

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Palm Beach County Sheriff's Office
Main Detention Center/West Detention Center
West Palm Beach, Florida

November 6-9, 2017

VISITING COMMITTEE MEMBERS

Jon P. Galley, Chairperson
ACA Auditor

Carmen DeSadier
ACA Auditor

Janine Farr
ACA Auditor

A. Introduction

The audit of the Palm Beach County Department of Correction was conducted on November 6-9, 2017, by the following team: Jon P. Galley, Chairperson; Carmen DeSadier, Member; Janine Farr, Member. This audit included both the Main Detention Center in Palm Beach and the West Detention Center located in Belle Glade, Florida. The findings in this audit are applicable to both, that is, a finding in one unit is applicable to the entire audit.

B. Facility Demographics

APPLICABLE TO BOTH THE MAIN DETENTION CENTER AND THE WEST DETENTION CENTER

Rated Capacity: 3164 (combined for both facilities)

Actual Population: 1981 on October 6, 2017 (combined total)

Average Daily Population for the last 12 months: 1981

Average Length of Stay: 26 days (The average length of stay for the previous four (4) years for those released were 25 days.)

Security/Custody Level: Maximum, Medium, and Minimum

Age Range of Offenders: Adults 18 and up, Youthful Offenders 14-18, age of criminal majority 21, 249 offenders under that age

Gender: Male and Female

Full-Time Staff: 1200

37 Administrative, 255 Support, 13 Program, 685 Security, 210 Other (contract staff for Trinity Food Services and Armor Health Care)

C. Facility Description

The Palm Beach County Correctional Facility is comprised of two (2) physical components; the Main Detention Center and the West Detention Center. At the previous accreditation audit, these were considered as separate entities. The agency has chosen for this audit to consider them as one. As such, the audit team effectively audited two facilities meaning that a finding in one facility affected both entities.

The MAIN DETENTION CENTER is located at the Sheriff's Headquarters Complex in West Palm Beach, Florida. The South Tower is a twelve-story high-rise that came on line in 1993. The East and West Towers are six stories that flank the South Tower, both were constructed in 1983 which completes the Main Detention Center. The Main Detention Center has the greatest security capabilities and is used to house high-risk inmates, federal inmates, inmates who are in need of special medical and/or mental health care and those inmates who cannot function at any other facility. Also housed in the Main Detention Center are adult females and juveniles. The inmate population is primarily comprised of pre-trial, un-sentenced adult males.



The WEST DETENTION CENTER is located forty-five miles west of PBSO Headquarters in Belle Glade, FL. The original portion was built in 1983 and has had several expansions since. The newer portion was constructed in 1993 and increased the size dramatically. Most recently, it underwent an expansion/ renovation project completed in 2011 which included virtually the entire facility. The facility houses all custody levels to include minimum, medium, and maximum custody inmates and has a total bed capacity of 998 inmates.



WDC utilizes direct observation and is program oriented. Inmates are encouraged to participate in various program activities such as the “Another Way”, a drug educational program, religious services, and self-improvement educational programs. Through ongoing partnerships with various community providers, the facility also provides reentry services to assist those inmates who are transitioning back into the community.

Total bookings at the facilities as of April 2017 are 14,514. For the years 2013 through 2016 the average number of bookings was 48,015.

The facility also uses video visitation. This program allows for the visiting of inmates via live video feeds from established public visitation centers.

D. Pre-Audit Meeting

The team met on Sunday, November 5, 2017, in Palm Beach, Florida, to discuss the information provided by the Association staff and the officials from Palm Beach County Main Detention Center and the West Detention Center.

The chairperson divided standards into the following groups:

Standards #4-ALDF-5C-01 to #4-ALDF-7G-01 to Jon Galley, Chair
Standards # 4-ALDF-1A-01 to #4-ALDF-3A-02 to Carmen DeSadier, Member
Standards #4-ALDF-4A-01 to #4-ALDF-5B-18 to Janine Farr, Member

E. The Audit Process

1. Transportation

Ann Juhasz escorted the team to the facility, as well as Lt. Patrice Quinn and Sgt. Rechina Castro for travel to the West Detention Center.

2. Entrance Interview

The audit team proceeded to the administrative conference room of the facility. The team expressed the appreciation of the Association for the opportunity to be involved with the Palm Beach County Sheriff's Office Department of Corrections Detention Facilities in continued participation in the accreditation process.

Ann Juhasz and Lt. Quinn escorted the team to the conference room where the formal entry meeting was held.

The following persons were in attendance:

Captain	Darlyn Morris
Deputy Sheriff	Heather Barnett
Deputy Sheriff	Billy Jones
Sergeant	Michael Altemari
Captain	Thomas Vassalotti
Inspector	Ann Juhasz
Pharmacy Coordinator	Christina Fleming
Deputy Sheriff	David Abhau
Corrections Support Personnel	Alan Hume
Medical Director	Pierre Dorsainvil
Infection Control RN	Scott Norris
Section Manager	Sallyann Josef
Contracts Manager	Rhonda Vickers
Sergeant	Jose Garcia
Sergeant	Rechina Castro
Section Manager	Roderick White
Unit Manager	Robert Edgar
Section Manager	Michelle DeLaura
Clerical Specialist	Sharon Leonard
Lieutenant	William Kinsey
Unit Manager	David Gillert
Trinity Food Service Director	Dena Paquett
Mental Health Director	Ruth Osborne
Captain	Robert Tutko
Chief Deputy	Michael Gauger
Captain	Kimberly Kinsey
Detective	Mario Rodriguez

Major	Frank Milo
Major	Alfonso Starling
Captain	Michael DeVoter
Captain	Jeffrey Jackson
Captain	Eddie Jones
Division Manager	Susan Dean
Sergeant	LeGerard Imbert
Lieutenant	Tenicia Poitier
Sergeant	Wilson Santiago
Procedural Officer	Mary Wright
Unit Manager	Tamara Starks
Sergeant	Tammy Foster
Armor/RN, Nurse Educator	Shara Davis
Armor/DON	Sharon Lindner
Chaplain	Seena Washington
Unit Manager	Shahzia Jackson
Section Manager	Juna Thomas
Unit Manager	Latonya Dukes
Lieutenant	James Marcellino

The Chair explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The team discussed the audit schedule with the staff at this time.

3. Facility Tour

The team toured the entire Main facility from 9:00 a.m. to 12:00 p.m. The tour of the West Facility occurred on Tuesday, November 7, 2017 due to the distance between the facilities. The following persons accompanied the team on the tour at both facilities with the exception of the scribes, these staff members responded to the team's questions concerning facility operations:

Major Frank Milo
 Major Alfonso Starling
 Captain Michael DeVoter
 Lieutenant Patrice Quinn
 Sergeant Michael Altemari
 Sergeant Rechina Castro
 Inspector Ann Juhasz
 Deputy David Abhau
 Deputy Billy Jones
 Deputy Heather Barnett
 Captain Thomas Vassalotti
 Lieutenant Christopher Roker

Deputy Nakishaw Bishop
Deputy Lucille Odom

Notices of candidacy for accreditation were posted throughout the facility.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

The Main Detention Center is made up of a high-rise tower bordered by two smaller towers. These concrete structures act as the secure perimeter for the facility. A 12 ft. chain linked fence with two attached razor ribbons and three strands of barbed wire secure the rear area of the facility. There is 24 hour constant visual observation of the outside perimeter by staff assigned to Central Control by way of five fixed cameras located around the facility's perimeter and one camera at the delivery sally port that pans the area. Access into MDC is by way of two front entrances (one for administration and one for security staff), a sally port for deliveries, and an enclosed sally port for inmate transports. The transport sally port is equipped with gun lockers and a clearing barrel for law enforcement use.

Staff enters and moves throughout the facility by using a card reader system or push button intercom contact to Central Control or adjacent Control Rooms. Staff assigned to Central Control maintains constant visual observation of the facility by way of 253 interior fixed cameras. Staff is first identified before access into any area is granted. Central Control also has the ability to take control of elevator operations if needed.

The West Detention Center has a secure perimeter protected by an eight ft. interior and 12 ft. exterior chain linked fences with double strands of razor ribbon. An hourly mobile unit roves the perimeter and observes all activities. Central Control maintains a constant visual observation of the exterior of the facility by way of 15 cameras. These cameras also observe movement entering and exiting the loading dock and transport sally port entrances. Access to the facility is by way of the main entrance for staff and visitors that is equipped with an employee card reader, camera, and intercom system. An armed deputy is assigned to the lobby to check identification and ensure all staff pass through a metal detector before entering. Central Control maintains a constant visual observation of all movement inside the facility by way of 334 interior cameras. Staff controls all movement throughout the facility by giving access to staff once they have been identified.

The Main facility has dorm and cell housing as does the West facility. Any inmate leaving a housing area is under escort.

General population inmates are not in restraints. Confinement inmates (disciplinary, administrative, and protective custody) are in restraints during escort and escorted by two officers. Two deputies and a supervisor escort the more serious confinement inmates.

The Main facility has CCTV cameras in the elevators, the confinement area, the mental health units and the intake area. The West facility has CCTV throughout the entire institution. There are plans to upgrade the CCTV capability at the Main facility.

There is a central key control area and electronic key systems throughout the facility. Daily use keys are exchanged on post. Key logs and inventories are kept appropriately and up to date. The armory in both MDC and WDC are located inside the secure perimeter. Both areas were found to be clean and orderly. Inventories of restraints, chemical agents and other security equipment were found to be accurate. All staff are trained in the use of all this equipment and have access to the area when needed. Every sworn deputy is issued a firearm and every sworn deputy must qualify with firearms annually. Officers carry pepper foam canisters and all officers are trained in the use of chemical agents.



Post orders are accurate and up to date but are not on post. Post orders are on the automated computer system for officers to access and there is a log maintained on post to verify an officer has read the post order for that post.

There is a central or main control center and a control centers for living units and in intake and booking. The main control center operates the elevators and certain doors. At both facilities there is an electronic locking system by Siemens that permits staff to swipe an access card carried on their person. This system is far more widespread at the West Detention Center than at the Main Detention Center.



There is a CERT unit for use in disturbances, cell searches, and managing unruly inmates. In the event of need units from the Law Enforcement side would support the Corrections side.

Both facilities have an intake and booking area with separate entrances. These areas are staffed with intake deputies and a nurse who does an intake medical screening.

The arresting/delivering officer is responsible for inventorying an arrestee's personal property and sealing the property in a tamper resistant property bag. The sealed bag is held by the jail and returned to the inmate unopened when the inmate is released from custody. Clothing is washed and sanitized prior to storage.



The intake areas at both facilities are equipped with a rapid ID fingerprint system that allows deputies to immediately verify the identity of any person who has previously been arrested in the State of Florida. Arrestees are also scanned with a secure pass body scanner like those used in most airports.



Environmental Conditions:

The facility is temperature controlled throughout. The only area not air conditioned are the kitchens and laundries. There are the appropriate number of toilets, urinals, and showers in the housing units.

Sanitation:

Inmates conduct sanitation duties throughout the facility. Qualified staff conduct weekly and monthly inspections. Floors are polished, there is no dirt in the corner of the floors, materials are stored in an orderly and neat fashion, and it is evident that attention is paid to cleanliness. There are sanitation closets throughout the facility.

In all of the facilities to include food service, there are chemical mixing stations to automatically dispense properly diluted cleaning chemicals. These are maintained by the supplier of the cleaning agents.

Fire Safety:

The facility has fire sprinklers and smoke detectors throughout. Fire extinguishers are located throughout the facility in strategic locations. The local fire department responds to any fire. The County Fire Marshall conducts annual inspections and the facility staff conduct weekly and monthly inspections as well. Security supervisory staff also make daily rounds on each shift in the facility.

Food Service:

Trinity Services Group provides food service for both the Main and West facilities. The same menu is utilized at the both facilities. The menu is a 4 week cycle menu approved by the company dietician for the general population, the special menus, and the juvenile menu. The meal cost for the general population is \$0.93, for juveniles it is \$1.37, and the religious alternative meal is \$2.01, and \$4.01 for Kosher meals. A combined 561,557 meals have been served through April 2017.

Temperature logs are maintained appropriately as are dietary tools and instrument logs. A seven (7) day supply of food is maintained on hand. Meals are transported to the housing areas in heated carts. Sample trays are maintained for three (3) days. Both kitchens were clean and orderly, the West kitchen is relatively new and is in better shape with state of the art equipment.



Medical Care:

Complete round the clock medical care is provided at both facilities: the Main Detention Center and the West Detention Center. Armor Correctional Health Services provides all medical, mental health, pharmacy and dental services for both facilities with a total of 188 full time, part-time and per diem staff as needed.

Main Detention Center

The Providers are on an on-call monthly scheduled rotation with weekly rotation, with the scheduled being posted in the medical, mental health and administration areas.

There is a 21-room infirmary capable of housing 2-3 inmates in each room. Six of these rooms are negative pressure rooms, with one room utilized for detoxing inmates.

The Nurse's station enables all inmates to be observed and there is a call light notification. A Security staff Officer is also designated to this area. Long term antibiotic therapy, active detox, complex wound care and total nursing care are provided. The rooms are handicap accessible in an ADA medical dorm. This area was found to be well organized and had a high level of sanitation.

All Staff is trained to be First Responders. Emergencies are triaged in the dorm or location of the emergency or medical walk-in clinic. In the medical clinic, the "jump bag" was found to be adequately supplied, along with a gurney, back board, AED, wheelchair and oxygen tanks in preparation for responding to an emergency. The "jump bag" is inventoried daily, and the AED is checked. There are 13 AEDs located throughout the facility and all staff are trained in their use.

There are First Aid Kits located in the kitchen and laundry and checked monthly and re-stocked if needed. Emergency cases and inpatient admissions are transported via Palm Beach fire/rescue which responds in 5-10 minutes from the facility and the facility uses Wellington Regional Hospital in Delray Hospital, JFK Hospital and St. Mary's hospital. Air Lift is available as needed.

At intake, the initial screening is completed by the Nurse and tech designated to this receiving area after booking. The male population is housed in South 6 B&C until their first court appearance. If they are held after court, they receive their history, physical and PPD HIV and STD testing within five days by the nurses on the unit. Juveniles, females and those by nature of charges or special needs have their history/physical completed in the medical clinic. All inmates that are incarcerated more than 12 months are scheduled for an annual health exam and TB testing.

Females are given pregnancy testing upon arrival as a part of their intake. If positive for pregnancy they are referred to a local OB/GYN provider for prenatal care. Wellington Hospital is utilized for delivery. Annual mammograms are also performed at this hospital with gynecological exams are performed by the nurse practitioner.

Inmates are seen by the HCP within seven days for Chronic Care Clinic enrollment upon determination. They are scheduled for an initial visit within 30 days. Baseline laboratory testing and other diagnostic procedures are scheduled so the results are available at the time of the initial chronic care clinic. Management of the chronic care inmate is monitored through Continuous Quality Improvement documentation (CQI).

At the time of the audit there were the following: 173 Cardiovascular, 67 Endocrine, 65 Epilepsy, 43 Immunodeficiency, 103 Pulmonary, 6 Pregnancy, 8 Schizophrenia, 21 Renal and 25 Misc. All ITPS and special medical diets were found to be appropriate to the affliction.

Therapeutic diets are used on the diagnosis, problem list and signs/symptoms located in the electronic medical records. Chronic Care clinics are held Monday through Friday, and are evaluated every 90 days or sooner if needed.

Medication orders are placed via an EMR interface to Diamond Pharmacy with stock medications ordered on-line via the pharmacy's website. The medications arrive within 1-2 days via courier service. The facility utilizes CVS in Palm Beach as a back-up pharmacy if needed. The last pharmacy audit was completed October 30, 2017 and was found compliant. Over the counter medications are available through Keefe (commissary) and are delivered by this company to the inmate after filling out a commissary form. Inhalers, topical ointments and eye drops are prescribed for Keep-On-Person (KOP) and are approved by the Medical Director. These are closely monitored by the medical department for compliance. Documentation showed the medication returns and destruction of narcotics were appropriate. Because of the abuse with the drug Vicodin, the schedule has changed, and as of two years ago the DEA requires a separate book to be maintained. Upon inspection, this binder was compliant with DEA regulations.

Medication administration occurs four (4) times daily in the units, medical areas and segregation is cell-side. Diabetic call out is twice daily and is held in the medical clinic. All times for this call out and snacks provided to the diabetics were found to be compliant. All medications located in the refrigerators were found to be in compliance with temperatures and expirations dates. The nursing department with a discharge planner and social worker conducts an exit interview in the medical unit with the inmate prior to discharge. Inmates will receive 3-5-day medication for medical, 7-day supply for mental health medication and a 10-day supply of HIV medication if needed with appropriate referrals to agencies as needed.

There are approximately 1200 sick call requests per month. Inmates are usually seen within a 48-hour period or sooner if needed. A co-pay is charged for health care initiated by the inmate. The fees are \$5.00 for nurse's visit, \$10.00 for Doctor's visit, \$7.00 for medication prescribed and \$10.00 for a dental visit. There is not a charge for return visits, chronic care clinic or if the inmate is indigent. Security staff is assigned to the medical area. Information concerning co-pay, how to access medical and the grievance process is explained in a language the inmate can understand, in the Inmate Handbook. The facility utilizes Language Line if an inmate upon arrival needs a translator.

Integrated Regional Labs are contracted to process lab specimens. The results are returned to the facility via fax or online.

Critical values are called into the facility to the Infectious Control nurse. STAT orders are called into the courier for pick up. Lab specimens are usually taken to Martin Health in Ft. Lauderdale Florida. X-ray services are contracted to Portable Medical Diagnostics (also for sonograms) and are on-site Monday, Wednesday and Friday, and are available if the need for a STAT order is written.

After a radiologist interprets the film results are either faxed or called into the facility. Inmates refusing PPDs are given chest x-rays for evaluation. EKGs are performed by staff on-site. PMD is responsible to maintain the dosimeter readings and upon observation of documentation was compliant.

There is an eyeglass clinic for inmates who request reading glasses. A \$5.00 co-pay for each clinic visit and \$10.00 co-pay is assessed for reading glasses. Reading glasses are also available through the commissary. Inmates determined to need glasses to correct near/far sightedness are referred to a local ophthalmologist.

Dental services are offered four days a week usually 8:00 a.m.-4:30 p.m. There are two working chairs in this area. Outside providers are utilized if needed (extensive oral surgery). There is a dentist and dental assistant that both Main and West facilities. Dental instruments, sharps and critical instruments are inventoried and counted and placed in the log book. All counts were correct. The dental department has a binder with each instrument's picture for accountability. Last dosimeter reading was September 28, 2017 and was found compliant. Initial screenings are completed upon intake by the nursing staff. Sterilization procedures were observed. The facilities maintain proper documentation and tracking of instruments.

The facility has a contract with Medigreen for medical waste removal. All waste was appropriately stored and placed away from general population traffic flow. The waste is on a schedule for pick up twice a week or sooner if needed.

The Mental Health services are contracted 24/7 days a week. All Administrative staff and mental health providers are on-call schedule for emergencies after hours. Inmates referred to mental health are evaluated upon arrival and referrals are seen within a 48-hour period or urgent during on-site hours immediately. There are approximately 600 requests per month for this unit. During the audit there were 255 inmates on psychotropic medication. There is designated space for two acute and two step down dorms (3 male and 1 female) for inpatient health services. Any staff member can place an inmate on suicide precaution. There are observations cells which are observed 24/7 and documented rounds every 15 minutes. Inpatient housing is staffed with a RN and a mental health tech in addition to Security staff. The mental health techs conduct group sessions daily on subjects tailored to the individual needs. Providers conduct weekly groups on subjects such as depression, anger management and coping skills.

Mental health staff conducts meetings Monday through Friday mornings to discuss the status of the inpatient inmates and brief on any new admissions to this unit.

Outpatient groups are not offered to the general population, but daily educational videos are shown which addresses a variety of mental health topics.

Programs available to inmates on mental health step units are: bible Study/Religious programming, Families First, Recreation, Visitation, Academic/Vocational Education, Library services, AA/NA/Another Way, HIV/AIDS counseling, Voters program and Social Security program. Discharge planning is a coordination of continuity of care with community providers, attorneys, courts, family members on a consistent basis.

Quality Management meetings are held monthly and as needed and medical staff meetings are held monthly and as needed. The agency contract monitor facilitates quarterly meetings with Security and Medical staff.

Health Care Outcome Measures were discussed with the Main staff and with the other audit members. All values appeared to be appropriate for the size and population of the facility.

A caring and professional attitude was exhibited by the Security and Medical staff towards the inmate. Security and the Medical staff has a respectful working relationship.

West Detention Center

The medical director is the responsible authority for this facility and MDC. A Physician is on-site two days a week. A nurse practitioner is on-site three days a week. Providers for both facilities share on-call responsibilities on a rotational schedule for both facilities. Other shared staff is the Infection control nurse, clinical educator, discharge planner, pharmacy tech Coordinator, dentist, dental assistant and mental health staff. Medical records were also converted to electronic files in February 2014.

The medical unit offers services 24-hours, 7 days a week with two RNs on-site during the period. The DON is on call for emergencies. There is a pharmacy, six exam rooms, dental suite with two chairs, medical records and five offices in the medical area. There is a control room which allows the Officer assigned to the unit to have visual contact to the clinic area and the infirmary.

There is a 10-bed infirmary with two negative pressure rooms and one safe cell located within. Inmates that need to detox, clinically ill and medical/security housing are housed in the infirmary. Security staff is assigned each shift to this area. The nurses' station enables the nurse and the security staff to maintain constant observation as well as a call light system.

All staff are trained to be first responders. Locations used for triage emergencies are in the housing areas and within the facility. Any inmate needing emergency care is transported to the hospital under the facility's protocols. If needed, 911 is utilized and after the inmate is stabilized he is transported to Lakeside Medical Center. Ambulance response time is under four minutes.

There are 14 AEDs, 13 in use and one spare, located throughout the facility and all staff are trained on their usage. The medical unit is responsible for inspecting eight of the AEDs and the medical inspector is responsible for the inspection of the last six. First Aid Kits are located in the kitchen and the laundry areas, and are checked and restocked monthly. An emergency jump bag is kept on a stretcher along with an AED and oxygen tank in need of responding to an emergency. The jump bag is well supplied and inventoried daily and the AED is checked also daily.

Initial health care screenings are completed in the intake area in this facility by a nurse for inmates arriving from the street. Inmates who arrive from Main have had their history/physicals, and PPDs completed if needed.

Chronic care clinics are held twice weekly. They are seen, according to the Provider's order, initially, then 30 days for appropriate labs and testing. At the time of the audit there were 121 medical diets ordered. All ITPs and diets were appropriate to the affliction. Inmates are given educational handouts at their Physician visits. Periodic physicals are scheduled annually.

Pharmacy services are the same at both MDC and WDC. Diamond Pharmacy is the provider for both facilities. The facility's back-up pharmacy is CVS in Belle Glade. The last pharmacy audit was conducted October 30, 2017 and was found compliant. Controlled stock is sent to reverse distribution via the Pharmacy coordinator and consultant pharmacist. Count is conducted twice daily by two nurses. The pharmacy is well secured, and entry requires an ID access with a thumb print verification. Medications are delivered to the housing units. There is a "bean hole" in the dayroom area where the inmates arrive for their medication. The nurse does not have to enter the housing unit with the med cart. Sharps, needles and syringes are secured in a locked cabinet in the pharmacy. There was proper tracking of these items as was evident by perpetual inventories. Inhalers, topical ointments and eye drops are prescribed and used KOP. Nurses monitor the usage of KOP for compliance.

Sick call is available seven days a week. Requests are triaged daily and placed on a call-out sheet to the appropriate provider. If emergent, they are evaluated immediately. The co-pay system is the same as at the MDC. All rules and regulations regarding when/why a co-pay is applied is the same.

IRL also has a contract for lab specimens. A courier picks up the specimens Monday through Friday, and as needed for a STAT order. Results are sent the same method as to MDC, and are received within a 24-hour period.

The facility has a contract with Medigreen Inc. for disposal of hazardous medical waste. The medical waste is picked up bi-monthly, or sooner if needed.

Upon observation, all waste was appropriately boxed and stored and away from general population traffic flow. It is secured in the Quartermaster area.

X-ray services are also contracted with Portable Medical Diagnostics. Services are provided 2 times a week, or as needed. Results are faxed to the facility within a 24-hour period. Inmates that refuse PPDs are given chest x-rays. If a STAT order is needed, the inmate will be transported to the local hospital under appropriate security protocols.

Eyeglass clinic is conducted two times a week. A \$5.00 co-pay is charged for the visit and a \$10.00 charge for reading glasses. Reading glasses can also be purchased through the commissary. If an inmate with near/farsightedness needs glasses, they are referred to a local Ophthalmologist.

Dental services are offered one day a week on Wednesday from 8:00 a.m. to 4:30 p.m. Both the dentist and dental assistant are the same as MDC. Initial dental screenings are completed upon intake by the nursing staff. Services provided are temporary fillings, extractions, pain control and infection control. Inmates needing more extensive care are referred to an outside provider (local oral surgeon). Dental cleaning is on request after one year of incarceration. Random sharps, needles and instruments counts were accurate, and logs were complete with proper signatures.

Mental Health services are contracted by Armor, with the staff at MDC staffing WDC also. Programs, discharge planning, community services are the same for WDC. All protocols for suicide prevention, placement, medication, outside community resources and referrals remain the same at both facilities for continuity of care. If needed, an inmate may be transported to the MDC Mental Health unit for crisis intervention.

Outcome Measures for WDC were discussed with the audit team and the results appeared to be consistent with a facility of this population.



Recreation:

There are table games in the housing areas. There are outside recreation areas attached to the living units for inmates on the various floors that are covered with security screening. These outdoor areas are accessible daily.

**Religious Programming:**

There two chaplains on staff to serve both the Main and West facilities. These staff are augmented by over 100 volunteers.

**Offender Work Programs:**

Offenders are employed in the facility in service jobs including sanitation, the laundry, and food service. Minimum security inmates are also used in the community for public service jobs under security staff supervision upon request from various agencies.

Academic and Vocational Education:

GED preparatory coursework is offered at the facilities and an Exceptional Student Program (ESP). There are no vocational programs as one might expect in a high turnover facility where the average length of stay is just over five (5) months.

Social Services:

Programming includes: an HIV and an AIDS Counseling program a voter's program, a social security program, a juvenile life skills program, pre-release services, and a offenders Back to the Future Re-Entry Program for sentence juveniles, Another Way Program, Aggression Replacement Training, Keeping in Touch, a How Can I program, and Career Exploration.

Visitation:

Visiting with offenders is conducted via video visitation. The picture on the left is of the central visiting center between the Main and West units and on the right of a visiting area in the West Unit.

These units are matched with units in the facilities. Inmates also have email services available to them through kiosks in the facility.

Emails can be one page only with no pictures although there is a possibility that pictures will be included in the future. Housing areas also have telephones available to be able to make collect phone calls. Attorneys visit at the jail including public defenders and these visits do not count against personal visits.



Library Services:

There is an electronic law library to serve the population and a general reading library. Several employees respond to inmate requests for legal material. Staff researches the request and prints pertinent legal cases on the topic which is then sent to the inmate. There are leisure reading materials taken to the housing areas by cart on a regular basis.

Laundry:

Laundry service is done in-house. Inmate uniform exchange is twice per week and linen is exchanged three times per week. The washers have premixing stations that automatically premix the chemicals that are used in the wash cycle. ExoLab maintains the chemical supply and checks on the operation of the mixing stations on a regular basis. Each inmate is issued one shirt and one pant.



The laundry at the West Unit is essentially new having been completely renovated just several years ago. It is an up-to-date state of the art facility. These washers can accommodate 400 lbs. and the entire system is automated.

Laundry moves in bags on a track to the washer, is dumped into the washer, is taken out of the washer in the same bag and loaded in the dryer. Quite impressive!



Canteen:

Keefe operates the inmate canteen or commissary. It does 170 to 180 thousand dollars per month in sales. Another 75 thousand is generated by the phone program. The facility gets 46% of these sales which goes into a welfare fund to be spent on items to benefit the entire population. Keefe delivers orders to the jails and Keefe staff then takes the order to the housing areas escorted by a corrections deputy. Corrections staff do not handle the canteen orders hence issues are handled by the Keefe staff.

F. Examination of Records

Following the facility tour, the team proceeded to the administration conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

The audit team collectively reviewed both the Significant Incident statistics and the Health Outcome Measures. We find that both measures are well within what one would expect of this kind of facility with a large urban intake. No statistic stands out that is not easily explainable and acceptable at the same time.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
<u>MDC</u>	
Deputy Sheriff Femminella	Key Control

Corrections Support Personnel Dunn	Key Control
Captain DeVoter	Key Trak System
Clerical Specialist Leonard	Contract Compliance
Corporal Hoffman	Intake
Deputy Sheriff Foster	Classification/Intake
Sergeant Santiago	Classification
Lieutenant Marcellino	Classification
Corporal Garcia	Classification
Unit Manager Dukes	Inmate Records
Section Manager Thomas	Inmate Records
Section Manager DeLaura	Property
Unit Manager Edgar	Property
Unit Manager Arietta	Quartermaster
Unit Manager Eberhart	Laundry
Director Paquette	Trinity Food Service
Deputy Sheriff Howard	S12A
Deputy Sheriff Ferguson	S6C
Deputy Sheriff Davis	S12D
Unit Manager Starks	Programs
Re-entry Coordinator Jackson	Programs
Deputy Sheriff Hall	Mental Health
Nurse Kirkland	Mental Health
Lieutenant Taylor	W6
Sergeant Castro	W6
Deputy Sheriff Felton	W6
Deputy Sheriff Sandford	W6
Corrections Support Personnel Huley	W5 Control
Sergeant Williams	4-12 Lineup

WDC

Corporal Femminella	Key Control
CSP Dunn	Key Control
CSP Boldin	Central Control
CSP Mitchell	Central Control
Corporal Hoffman	Intake/Sallyport
CSP Flore	Property
Section Manager Delaura	Property
Section Manager Thomas	Inmate Records/Classification/Intake
Unit Manager Dukes	Inmate Records/Classification/Intake
CSP Wells	Laundry
CSP Austin	Laundry
Unit Manager Eberhardt	Laundry
Unit Manager Arietta	Quartermaster
Manager Consoli	Kitchen
DS Robinson	Kitchen
Director Paquette	Kitchen

DS Odom	F Utility
DS Bishop	B Dorm
DS Beaupre	F1 Dorm
DS Dowers	F1 Dorm

Items of Note:

- The Intake and Booking process is exceptionally organized and operated.
- Of note is the extensive renovation and upgrade at the West Detention Center.
- Of special note is the state of the art laundry that was installed.
- The level of staff professionalism and esprit de corps is evident. This staff is cohesive, exceptionally competent and proud of their agency.
- The agency is proactive. In anticipation of the change in confinement standards they are in process of changing their operations now to meet new and different requirements.

During the audit quite a few staff were very helpful to us. Of special note are:

Capt. Michael DeVoter
Lt. Patrice Quinn
Sgt. Michael Altemari
Medical Inspector Ann Juhasz
Dena Paquett
Sgt. Rechina Castro
Michelle DeLaura
Sharon Lindner
Rhonda Vickers

4. Shifts

a. Day Shift

The team was present at the facility during the day shift from 8:00 a.m. to 5:00 p.m.

All of the staff we met and interviewed were exceptionally professional, answered our questions without hesitation, and exhibited a high level of esprit de corps. This was true for both uniformed and non-uniformed staff.

b. Evening Shift

The team was present at the facility during the evening shift from 4:00 p.m. to 5:30 p.m. We observed “line up” aka Roll Call. Staff were very forthcoming with responses to our questions.

Staff were attentive to the roll call conductor and carried themselves as we came to expect at this facility; as professionals. The medical auditor attended several functions in the medical area.

c. Night Shift

The team was present at the facility during the night shift from 6:30 a.m. to 8:00 a.m. We observed the court transport process from the intake area and spoke to the staff conducting it. The staff as elsewhere were very helpful.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Standard # 4-ALDF-1A-17

This standard remains in non-compliance. The East and West Towers do not meet requirements for 12 sq. ft. of transparent glazing. The agency is submitting a Waiver request for this standard. A Waiver was also requested for the previous audit and will be requested for this audit cycle as well. The Waiver Request is included in this report.

Standard # 4-ALDF-2A-05

Remains in non-compliance. Inmates are still not on 30 minute documented checks. The agency has a Plan of Action for this standard. A Plan of Action is submitted for this standard and is the same as the one submitted for the last audit. It is included in this audit report.

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

We interviewed 40+ inmates during our audit at the Main and West Facilities. Inmates were cooperative and complimentary about staff. There were some negative comments about the food but nothing beyond what is expected of a correctional population. They were complimentary about the medical services and the staff generally.

2. Staff Interviews

We talked with 60+ staff. They were cooperative and knowledgeable about their assignments and their agency.

They were very helpful to us and presented themselves as professionals. They were very open and presented their areas in full detail and were not hesitant to discuss issues with us that arose during the audit.

H. Exit Discussion

The exit interview was held at 10:30 a.m. in the administration conference with Majors Milo and Starling and 59 staff in attendance.

There were no staff attending external to the Detention Centers.

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Local Detention Center, 4 th Edition	
Supplement	2016 Standards Supplement	
Facility/Program	Palm Beach County Department of Corrections	
Audit Dates	November 6-9, 2017	
Auditor(s)	Jon P. Galley, Chair; Carmen DeSadier, Member; and Janine Farr, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	60	323
Number Not Applicable	0	15
Number Applicable	60	308
Number Non-Compliance	0	2
Number in Compliance	60	306
Percentage (%) of Compliance	100%	99.4%
	<ul style="list-style-type: none"> ● Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable ● Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance ● Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance 	

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Main Detention Center/West Detention Center
West Palm Beach, Florida

November 6-9, 2017

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard # 4-ALDF-1A-17

EACH DAYROOM PROVIDES A MINIMUM OF 12 SQUARE FEET OF TRANSPARENT GLAZING WITH A VIEW TO THE OUTSIDE, PLUS TWO ADDITIONAL SQUARE FEET OF GLAZING PER INMATE WHOSE ROOM/CELL DOES NOT CONTAIN AN OPENING OR WINDOW WITH A VIEW TO THE OUTSIDE.

FINDINGS:

East and West Towers do not meet requirements for 12sq. ft. of transparent glazing.

AGENCY RESPONSE

Waiver Request

Each dayroom provides a minimum of 12 square feet of transparent glazing with a view to the outside, plus two additional square feet of glazing per inmate whose room/cell does not contain an opening or window with a view to the outside.

- Transparent glazing in the East and West tower is only eight square feet.
- This facility was built prior to the publication of this standard.
- Although these areas have only 8 square feet of transparent glazing rather than 12, there are no negative effects regarding the use, or adequate lighting of the dayrooms.

AUDITOR'S RESPONSE

The audit team agrees with the request for a waiver. Correcting this deficiency would require a massive outlay of funds and engineering costs and is just not feasible.

Standard # 4-ALDF-2A-05

INMATES CLASSIFIED AS MEDIUM OR MAXIMUM SECURITY RISKS ARE PERSONALLY OBSERVED BY AN OFFICER AT LEAST EVERY 30 MINUTES ON AN IRREGULAR SCHEDULE. INMATES CLASSIFIED AS MINIMUM OR LOW SECURITY RISKS ARE PERSONALLY OBSERVED BY AN OFFICER AT LEAST EVERY 60 MINUTES ON AN IRREGULAR SCHEDULE.

FINDINGS:

Facility cannot document 30-minute checks in East and West Tower.

AGENCY RESPONSE

Plan of Action

The physical layout of a portion of our facility is designed in a manner that prohibits compliance with this standard as currently staffed and operated.

The Palm Beach County Sheriff's Office is reviewing options in order to comply with this standard. We have identified, and are exploring (3) possible solutions to bring the agency into compliance with the standard.

- PBSO Classification division to review the custody levels of all inmates, to determine if there is ample housing to place minimum custody inmates within areas of linear housing without direct site lines.
- The 2020 staffing analysis will include the process outlined in the standard. This will likely result in a request to increase staffing in areas of linear non-direct view areas of the facility.
- PBSO is currently reviewing our future building needs, included within this discussion is the refurbishment and design change of older physical plant areas. A determination will be made soon whether to convert linear jail areas to direct supervision, enabling compliance with this standard. (Jail Expansion Project II)Standard

In the order of anticipated completion dates, list the tasks necessary to achieve compliance, the responsible agency (including parent agency), and assigned staff member.

Task

- a. Classification will review our current housing plan.
- b. Standards and Staff development in conjunction with PBSO Budget Office to
- c. Review feasibility of increasing staffing.
- d. PBSO Command Staff & Palm Beach County Facilities tasked with jail construction, refurbishment and re-design project (Jail Expansion Project II)

Responsible Agency

- a. Palm Beach County Sheriff's Office
- b. Palm Beach County Sheriff's Office
- c. Palm Beach County Sheriff's Office
- d. Palm Beach County Sheriff's Office

Assigned Staff

- a. Classification Division- R. Tutko
- b. Standards and Staff Development – Captain M. DeVoter
- c. PBSO Command Staff in conjunction with Palm Beach County Facilities Development & Operations, Pulitzer/Bogard & Associates LLC

Anticipated Completion Date

- a. August 2020

AUDITOR'S RESPONSE

The audit team supports the plan of action.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Main Detention Center/West Detention Center
West Palm Beach, Florida

November 6-9, 2017

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard # 4-ALDF-1A-06

THE FACILITY CONFORMS TO APPLICABLE FEDERAL, STATE, AND LOCAL BUILDING CODES. (RENOVATION, ADDITIONS, NEW CONSTRUCTION ONLY)

FINDINGS:

Applicable only to renovations or additions of which there are none.

Standard # 4-ALDF-1A-16

ALL INMATE ROOMS/CELLS PROVIDE THE OCCUPANTS WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

Applicable only to renovations or additions of which there are none.

Standard # 4-ALDF-2A-18

PHYSICAL PLANT DESIGNS FACILITATE CONTINUOUS PERSONAL CONTACT AND INTERACTION BETWEEN STAFF AND INMATES IN HOUSING UNITS. ALL LIVING AREAS ARE CONSTRUCTED TO FACILITATE CONTINUOUS STAFF OBSERVATION, EXCLUDING ELECTRONIC SURVEILLANCE, OF CELL OR DETENTION ROOM FRONTS AND AREAS SUCH AS DAYROOMS AND RECREATION SPACES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

Applies to new construction only.

Standard # 4-ALDF-4A-14

WHEN REQUIRED BY STATUTE, FOOD PRODUCTS THAT ARE GROWN OR PRODUCED WITHIN THE SYSTEM ARE INSPECTED AND APPROVED BY THE APPROPRIATE GOVERNMENT AGENCY; THERE IS A DISTRIBUTION SYSTEM THAT ENSURES PROMPT DELIVERY OF FOODSTUFFS TO FACILITY KITCHENS.

FINDINGS:

This facility does not grow or produce any food products.

Standard # 4-ALDF-4D-04

A HEALTH-TRAINED STAFF MEMBER COORDINATES THE HEALTH DELIVERY SERVICES UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND FACILITY ADMINISTRATOR, WHEN QUALIFIED HEALTH CARE PERSONNEL ARE NOT ON DUTY.

FINDINGS:

Both of these facilities have 24 hour health care staff.

Standard # 4-ALDF-5A-05

THERE IS A TREATMENT PHILOSOPHY WITHIN THE CONTEXT OF THE TOTAL CORRECTIONAL SYSTEM AS WELL AS GOALS AND MEASURABLE OBJECTIVES. THESE DOCUMENTS ARE REVIEWED AT LEAST ANNUALLY AND UPDATED AS NEEDED.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

Standard #4-ALDF-5A-06

THERE IS AN APPROPRIATE RANGE OF PRIMARY TREATMENT SERVICES FOR ALCOHOL AND OTHER SUBSTANCE-ABUSING INMATES THAT INCLUDE, AT A MINIMUM, THE FOLLOWING:

- INMATE DIAGNOSIS
- IDENTIFIED PROBLEM AREAS

- INDIVIDUAL TREATMENT OBJECTIVES
- TREATMENT GOALS
- COUNSELING NEEDS
- DRUG EDUCATION PLAN
- RELAPSE PREVENTION AND MANAGEMENT
- CULTURALLY SENSITIVE TREATMENT OBJECTIVES, AS APPROPRIATE
- THE PROVISION OF SELF-HELP GROUPS AS AN ADJUNCT TO TREATMENT
- PRERELEASE AND TRANSITIONAL SERVICE NEEDS
- COORDINATION EFFORTS WITH COMMUNITY SUPERVISION AND TREATMENT STAFF DURING THE PRERELEASE PHASE TO ENSURE A CONTINUUM OF SUPERVISION AND TREATMENT

FINDINGS:

This facility does not have a Therapeutic Community Treatment Program.

Standard #4-ALDF-5A-07

THE FACILITY USES A COORDINATED STAFF APPROACH TO DELIVER TREATMENT SERVICES. THIS APPROACH TO SERVICE DELIVERY IS DOCUMENTED IN TREATMENT PLANNING CONFERENCES AND IN INDIVIDUAL TREATMENT FILES.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

Standard # 4-ALDF-5A-08

THERE ARE INCENTIVES FOR TARGETED TREATMENT PROGRAMS TO INCREASE AND MAINTAIN THE INMATE'S MOTIVATION FOR TREATMENT.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

Standard # 4-ALDF-5A-10

IN FACILITIES OFFERING ACADEMIC AND VOCATIONAL TRAINING PROGRAMS, CLASSROOMS ARE DESIGNED IN CONSULTATION WITH SCHOOL AUTHORITIES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

This standard is applicable to renovations or additions and new construction only of which there are none.

Standard # 4-ALDF-5C-13

WHERE AN INDUSTRIES PROGRAM EXISTS, ITS ESTABLISHMENT IS AUTHORIZED AND AREAS OF AUTHORITY, RESPONSIBILITY, AND ACCOUNTABILITY ARE DELINEATED.

FINDINGS:

There are no Industry programs.

Standard #-4-ALDF-5C-14

THE NUMBER OF INMATES ASSIGNED TO INDUSTRIES OPERATIONS MEETS THE REALISTIC WORKLOAD NEEDS OF EACH OPERATING UNIT.

FINDINGS:

There are no Industry programs.

Standard #-4-ALDF-5C-15

THERE IS A COMPREHENSIVE QUALITY CONTROL PROCESS.

FINDINGS:

There are no Industry programs.

Standard # 4-ALDF-5C-16

A COST ACCOUNTING SYSTEM FOR EACH INDUSTRIES UNIT IS DESIGNED, IMPLEMENTED, AND MAINTAINED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.

FINDINGS:

There are no Industry programs.

Standard #4-ALDF-7F-07 (New)

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND A DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

Volunteers are not used in the delivery of health care services.

Significant Incident Summary

This report is required for all residential accreditation programs.

Facility Name: Palm Beach County Corr. Facility Combined Facility Report
Reporting Period: Jan. to Sept. 2017

Incident Type	Months	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	Total for Reporting Period
	→													
Escapes		0	0	0	0	0	0	0	0	0				0
Disturbances*		0	0	0	0	0	0	0	0	0				0
Sexual Violence		0	0	0	0	0	0	0	0	0				0
Homicide*	Offender Victim	0	0	0	0	0	0	0	0	0				0
	Staff Victim	0	0	0	0	0	0	0	0	0				0
	Other Victim	0	0	0	0	0	0	0	0	0				0
Assaults	Offender/Offender	3	4	2	3	2	3	4	4	2				27
	Offender/Staff	0	0	1	0	0	0	0	0	0				1
Suicide		0	0	0	0	0	0	0	0	0				0
Non-Compliance with a Mandatory Standard*		0	0	0	0	0	0	0	0	0				0
Fire*		0	1	0	0	0	0	0	0	1				2
Natural Disaster*		0	0	0	0	0	0	0	0	0				0
Unnatural Death		0	0	0	2	1	0	0	0	0				3
Other*		0	0	0	0	0	0	0	0	0				

**May require reporting to ACA using the Critical Incident Report as soon as possible within the context of the incident itself.*

Name of Facility Palm Beach County Sheriff's Office Detention Facilities
 Date 10.1.2017
 Number of Months Data Collected 7

ALDF Outcome Measure Worksheet				
1A	Outcome Measure	Numerator/Denominator	Value	Calculated O.M
		The community, staff, contractors, volunteers, and inmates are protected from injury and illness caused by the physical environment.		
	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	119	
	divided by	Average number of Full-Time Equivalent (FTE) staff positions in the past 12 months.	950	0.1252
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	92	
	divided by	Average daily population in the past 12 months.	2080	0.0442
	(3)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	92	
	divided by	The number of admissions in the past 12 months.	19080	0.0048
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	53	
	divided by	The average daily population in the past 12 months.	2080	0.0254
	(5)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	53	
	divided by	The number of admissions in the past 12 months.	19080	0.0027
	(6)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	9	
	divided by	The average daily population in the past 12 months.	2080	0.004
	(7)	Number of health code violations corrected in the past 12 months.	9	
	divided by	The number of health code violations identified in the past 12 months.	9	1

	(8)	Number of inmate grievances related to safety or sanitation found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's grievances related to safety or sanitation in the past 12 months.	1	0
	(9)	Number of fire code violations corrected in the past 12 months.	0	
	divided by	The number of fire code violations cited by jurisdictional authority in the past 12 months.	0	0
	(10)	Number of inmate injuries resulting from fires requiring medical treatment in a 12-month period.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(11)	Number of inmate injuries (other than by fire) requiring medical treatment in the past 12 months.	47	
	divided by	The average daily population of inmates in the past 12 months.	2080	0.0225
	(12)	Number of staff injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	The average daily population of staff in the past 12 months.	950	0
	(13)	Number of staff injuries (other than fire) requiring medical treatment in the past 12 months.	6	
	divided by	The average daily population of staff in the past 12 months.	950	0.0063
	(14)	Number of inmate lawsuits related to safety or sanitation found in favor of the inmate in the past 12 months.	0	
	divided by	The number of inmate lawsuits related to safety or sanitation in the past 12 months.	0	0
1B		Vehicles are maintained and operated in a manner that prevents harm to the community, staff, contractors, volunteers, and inmates.		
	(1)	Number of vehicle accidents resulting in property damage in the past 12 months.	8	
	divided by	The average daily population in the past 12 months.	2080	0.0038
	(2)	Number of vehicle accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	4	
	divided by	The average daily population in the past 12 months.	2080	0.0019
	(3)	Amount dollar of damage from vehicle accidents in the past 12 months.	4702.05	
	divided by	The average daily population in the past 12 months.	2080	

				2.260
1C		The number and severity of emergencies are minimized. When emergencies occur, the response minimizes the severity.		
	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	1	
	divided by	The number emergencies.	2	0.5
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that resulted from emergencies in the past 12 months.	12	
	divided by	The average daily population in the past 12 months.	2080	0.0057
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	2080	0.0009
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	4	
	divided by	The number of emergencies caused by forces external to the facility.	1	4
	(5)	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2080	0.0004
	(6)	Number of injuries requiring medical attention that resulted from emergencies that were not caused by forces external to the facility in the past 12 months.	57	
	divided by	The average daily population in the past 12 months.	2080	0.0274
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2080	0.0004
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	1	
	divided by	The number of emergencies.	2	0.5
	(9)	Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	

	divided by	The average daily population in the past 12 months.	2080	0
	(10)	Number of fires that resulted in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(11)	Amount dollar of property damage from fire in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(12)	Number of code violations cited in the past 12 months.	9	
	divided by	The average daily population in the past 12 months.	2080	0.004
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months.	17	
	divided by	The average daily population in the past 12 months.	2080	0.008
	(14)	Number of incidents of inventory discrepancies in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
2A	Outcome Measure	Numerator/Denominator The community, staff, contractors, volunteers, and inmates are protected from harm. Events that pose risk of harm are prevented. The number and severity of events are minimized.	Value	Calculated O.M
	(1)	Number of incidents involving harm in the past 12 months.	47	
	divided by	The average daily population in the past 12 months.	2080	0.022
	(2)	Number of incidents in the past 12 months involving harm.	47	
	divided by	The number of admissions in the past 12 months.	19080	0.002
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of incidents in the past 12 months.	53	
	divided by	The average daily population in the past 12 months.	2080	0.0254
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	53	
	divided by	The number of admissions in the past 12 months.	19080	0.0027
	(5)	Number of unauthorized inmate absences from the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(6)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
2B		Physical force is used only in instances of self-protection, protection of the inmate or others, prevention of property damage, or prevention		

		of escape.		
	(1)	Number of instances in which force was used in the past 12 months.	174	
	divided by	The average daily population in the past 12 months.	2080	0.083
	(2)	Number of instances in which force was used in the past 12 months.	174	
	divided by	The number of admissions in the past 12 months.	19080	0.0091
	(3)	Number of times that staff use of force were found to have been inappropriate in the past 12 months.	1	
	divided by	The number of instances in which force was used.	174	0.005
	(4)	Number of inmate grievances filed alleging inappropriate use of force in the past 12 months.	8	
	divided by	The average daily population in the past 12 months.	2080	0.003
	(5)	Number of grievances alleging inappropriate use of force decided in favor of inmate in the past 12 months.	0	
	divided by	The number of grievances alleging inappropriate use of force filed.	8	0
	(6)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
2C		Contraband is minimized. It is detected when present in the facility.		
	(1)	Number of incidents involving contraband in the past 12 months.	126	
	divided by	The average daily population in the past 12 months.	2080	0.060
	(2)	Number of incidents involving contraband in the past 12 months.	126	
	divided by	The number of admissions in the past 12 months.	19080	0.006
	(3)	Number of weapons found in the facility in the past 12 months.	35	
	divided by	The average daily population in the past 12 months.	2080	0.016
	(4)	Number of controlled substances found in the facility in the past 12 months.	19	
	divided by	The average daily population in the past 12 months.	2080	0.009
	(5)	Number of controlled substances found in the facility in the past 12 months.	19	
	divided by	The number of admissions in the past 12 months.	19080	0.0009
2D		Improper access to and use of keys, tools and utensils are minimized.		
	(1)	Number of incidents involving keys in the past 12 months.	89	

	divided by	The average daily population in the past 12 months.	2080	0.042
	(2)	Number of incidents involving tools in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	2080	0.0009
	(3)	Number of incidents involving culinary equipment in the past 12 months.	7	
	divided by	The average daily population in the past 12 months.	2080	0.003
	(4)	Number of incidents involving medical equipment and sharps in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	2080	0.0009
3A		Inmates comply with rules and regulations.		
	(1)	Number of rule violations in the past 12 months.	1896	
	divided by	The average daily population in the past 12 months.	2080	0.9115
	(2)	Number of assaults—inmate against inmate, inmate against staff in the past 12 months.	334	
	divided by	The average daily population in the past 12 months.	2080	0.1605
4A		Food service provides a nutritionally balanced diet. Food service operations are hygienic and sanitary.		
	(1)	Number of documented inmate illnesses attributed to food service operations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(2)	Number of inmate grievances about food service decided in favor of the inmate the past 12 months.	0	
	divided by	The number of inmate grievances about food service in the past 12 months.	86	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	9	
		Divided by number of violations cited by independent authorities in the past 12 months.	9	1
4B		Inmates maintain acceptable personal hygiene practices.		
	(1)	Inmate grievances regarding inmate access to personal hygiene decided in favor of the inmate in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2080	0.0004
	(2)	Number of inmate illnesses attributed to poor hygiene practices in the past 12 months.	9	
	divided by	The average daily population in the past 12 months.	2080	0.004
	(3)	Number of inmates diagnosed with hygiene-related conditions (scabies, lice, or fungal infections) in the past 12 months.	28	

	divided by	The average daily population in the past 12 months.	2080	0.0134
	(4)	Number of inmate grievances related to hygiene found in favor of the inmate in the past 12 months.	1	
	divided by	The number of inmate grievances related to hygiene in the past 12 months.	9	0.1111
	(5)	Number of inmate lawsuits related to hygiene found in favor of the inmate in the past 12 months.	0	XXXXXXXX XXXXXXXX XXXX
	divided by	The number of inmate lawsuits related to hygiene in the past 12 months.	0	0
4C		Inmates maintain good health. Inmates have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.		
	(1)	Number of inmates with a positive tuberculin skin test in the past 12 months.	68	
	divided by	The number of admissions in the past 12 months.	19080	0.0035
	(2)	Number of inmates diagnosed with active tuberculosis in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(3)	Number of conversions to a positive tuberculin skin test in the past 12 months.	85	
	divided by	The number of tuberculin skin tests given in the past 12 months.	4479	0.0189
	(4)	Number of inmates with a positive tuberculin skin test who completed prophylaxis treatment for tuberculosis in the past 12 months.	0	
	divided by	The number of inmates with a positive tuberculin skin test on prophylaxis treatment for tuberculosis in the past 12 months.	0	0
	(5)	Number of Hepatitis C positive inmates in the past 12 months.	30	
	divided by	The average daily population in the past 12 months.	2080	0.0144
	(6)	Number of HIV positive inmates in the past 12 months.	328	
	divided by	The average daily population in the past 12 months.	2080	0.1576
	(7)	Number of HIV positive inmates who are being treated with highly active antiretroviral treatment in the past 12 months.	328	
	divided by	The number of known HIV positive inmates in the past 12 months.	328	1
	(8)	Number of inmates' diagnosis with an Axis I (excluding sole diagnosis of substance abuse) in the past 12 months.	2252	

	divided by	The average daily population in the past 12 months.	2080	1.0826
(9)		Number of inmate suicide attempts in the past 12 months.	5	
	divided by	The average daily population in the past 12 months.	2080	0.0024
(10)		Number of inmate suicides in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
(11)		Number of inmate deaths due to homicide in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
(12)		Number of inmate deaths due to injuries in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
(13)		Number of medically expected inmate deaths in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
(14)		Number of medically unexpected inmate deaths in the past 12 months.	3	
	divided by	The average daily population in the past 12 months.	2080	0.0014
(15)		Number of inmate admissions to the infirmary (where available) in the past 12 months.	474	
	divided by	The average daily population in the past 12 months.	2080	0.2278
(16)		Number of inmate admissions to off-site hospitals in the past 12 months.	64	
	divided by	The average daily population in the past 12 months.	2080	0.0307
(17)		Number of inmates transported off-site (via an ambulance or correctional vehicle) for treatment of emergency health conditions in the past 12 months.	184	
	divided by	The average daily population in the past 12 months.	2080	0.0884
(18)		Number of inmate specialty consults completed in the past 12 months.	403	
	divided by	The number of specialty consults (on-site or off-site) ordered by primary health care provider (MD, NP, PA) in the past 12 months.	526	0.7661
(19)		Number of inmate grievances about access to health care services found in favor of the inmate in the past 12 months.	1	
	divided by	The number of inmate grievances about access to healthcare services in the past 12 months.	52	0.0192
(20)		Number of inmate grievances related to the quality of health care found in favor of inmates in the past 12 months.	1	
	divided by	The number of inmate grievances related to the quality of health care in the past 12 months.	54	0.0185
(21)		Number of inmates' lawsuits about access to	0	

		healthcare services found in favor of inmates in the past 12 months.		
	divided by	The number of inmate's lawsuits about access to healthcare services in the past 12 months.	0	0
	(22)	Number of individual sick call encounters in the past 12 months.	9601	
	divided by	The average daily population in the past 12 months.	2080	4.6158
	(23)	Number of physician visits contacts in the past 12 months.	5467	
	divided by	The average daily population in the past 12 months.	2080	2.6283
	(24)	Number of individualized dental treatment plans in the past 12 months.	1267	
	divided by	The average daily population in the past 12 months.	2080	0.6091
	(25)	Number of hypertensive inmates enrolled in a chronic care clinic in the past 12 months.	1417	
	divided by	The average daily population in the past 12 months.	2080	0.6812
	(26)	Number of diabetic inmates enrolled in a chronic care clinic in the past 12 months.	387	
	divided by	The average daily population in the past 12 months.	2080	0.1860
	(27)	Number of incidents involving pharmaceuticals as contraband in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2080	0.0004
	(28)	Number of cardiac diets received by inmates with cardiac disease in the past 12 months.	110526	
	divided by	The number of cardiac diets prescribed in the past 12 months.	1417	78
	(29)	Number of hypertensive diets received by inmates with hypertension in the past 12 months.	#	
	divided by	The number of hypertensive diets prescribed in the past 12 months.	#	#
	(30)	Number of diabetic diets received by inmates with diabetes in the past 12 months.	30186	
	divided by	The number of diabetic diets prescribed in the past 12 months.	387	78
	(31)	Number of renal diets received by inmates with renal disease in the past 12 months.	723	
	divided by	The number of renal diets prescribed in the past 12 months.	241	3
	(32)	Number of needle-stick injuries in the past 12 months.	1	
	divided by	The number of employees on average in the past 12 months.	199	0.005
	(33)	Number of pharmacy dispensing errors in the past 12 months.	4	
	divided by	The number of prescriptions dispensed by the	40279	0.000

		pharmacy in the past 12 months.		
	(34)	Number of nursing medication administration errors in the past 12 months.	14	
	divided by	The number of medications administered in the past 12 months.	686755	0.0002
4D		Health services are provided in a professionally acceptable manner. Staff are qualified, adequately trained, and demonstrate competency in their assigned duties.		
	(1)	Number of staff with lapsed licensure and/or certification in the past 12 months.	0	
	divided by	The number of licensed or certified staff in the past 12 months.	188	0
	(2)	Number of new employees in the past 12 months who completed orientation training prior to undertaking job assignments.	46	
	divided by	The number of new employees in the past 12 months.	46	1
	(3)	Number of employees completing in-service training requirements in the past 12 months.	0	
	divided by	The number of employees eligible in the past 12 months.	124	0
	(4)	Number of MD staff who left employment in the past 12 months.	0	
	divided by	The number of authorized MD staff positions in the past 12 months.4,8	4.8	0
	(5)	Number of RN staff who left employment in the past 12 months.	7	
	divided by	The number of authorized RN staff positions in the past 12 months.	34.4	0.203
	(6)	Number of LPN staff who left employment in the past 12 months.	10	
	divided by	The number of authorized LPN staff positions in the past 12 months.	35.6	0.280
	(7)	Number of medical records staff who left employment in the past 12 months.	1	
	divided by	The number of medical records staff positions in the past 12 months.	12.3	0.081
	(8)	Number of alleged sexual misconduct incidents between staff and detainees in the past 12 months.	10	
	divided by	Average daily population in the past 12 months.	2080	0.004
	(9)	Number of alleged sexual misconduct incidents between volunteers and/or contract personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	2080	0
	(10)	Number of confirmed sexual misconduct incidents	0	

		between staff and detainees in the past 12 months.		
	divided by	Average daily population in the past 12 months.	2080	0
	(11)	Number of confirmed sexual misconduct incidents between volunteers and/or contact personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	2080	0
	(12)	Number of detainees identified as high risk with a history of sexually assaultive behavior in the past 12 months.	4	
	divided by	Average daily population in the past 12 months.	2080	0.0019
	(13)	Number of detainees identified as at risk for sexual victimization in the past 12 months.	74	
	divided by	Average daily population in the past 12 months.	2080	0.0355
5A		Inmates have opportunities to improve themselves while confined.		
	(1)	Number of inmates who passed GED exams while confined in the past 12 months.	15	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	295	0.050
	(2)	Total number of grade levels advanced by inmates in the past 12 months.	35	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	295	0.1186
	(3)	Number of certificates of vocational competency awarded to inmates in the past 12 months.	124	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	295	0.420
5B		Inmates maintain ties with their families and the community.		
		NONE		
5C		The negative impact of confinement is reduced.		
		NONE		
6A		Inmates' rights are not violated.		
	(1)	Total number of inmate grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	58	
	divided by	The average daily population in the past 12 months.	2080	0.0278
	(2)	Number of inmate grievances (see [a] through [e] above) decided in favor of inmates in the past 12 months.	1	
	divided by	The total number of grievances filed in the past 12 months.	1112	0.0008

	(3)	Total number of inmate court suits alleging violation of inmate rights filed against the facility in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	2080	0.0009
	(4)	Number of inmate court suits alleging violation of inmate rights decided in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate suits filed in the past 12 months.	2	2
6B		Inmates are treated fairly.		
	(1)	Number of inmate grievances regarding discrimination in the past 12 months.	10	
	divided by	The average daily population in the past 12 months.	2080	0.0048
	(2)	Number of inmate grievances regarding discrimination resolved in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate grievances filed regarding discrimination in the past 12 months.	10	0
	(3)	Number of grievances resolved in favor of inmates in the past 12 months.	38	
	divided by	The average daily population in the past 12 months.	2080	0.0182
	(4)	Number of grievances resolved in favor of inmates in the past 12 months.	38	
	divided by	The total number of inmate grievances filed in the past 12 months.	1112	0.0341
	(5)	Number of court malpractice or tort liability cases found in favor of the inmate in the past 12 months.	0	
	divided by	The number of court malpractice or tort liability cases in the past 12 months.	0	0
6C		Alleged rule violations are handled in a manner that provides inmates with appropriate procedural safeguards.		
	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
	(2)	Number of formal inmate disciplinary decisions that were appealed in the past 12 months.	58	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1896	0.030
	(3)	Number of appealed disciplinary decisions decided in favor of the inmate in the past 12 months.	2	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1896	0.001
	(4)	Number of grievances filed by inmates challenging disciplinary procedures in the past 12 months.	2	

	divided by	The average daily population in the past 12 months.	2080	0.0009
(5)		Number of disciplinary-related grievances resolved in favor of the inmate in the past 12 months.	0	
	divided by	The total number of disciplinary-related grievances filed in the past 12 months.	15	0
(6)		Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
(7)		Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	The total number of court decisions regarding discipline decided in the past 12 months.	0	0
(8)		Number of rule violations in the past 12 months.	1896	
	divided by	The average daily population in the past 12 months.	2080	0.9115
(9)		Number of inmates terminated from the facility due to rule violations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2080	0
6D		Inmates take responsibility for their actions.		
(1)		Number of inmates released in the past 12 months who made regular payments toward their restitution obligations.	#	
	divided by	The number of inmates who had restitution obligations in the past 12 months.	#	#
(2)		Number of inmates who satisfy their court cost/fines obligations in the past 12 months.	#	
	divided by	The number of inmates who had court cost/fine obligations in the past 12 months.	#	#
(3)		Total amount of restitution paid by inmates in the past 12 months.	#	
	divided by	The average daily population in the past 12 months.	2080	#
(4)		Total number of hours of community service donated by inmates in the past 12 months.	568	
	divided by	The average daily population in the past 12 months.	2080	0.273
(5)		Total number of inmates who participated in restitution in the past 12 months.	#	
	divided by	The total number of inmates housed in the past 12 months.	17274	#
(6)		Total number of inmates who participated in community service work in the past 12 months.	72	
	divided by	The total number of inmates housed in the past 12 months.	17274	0.004
(7)		Total number of inmates who participated in victim awareness programs in the past 12 months.	0	
	divided by	The total number of inmates housed in the past 12	17274	0

		months.		
	(8)	Total amount of restitution paid by inmates in the past 12 months.	#	
	divided by	The total number of inmates housed in the past 12 months	17274	#
	(9)	Total number of hours delivered by inmates who participated in community service work in the past 12 months.	568	
	divided by	The total number of inmates housed in the past 12 months.	17274	0.032
7A		The facility operates as a legal entity.		
		NONE		
7B		Staff, contractors, and volunteers demonstrate competency in their assigned duties.		
	(1)	Total number of years of staff members' education as of the end of the last calendar year.	1982	
	divided by	The number of staff at the end of the last calendar year.	950	2.086
	(2)	Number of staff who left employment for any reason in the past 12 months.	38	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	0.04
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	538	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	0.566
	(4)	Number of professional development events attended by staff in the past 12 months.	#	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	#
7C		Staff, contractors, and volunteers are professional, ethical and accountable.		
	(1)	Number of incidents in which staff was found to have acted in violation of facility policy in the past 12 months.	70	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	0.073
	(2)	Number of staff terminated for conduct violations in the past 12 months.	0	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	0
	(3)	Number of inmate grievances attributed to improper	3	

		staff conducts which were upheld in the past 12 months.		
	divided by	The number of inmate grievances alleging improper staff conduct filed in the past 12 months.	61	0.049
	(4)	Number of inmate grievances attributed to improper staff conduct which were upheld in the past 12 months.	3	
	divided by	The average daily population for the past 12 months.	2080	0.0014
	(5)	Where staff is tested, the number of staff substance abuse tests failed in the past 12 months.	0	
	divided by	The number of staff substance abuse tests administered in the past 12 months.	156	0
	(6)	Number of staff terminations for violation of drug-free work policy in the past 12 months.	0	
	divided by	The number of staff terminations in the past 12 months.	38	0
	(7)	The average number of physicians employed in the past 12 months.	4.8	
	divided by	The number of physician positions authorized in the past 12 months.	4.8	1
	(8)	The average number of nurses employed in the past 12 months.	119	
	divided by	The number of nurse positions authorized in the past 12 months.	70	17
	(9)	The average number of mid-level health care practitioners employed in the past 12 months.	6.8	
	divided by	The number of mid-level health care practitioner positions authorized in the past 12 months.	6.8	1
	(10)	The average number of ancillary health care staff employed in the past 12 months.	10.4	
	divided by	The number of ancillary health care staff positions authorized in the past 12 months.	9	1.555
7D		The facility is administered efficiently and responsibly.		
	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures).	234677 91.00	
	divided by	The budget for the past 12 months.	132919 176.00	0.1765
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	
		NONE		
	(3)	Number of grievances filed by inmates regarding their records or property in the past 12 months.	101	
	divided by	The average daily population in the past 12 months.	2080	0.0485
	(4)	Number of inmate grievances (records/property)	4	

		decided in favor of inmates in the past 12 months.		
	divided by	The total number of inmate grievances (records/property) in the past 12 months.	101	0.039
	(5)	Number of objectives achieved in the past 12 months.	47	
	divided by	The number of objectives for the past 12 months.	70	0.6714
	(6)	Number of program changes made in the past 12 months.	12	
	divided by	The number of program changes recommended in the past 12 months.	13	0.923
	(7)	Number of problems identified by internal health care review that were corrected in the past 12 months.	7	
	divided by	The number of problems identified by internal health care review in the past 12 months.	8	0.875
7E		Staff are treated fairly.		
	(1)	Number of grievances filed by staff in the past 12 months.	4	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	950	0.004
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	1	
	divided by	The total number of staff grievances in the past 12 months.	4	0.25
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	9472	
	divided by	The number of staff at the end of the last calendar year (e.g. average number of years experience).	950	9.970
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	0	
	divided by	The number of staff termination or demotion hearings requested in the past 12 months.	0	0
7F		The facility is a responsible member of the community.		
	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	1932	
	divided by	The average daily population of inmates in the past 12 months.	2080	0.928
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	123	
	divided by	The average daily population of inmates in the past 12 months.	2080	0.059
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	#	
	divided by	The average daily population of inmates in the past	2080	#

		12 months.		
(4)		Total number of positive statements made by media regarding the facility in the past 12 months.	#	
	divided by	The average daily population of inmates in the past 12 months.	2080	#
(5)		Total number of complaints from the community in the past 12 months.	33	
	divided by	The average daily population of inmates in the past 12 months.	2080	0.0158
(6)		Total number of hours of community service work delivered by inmates in the past 12 months.	568	XXXXXXXX XXXXXXXX XXXX
	divided by	The average daily population of inmates in the past 12 months.	2080	0.273

= data not captured/maintained