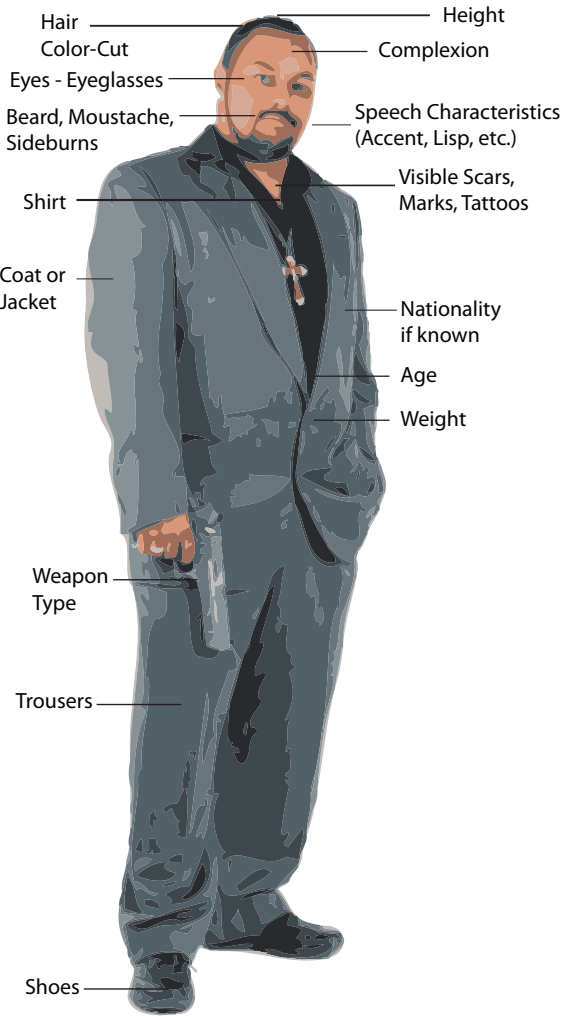


Suspect Identity Chart

PHYSICAL DESCRIPTION



Dear Friends:

Since 1909, the deputies of Palm Beach County have provided a safe environment for thousands of people who live, work and visit Palm Beach County. The Sheriff's Office is committed to improving awareness, and sharing the fundamentals of crime prevention in order to ensure our community is safe and secure.

The goal of crime prevention is to reduce the risk of becoming a victim. In order to accomplish this effectively, it is important to remove opportunities for a criminal to take advantage of you and your property. You are attempting to prevent either victimization or criminalization by presenting an unattractive target to the criminal. This can be as complex as installing a high tech alarm system and lighting to something as simple as locking your doors.

Crime prevention is using instinct, common sense, and taking action to eliminate or greatly reduce the criminal's opportunity. We all have a personal part to play regarding crime prevention. A large share of the responsibility of reducing criminal opportunity lies with you.

Thank you for working with us to make Palm Beach County a safer place for all its citizens.

Sincerely,

Ric Bradshaw, Sheriff
Palm Beach County



Crime Prevention Tips from
THE PALM BEACH COUNTY
SHERIFF'S OFFICE

For More Information Contact...

- COMMUNITY SERVICES
3228 Gun Club Road
West Palm Beach, FL 33406
(561) 688-3805
- DISTRICT 1
3228 Gun Club Road
West Palm Beach, FL 33406
(561) 688-3600
- DISTRICT 2
1755 East Tiffany Drive
Mangonia Park, FL 33407
(561) 848-2513
- DISTRICT 3
8130 Jog Road
West Palm Beach, FL 33412
(561) 776-2000
- DISTRICT 4
345 S. Congress Avenue
Delray Beach, FL 33445
(561) 274-1075
- DISTRICT 5
38840 State Road 80
Belle Glade, FL 33430
(561) 996-1670
- DISTRICT 6
7894 S. Jog Road
Lake Worth, FL 33467
(561) 357-7000
- DISTRICT 7
17901 US Highway 441
Boca Raton, FL 33498
(561) 558-2700
- DISTRICT 8
12794 Forest Hill Blvd.
Suite 14A
Wellington, FL 33414
(561) 753-8547
- DISTRICT 9
11498 Okeechobee Blvd.
Royal Palm Beach, FL 33411
(561) 790-5180
- DISTRICT 10
700 - 6th Street
Lake Park, FL 33403
(561) 881-3326
- DISTRICT 11
335 S.W. 2nd Avenue
South Bay, FL 33493
(561) 996-6511
- DISTRICT 12
115 East Main Street
Pahokee, FL 33476
(561) 924-3565
- DISTRICT 13
1224 S.W. Avenue E Place
Belle Glade, FL 33430
(561) 996-7270
- DISTRICT 14
120 North G Street
Lake Worth, FL 33460
(561) 586-1611
- DISTRICT 15
200 Civic Center Way, Ste. 300
Royal Palm Beach, FL 33411
(561) 784-1302
- PARKS ENFORCEMENT
2700 - 6th Avenue S.
Lake Worth, FL 33461
(561) 493-2840
- TRAFFIC DIVISION
3200 Belvedere Road
Building 1169
West Palm Beach, FL 33406
(561) 688-3700



ROBBERY
PREVENTION
FOR BUSINESSES



There are few crimes that are more frightening and potentially dangerous as robbery. Customers as well as employees can also become victims.

Palm Beach County Sheriff's Office
Ric L. Bradshaw, Sheriff

Robbery Prevention Starts by Being Proactive

- Height marker strips installed on the door frames.
- Surveillance system installed with cameras inside and outside.
- Alarm system installed with panic buttons at the front register area, office, and cooler.
- Greet and make eye contact with all customers as they enter the business.
- Be aware of the people in the business, watch for suspicious persons and activities.
- The business should be kept clean and uncluttered. Remove posters and signs from the window area where the clerk is located so that they are visible from the outside.
- Review, Enforce and Post store policies to eliminate confusion.



Prevention Measures for the Exterior

- Lighting is important, it's criminals worst enemy.
- Trim all hedges, trees, and bushes to eliminate concealment and entrapment areas.
- Install viewers in the rear door so that employees can look out before opening the door.
- Keep rear doors locked at all times.
- When the business is closed and employees are inside keep all doors locked.
- If the dumpster area is enclosed it is recommended to be locked.
- Watch for people hanging around the business before or after business hours.
- Check the parking lot for unoccupied vehicles
- Watch for suspicious activity.



Times When You Are Most Vulnerable

- Taking out the garbage. A policy is recommended for employees to follow.
- Making Night Deposits. Vary your route and routine.
- Leaving the business and going home. If two employees are working leave together, after first checking the parking lot.

Procedures During a Robbery

- Remain calm
- Cooperate
- Do exactly what the robber asks, no more no less.
- Explain any movements or actions you make to the robber before you make them so as not to cause panic.
- Activate the alarm only if you're able to do so safely.
- Do not stall, resist or attempt to apprehend the robber. The sooner the robber gets what they came for the sooner they leave. "We do not want a hero in exchange for a human life. Money can be replaced - you cannot."

Procedures After The Robbery

- Notification - As soon as possible, but only if safe to do so call 911. Stay on the phone with the communications officer. For your safety they will probably stay on the phone with you until a deputy arrives.
- Preservation - Close and lock all doors and stop business transactions. Do not touch or allow anyone to touch anything. Ask customers that were present during the robbery to stay. If they are unable to, get their names addresses and phone numbers so that they can be contacted by the deputy and detective assigned to the case. Keep customers and employees away from any physical evidence that the robber may have left behind such as: note, bag, clothing, or areas that the robber may have touched and left fingerprints.
- Observation - You will be provided with a Suspect Identity Chart, for you to make copies to be handed out to employees and customers after the robbery. Have employees write down on the reverse side what they observed during the robbery.
- Important: do not permit witnesses and employees to discuss their observations among themselves, have them write down what they themselves remembered about the robbery.