years in the file that indicated they were conducting the initial and annual training that is required for the standard.

G. Standards Elected for Exemption (10 Percent):

6.02 (Assessor: TB) 6.03 (Assessor: TB) 6.05 (Assessor: TB)

H. Standards Verified by the Team as “Not Applicable” to the Agency

13.04M (Assessor: DLH) 16.02 (Assessor: JB)

I. Standards, the Status of Which, Were Changed by Assessors: None.

J. Public Information Activities: None.

K. Exemplary Policies/Projects/Procedures

Palm Beach County detainees are offered a variety of programs. Each program is designed to enhance detainees' academic, personal, and occupational knowledge and skills. The programs currently offered include:

Academic Education:

GED

Palm Beach County Sheriff's Office partners with the Adult Education Center to provide GED services to inmates housed at both Main Detention Center and West Detention Center. The Adult Education Center provides certified GED instructors to help prepare inmates for the GED test. The instructors administer the TABE test to determine an inmate's readiness and then provide the instruction needed. GED takes place three times a week and is provided to both male and female inmates.

Reading Library Book Cart

The Reading Library provides inmates with various reading options including adventure, Pre-GED, math, self-help, English, Narcotics and Alcoholics Anonymous, mystery romance, language and reading. The availability of reading material enhances the quality of leisure time activities provided to inmates. Reading materials can be a source of education and relaxation. Reading materials are available to all inmates.

Self-help Groups

Another Way Program, which is a voluntary 60-day program that provides substance abuse education to assist with recovery from alcohol and/or drug abuse, and covers topics such as criminal and addictive thinking, cravings, triggers and relapse prevention.

AA/NA

Alcoholics Anonymous (AA) and Narcotics Anonymous (NA) groups are available to both male and female inmates. These meetings occur once a month and are facilitated by community volunteers. Through the reading library, inmates can also access self-help books to aid in their recovery.

Electronic Law Library

Inmates are provided with reasonable and meaningful access to legal materials through the Law Library. The Law Library is staffed with Law Library associates who are trained in locating and extracting legal information requested. The Law Library also provides each dorm with a set of federal and state law books for inmates to utilize.

Video Visitation

The Palm Beach County Sheriff's Office allows inmates to visit friends and family by video visitation. While attorneys are always welcome to visit their clients within the jail, the visitation unit also schedules and facilitates video visits between inmates and the Public Defender's office. Each visitor registers with a government-issued picture ID. The inmate makes a request for a registered visitor to visit. Certain legal parameters as well as behavioral and clothing guidelines are enforced.

Reentry Services (county-sentenced inmates)

The Sheriff's Office partners with various community agencies to connect County-Sentenced inmates with services upon release. While incarcerated, inmates are assessed for risk and need and matched with the appropriate community provider. Services upon release include an array of things from help with obtaining identification to direct linkages to mental health providers.

Another Way Program

The Another Way Drug Education Program provides a structured, positive environment that is focuses on providing the education and direction for inmates to transition from their substance abusing past, into drug free productive members of society.

Juvenile Programs

Aggression Replacement Training

Aggression Replacement Training (ART) is an evidence-based program that is provided by Choice to Change, Inc. ART concentrates on development of individual competencies to address various emotional and social aspects that contribute to aggressive behavior in juveniles. Program techniques are designed to teach juveniles how to control their angry impulses and take perspectives other than their own. The main goal is to reduce aggression and violence among juveniles by providing them with opportunities to learn prosocial skills in place of aggressive behavior.

Keeping in Touch

This program is designed to offer juveniles an opportunity to enhance their communication skills through letter writing. Writing letters can be an important and effective way to rebuild or maintain healthy relationships with family members and friends. Also, this is a very valuable tool which assists them in coping with the daily anxiety of being incarcerated.

Back to A Future Reentry Program (county-sentenced juveniles)

Back to A Future (BTAF) is a community based re-entry program that targets high risk juveniles being released from commitment programs and county sentenced juveniles housed at the jail. Each participant is identified and paired with a Transition Specialist who enters the jail to meet with them to determine their needs. Upon release, participants are provided with individualized services including case management, Aggression Replacement Training, job training and placement, education advocacy, GED assistance, pro-social activities, and other social services.

How Can I?

"How Can I?" is facilitated by a community volunteer that comes in twice a month to speak with youth on various topics. The purpose of "How Can I?" is to provide juveniles with skills and structure that will allow for positive outcomes as well as having them think about the choices they make each day. "How Can I?" is informal group mentoring that focuses on the way people change, emphasizing that change happens on the inside first. Motivational topics include business and entrepreneurship, maintaining positive attitudes, and obtaining goals.

Career Exploration

The Sheriff's Office partners with the school district to expose juveniles to various career paths. The goal is to introduce the juvenile population to the various career choices and paths available to them in the community. Community professionals (presenters) provide information on their profession to include education/certification needed, job responsibilities, promotional opportunities, salary, etc. This information will allow the population to begin thinking about their career goals.

L. Chapter Summaries: None.

M. Summary and Recommendation

OVERALL CONCLUSIONS: The officers and staff of the Palm Beach County Sheriff's Office Department of Corrections demonstrated an overall commitment to the accreditation process. Their quest for excellence is commendable. It is clearly evident the command staff and staff are eager to maintain a high level of professionalism in the detention arena to achieve this reaccreditation status. The staff members are very knowledgeable, and it is apparent they perform their work responsibilities according to agency policies and accreditation standards on a daily basis.

It is the recommendation of the assessment team that the Palm Beach County Sheriff's Office Detention Facility be reviewed for reaccreditation with Excelsior status at the next scheduled Commission meeting.

Submitted by Sergeant David Harvey, Team Leader