

**COMMISSION ON ACCREDITATION FOR CORRECTIONS**  
**STANDARDS COMPLIANCE REACCREDITATION AUDIT**

Palm Beach County Sheriff Office  
Palm Beach County Main Detention Facility  
West Palm Beach, Florida

**VISITING COMMITTEE MEMBERS**

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**A. Introduction**

The audit of the Palm Beach County Main Detention Center was conducted on November 17-19, 2014 by the team of Peggy J. Bailey-Chair, David Peek- Team and Randy Cross-Team.

**B. Facility Demographics**

Rated Capacity:	2,166
Average Daily Population for the last 12 months:	1,587
Average Length of Stay:	29.8 days
Security/Custody Level:	Maximum, Medium, Minimum
Age Range of Offenders:	15-94
Gender:	Male and Female
Full-Time Staff:	369
(3) Administrative, (83) Support, (2) Program, (246) Security, (16) Other	

**C. Facility Description**

The Main Detention Center is located in West Palm Beach Florida; it has area of 83,500 sq. feet and is situated on a 52.8 acre parcel of land. The South Tower one of three adjacent buildings is a twenty-story high rise linear structure constructed from concrete and steel in 1993 at a cost of \$52 million. The facility is located at the Sheriff's Headquarters Complex at 3228 Gun Club Road, West Palm Beach Florida. 33406.

The inmate population is primarily comprised of per-trial or pre- sentencing adult male and female inmates. Female juveniles are also housed in this facility. Palm Beach County Sheriff's Office, Main campus is the largest of the four Palm Beach County Correctional Facilities and has the greatest security capabilities allowing them to house high-risk inmates who are in need of special medical and/or mental health care.

The mission of the Palm Beach County Sheriff's Office Department of Corrections is to provide a safe and secure environment for our staff and inmates by ensuring the maintenance of order within our facilities at all times.

The functions of the Department directly support our community and the citizens of Palm Beach County through providing safe, effective and efficient correctional services with the goal of successful and productive offender reentry into society.

**D. Pre-Audit Meeting**

The team met on November 16, 2014, in West Palm Beach, At the Cheese Cake Factory to discuss the information provided by the Association staff and the officials from The Palm Beach Main Detention Center.

The chairperson divided standards into the following groups:

- Standards # 5C-01 to 7G-01, Peggy Bailey, Chairperson
- Standards # 1A-01 to 3A-02, David Peek
- Standards # 4A-01 to 5-B-18, Randy Cross

**E. The Audit Process**

1. Transportation

Team members Peggy Bailey and David Peek were picked up and escorted to the Embassy Suites Hotel on Sunday by Teresa Edward Accreditation Inspector and Sgt. Altamari.

Teresa Edwards, Inspector, picked the team up daily and escorted us to the Main Detention Facility.

2. Entrance Interview

The audit team proceeded to the conference room and met with Capt. Don Ross Accreditation Manager before addressing Major Christopher Kneisley and Major Tammy Waldrop along with the staff supervisors from the Main and West Facilities for the formal entrance meeting.

The team expressed the appreciation of the Association for the opportunity to be involved with West palm Beach County Sheriff’s Department in the accreditation process.

The following persons were in attendance:

- |                             |                       |
|-----------------------------|-----------------------|
| Capt. A. Starling           | Lieutenant. D. Morris |
| Capt. D. Ross               | Lt. D. Smith          |
| Capt. Eddie Jones           | Lt. E. Bussey         |
| Capt. Frank Milo            | Lt. J. Kinsey         |
| Capt. T. Bussey             | Lt. M. DeVoter        |
| Chaplain Clarence Ellington | Lt. P. Brown          |
| Deputy D. Abhau             | Lt. T. Poitier        |
| Deputy J. Hoffman           | Lt. T. Temperato      |
| Facilities B. Dugan         | Lt. W. Rodgers        |
| Lieutenant B. Smith         | Lt. W. Powell         |

Major C. Kneisley  
Manager D. Arietta  
Manager P. Douglas  
Manager R. White  
Manager W.G. Miller  
Medical C. Fleming  
Medical D. Whitten  
Medical M. Jerri  
Medical S. Norris  
Mental Health T. Kalkstein  
Sergeant C. Roker  
Trinity B. Noel

Major T. Waldrop  
Manager J. Thomas  
Manager P. Powell  
Manager T. Starks  
Medical C. Saidon  
Medical D. Beltzer-Harper  
Medical K. Shuffett  
Medical P. Beauzie  
Mental Health L. O'Rourke  
Procedural Officer M. Wright  
Sergeant J. Roker  
Treinity D. Paquette

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

### 3. Facility Tour

The team toured the entire facility from 9:30 a.m. to 5:00 p.m. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Capt. Ross  
Inspector T. Edwards  
Sgt. Altemari

The team observed notices of the audit process along with the dates the audit was to throughout housing and administrative areas in the facility.

### 4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

#### **Security**

MDC includes three adjacent housing towers. The South Tower is a high-rise linear structure that was constructed in 1993. This tower is flanked by two six story towers (East and West) which were originally built in 1983. These high-rise towers are incorporated into the perimeter barrier thereby eliminating the need for fencing in certain areas.

The remainder of the secure perimeter is formed by 12-foot chain link fencing topped with barbed wire and razor ribbon. Law enforcement officers delivering inmates to MDC utilize a sally port to reach the inmate intake area, and a larger sally port allows delivery trucks to securely enter the perimeter and reach the loading dock. CCTV cameras around the perimeter are monitored in the Central Control Room, and the entire perimeter is illuminated at night.

### **Entrance Procedures**

Inmate visitation at MDC is accomplished via live video feeds from off-site public visitation centers, thereby eliminating the need for visitors to enter the secure perimeter. Employees and official visitors enter the facility through the administration section. A separate public entrance is located near the bonding and release office. A security checkpoint just inside the public entrance is manned by a deputy and includes a walk-through metal detector. Lockers are provided just outside of the public entrance for the storage of personal property that is not allowed inside. All sally port gates are operated from the Central Control Room, and all delivery vehicles entering the perimeter are searched in the delivery sally port upon entry and exit.

### **Intake**

The intake area at MDC has separate entrances for male and female inmates. Whenever a law enforcement officer delivers an inmate into the intake sally port, a nurse responds to the transport vehicle and performs an Ebola screening. If no further assessment is indicated, the inmate is taken inside through the appropriate entrance.

The arresting/delivering officer is responsible for inventorying an arrestee's personal property and sealing the property in a tamper resistant property bag. The sealed bag is then held by MDC staff and returned to the inmate unopened when he/she is released from custody.

The intake area at MDC is equipped with a rapid ID fingerprint system that allows deputies to immediately verify the identity of any person who has previously been arrested in the State of Florida. In addition, newly arriving inmates are scanned with a full body scanner like those used in most airports. The availability of this technology makes it nearly impossible for an inmate to hide his/her true identity and/or introduce contraband. A color-coded identification band is placed around each inmate's wrist and must be worn until he/she is released from custody. Numerous holding cells are available for male and female inmates.

The design of the intake area allows deputies to process inmates in a systematic and efficient manner. If an inmate is not released on bond, he/she is required to shower and dress in a clean uniform. A pass-through window allows inmates to shower and exchange clothing from the same area. Inmates are also issued slip-

on shoes, bedding, and personal hygiene items. Personal clothes taken from an inmate and any sealed property bag(s) received from the arresting officer are stored in the MDC property room. Personal shoes are wrapped prior to storage in order to control odors.

Inmates are initially housed in an orientation dormitory pending security classification and completion of the orientation process. Upon completion, inmates are moved to general population.

### Identification

MDC deputies wear an issued uniform, and every employee must wear an issued photo ID badge. Each inmate is required to wear an issued uniform and a color coded identification wristband.

### Control Center

The Central Control Room is strategically located adjacent to a security vestibule that is operated from the room. Access to the control room is highly restricted, and a port allows passage of items to/from the room without opening the door.

A computerized control panel allows post deputies in the control room to operate certain electronic doors and gates. Security doors within inmate housing units are operated from local control centers on each floor. A CCTV system allows post deputies in central control to view doors, gates, and many other areas of the facility; and an intercom system provides two-way voice communication. All deputies carry a portable radio that allows them to communicate with the control room and each other.

### **Environmental Conditions**

Janitorial and housekeeping tasks at the MDC are primarily performed by inmates; their work is conducted, supervised, and inspected in accordance with an established housekeeping plan.

### **Sanitation**

Inmates are provided with adequate cleaning supplies and equipment, with sufficient controls in place to ensure accountability. All living areas in the facility were clean and orderly at the time of the visiting committee's tour. Local businesses provide pest control and waste disposal services.

### **Fire Safety**

Staff members at MDC have established comprehensive plans for potentially disruptive events resulting from fire, hurricane, bomb threat, escape, riot or

disturbance, hostage taking, adverse job action, hunger strike, etc. Copies of these plans are maintained in appropriate areas, and monthly emergency drills are conducted on each shift.

MDC is equipped throughout with a fire alarm and suppression (sprinkler) system; these systems and facility elevators are tested quarterly. A range/hood extinguishing system is installed in the kitchen. Fire extinguishers are accessible in all areas, and each extinguisher has a tag attached indicating that required inspections have been performed. Automatic external defibrillators, emergency air packs, and handheld lights are strategically located throughout the facility. Weekly safety inspections are conducted by a designated staff member.

Clearly marked fire hydrants and standpipes are located in conspicuous outdoor locations. Local fire protection services are provided by Palm Beach County Fire-Rescue; fire officials also perform a comprehensive annual inspection of the facility.

The buildings at MDC are connected to emergency generators and equipped with emergency lighting. All facility doors are numbered, and doors leading outside are properly marked with exit signs. Evacuation diagrams are prominently posted in every area. Smoking is prohibited at MDC, and flame resistant furnishings and waste containers were observed in all housing units.

### **Food Service**

Food Services are provided by the Trinity Food Service Group at all facilities. The same menu is utilized at both the Main and West Facility.

Kitchen implements are stored on a shadow board within a locked cabinet in the food service area. A separate padlocked cabinet is used to store a single kitchen knife that is used infrequently. A logbook entry is required whenever a kitchen implement is removed from or returned to a cabinet. An inventory is posted in all areas where brooms, mops, and other janitorial items are stored.

The team found food to be stored properly and prepared in a sanitary manner. The, freezer and dry goods storage temperatures were well within limits and well documented, as well as the dishwasher temperatures. Meals are prepared by inmates and supervised by staff and delivered to the housing units in insulated trays and carts.

The team sampled a lunch meal and found the meal acceptable. With the exception of kitchen implements and janitorial items, inmates are not allowed to access or use any tool.

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### **Chemical Control**

With the exception of kitchen implements and janitorial items, inmates are not allowed to access or use any tool. All mowing and landscaping services at WDC are contracted to private companies.

Cleaning liquid used in inmate housing areas is purchased in five gallon plastic containers. A locked janitorial closet in each housing area is equipped with an automatic dilution station, along with a padlocked metal cage that is just large enough to hold a five gallon container. A warehouse employee delivers a full container of cleaning liquid to each housing area according to an established schedule, or as needed. The container is secured in the metal cage and connected to the dilution station, and the old container is returned to the warehouse for disposal. Mop buckets and spray bottles used in the housing unit are filled at the dilution station but other than specifying the type of container to be filled, the product-to-water ratio cannot be altered.

Printed MSDS information is readily available in areas where chemical products are maintained; this information is also available on the department's computer network. Eyewash stations are located throughout the facility.

### **Medical Care**

The medical department is staffed 24-hours a day, seven days a week by staff employed by Armor Correctional Health Services, Inc. The staff includes a Health Services Administrator/RN (HAS), Director of Nurses, Assistant Director Of Nurses, Clinical Educator/RN, Infection Control/RN, 35 RNs, 36 LPNs, 20 clerical employees/techs, 2 Adm. Assistants, a Records Supervisor and 9 Records Clerks. Medical providers include 3 full-time physicians (one designated as Medical Director) and 2 Nurse Practitioners. The facility changed to electronic medical records in February, 2014.

A co pay is charged for health care initiated by the inmate. The fees are \$5.00 for nurse visits, \$10.00 for doctor's visits, \$7.00 per medication prescribed, and \$10.00 for dental visits. There is no charge for follow up visits or chronic care.

The physical layout of the clinic area of the medical department includes a mental health room, eight exam rooms, an x-ray room, a holding cell for dental patients, a dental suite, medical records office, supervisors' office, pharmacy, conference room, a dialysis room with two dialysis chairs and three safe holding cells. The waiting area in the clinic is staffed with an officer.



There is 21-room infirmary capable of housing two to three inmates in each room. Six of these rooms are negative pressure rooms. One room is used for detox patients.

All areas of the medical department and the infirmary showed a high level of sanitation. All areas were well organized with good utilization of the space.

Medical staff responds to medical emergencies within a four-minute or less and responds to all emergency situations on the housing units. Emergency cases and inpatient admission are transported to the Wellington Regional Hospital. Delray Hospital and St. Mary's Hospital are used for trauma cases. Each has the ability to air lift. JFK Hospital is used for cardiac emergencies.

Emergency ambulances normally have a response time of two to four minutes. Non-emergent transports are by private ambulance or by facility vehicles.

There are thirteen AED's located throughout the facility and all staff are trained on their use. First aid kits are located in the kitchen and laundry and are checked and restocked monthly. The emergency jump bag kept in the medical area on a wheelchair along with an AED and oxygen tank in preparation for responding to medical emergencies. The jump bag is well stocked, inventoried daily and the AED is checked.

Initial health screenings are completed during the intake process by nurses assigned to that area. Each inmate is seen in the sally port and evaluated by CDC guidelines for Ebola, before entering the facility. After intake male inmates are housed in South 6<sup>th</sup> until their first court appearance. If held after court, they receive their history, a physical and PPD within five days by nurses on the unit. Juveniles, females and those who by nature of charges or special needs have their history and physical completed in the medical clinic.

All females are given pregnancy tests as part of their history and physical. Females who test positive for pregnancy are referred to a local OB/GYN provider for prenatal care. Wellington Medical Center is used for delivery. Annual mammograms are performed at Wellington. Gynecological exams are performed by Nurse Practitioners.

Medications are ordered from Maxor of Tennessee and are received within 24 hours. Local pharmacies used as a back-up. Over-the-counter medications are available through the commissary. Inhalers, topical ointments and eye drops are prescribed keep-on- person. Released inmates are given a prescription for a three-day supply of their medications and inmates on psychiatric medications are prescribed a ten-day supply or 30 days if they are not able to get a follow-up in the community. A Discharge Planner assists the inmates with the continuity of care upon release.

Narcotics were properly secured and inventories were accurate. All sharps and instruments counts were accurate with proper documentation.

There are approximately 1500 sick call requests received each month. Nurses pick up sick call requests forms from inmates in housing areas during medication pass. Nurses triage requests seven days a week.

There were 517 patients being followed in chronic care clinics for various diagnoses. Chronic patients are seen every 90 days or more often if necessary. Monitoring includes follow-up lab and reviews as needed. Patient education is provided during these visits. Chronic care clinics are held week days. Diabetics are seen in the clinic at twice a day.

Inmates diagnosed with infectious diseases are monitored by the Infection Control Nurse who tracks these inmates and coordinates with the health officials. There is ongoing patient education for HIV patients and communicable disease education for all other inmates through videos in the housing areas.

There is an outside contract to process lab specimens. A courier picks up specimens Monday thru Friday and stat pick-ups as needed.

There is a contract for the disposal of hazardous medical waste with pick-ups scheduled twice weekly.

X-ray services are provided on-site three times a week or as needed by an outside contact. X-rays are digitally processed and read with results received in less than 24 hours. Inmates refusing PPD's are given chest x-rays. EKG's are performed by staff on-site.

An eyeglass clinic is held for inmates who request reading glasses. There is a \$5.00 co-pay for the clinic visit and \$10.00 for reading glasses. Reading glasses are also available through the commissary. Inmates determined to need lasses to correct nearsightedness are referred to a local ophthalmologist.

Dental services are provided four days a week. Dental staff includes one dentist and one dental assistant. Initial screenings are completed at intake by nursing staff. The department includes a dental lab and exam room with two dental chairs. Approximately 180 patients are seen each month for services such as temporary fillings, extractions, cleaning and pain and infection control. Extensive oral surgery is referred to a local oral surgeon.

Sterilization procedures are good with proper documentation and tracking of instruments throughout the process. Sterilization is monitored weekly using the Attest method. Random sharps, needle and instrument counts were accurate and logs were complete. The dental department was neat, clean and orderly.

The facility offers a very extensive mental health program that includes inpatient and outpatient care, with 4 inpatient mental health units. Mental health staff includes 1 Mental Health Administrator, 2 Psychiatrists, with one designated as the Psychiatric Director, 2 Psychologists, 2 Licensed Mental Health Providers, 2 Mental Health Clerks.

The inpatient housing units are each staffed with an RN and a Mental Health Tech in addition to security staff. Mental Health Techs conduct groups each day on subjects tailored to the needs of the individuals. Providers conduct weekly groups on subjects such as depression, anger management and coping skills.

Mental health staff holds meetings Monday thru Friday morning to discuss the status of inpatient offenders and brief on new admissions to the unit. The auditor attended the meeting one morning. 166 offenders are prescribed psychiatric medications, which is low for a facility of this size. Outpatient groups are not offered to general population, but daily educational videos are shown which address mental health topics.

Monthly CQI meetings are followed by an Infection Control meeting. Performance improvement is addressed along with infection control statistics. Medical staff meetings are also held monthly. The Contract Monitor facilitates quarterly meetings with security and medical staff.

Health Care Outcomes were reviewed and all values appeared to be appropriate for the size and population of the facility.

All health care services appeared to be focused on successfully integrating the inmate back into the community. In interviews with health care staff the auditor heard a common theme that welfare of the patient was top priority.

### **Recreation**

Indoor and outdoor recreation is available to each inmate; Outdoor recreation is available at least one hour each day. Indoor board and table games are also available.

### **Religious Programming**

The facility has two full time chaplains providing for the inmate population at both facilities with more than 300 volunteers from all faiths within the community. Sufficient space is available to accommodate programs available both in the chaplain's area and housing units.

## **Offender Work Programs**

Sentenced inmates are allowed to work within the facility when jobs exist to provide general maintenance for the building. inmates are assigned to work in the kitchen, laundry and in facility maintenance.

## **Academic and Vocational Education**

The main facility provides GED Preparatory Coursework, Second Chance Schools and Institutions for Neglected or Delinquent Children.

## **Social Services**

West Palm Beach also provide the following programs

- Alcoholics Anonymous
- Narcotics Anonymous'
- HIV/Aids Counseling
- Families First Program
- Voters Program
- Social Security Program
- Another Way Program

This program provides a 60 day program that provides substance abuse education to assist with recovery from alcohol and drug abuse and it covers topics such as criminal addictive thinking cravings, triggers and relapse prevention.

## **Visitation**

Inmate visitation at MDC is accomplished via live video feeds from off-site public visitation centers, thereby eliminating the need for visitors to enter the secure perimeter. Employees and official visitors enter the facility through the administration section. A separate public entrance is located near the bonding and release office. A security checkpoint just inside the public entrance is manned by a deputy and includes a walk-through metal detector. Lockers are provided just outside of the public entrance for the storage of personal property that is not allowed inside the facility.

## **Library Services**

Library services are provided through a full time librarian utilizing book carts in the housing units. Inmates are allowed to check out books on a weekly basis. The facility also has law library services provided by full time civilian employees. Law Library services are also provided to inmates in segregation.

## **Laundry**

Clothes washers in the laundry and dishwashers in the kitchen are equipped with automated mixing and dispensing equipment. This equipment is serviced and maintained by a private vendor; therefore, no MDC employee or inmate is required to handle laundry or dishwashing chemicals.

## **F. Examination of Records**

Following the facility tour, the team proceeded to the conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

### **1. Litigation**

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

### **2. Significant Incidents/Outcome Measures**

The Significant Incident and Outcome measures were reviewed by the team and Negative issues were revealed during this audit.

### **3. Departmental Visits**

During the tour process all areas were visited throughout the time of the audit.

### **4. Shifts**

#### **a. Day Shift**

The team was present at the facility during the day shift from 8:00 a.m. to 5:00 p.m.

The audit team toured the entire facility during the time period. All the areas appeared to be in order and all employees were professional in appearance and manner. All staff we talked to seemed to be knowledgeable and comfortable in talking to us.

#### **b. Evening Shift**

The team was present on the shift from 3:00 p.m. to 6:00 p.m. and briefly spoke to entire staff during roll call briefing.

c. Night Shift

The team was present at the facility during the night shift from 6:00 a.m. to 7:00a.m.

The team met with staff during roll call briefing.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Standard # 4-ALDF-1A-17

This standard remains non-compliant. East and West Towers do not meet requirements for 12 sq. feet. of transparent glazing.

**G. Interviews**

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

*Please indicate the total number of offenders interviewed by the team members and the issues or concerns mentioned. Also, include the positive aspects of the program described by the offenders. Do not use names of individuals interviewed.*

2. Staff Interviews

*Please indicate the total number of staff interviewed by the team members and the issues or concerns mentioned. Also, include the positive aspects of the program described by the staff. Do not use names of individuals interviewed.*

**H. Exit Discussion**

The exit interview was held at 12:00 in the administrative conference room with Major Kneisley and multiple staff in attendance.

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

COMMISSION ON ACCREDITATION FOR CORRECTIONS  
AND THE  
AMERICAN CORRECTIONAL ASSOCIATION

<b>COMPLIANCE TALLY</b>
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<b>Manual Type</b>	Adult Local Detention Facilities	
<b>Supplement</b>	2012 Standards Supplement	
<b>Facility/Program</b>	Palm Beach County Main Detention Facility Palm Beach County Sheriff Office	
<b>Audit Dates</b>	November 17-18, 2014	
<b>Auditor(s)</b>	Peggy J. Bailey-Chair David Peek, Member Randy Cross, Member	
	<b>MANDATORY</b>	<b>NON-MANDATORY</b>
Number of Standards in Manual	60	325
Number Not Applicable	0	15
Number Applicable	60	310
Number Non-Compliance	0	2
Number in Compliance	60	308
Percentage (%) of Compliance	100%	99.4%
<ul style="list-style-type: none"> <li>● Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable</li> <li>● Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance</li> <li>● Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance</li> </ul>		



COMMISSION ON ACCREDITATION FOR CORRECTIONS

Palm Beach County Sheriff Office  
Palm Beach County Main Detention Facility  
West Palm Beach, Florida

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

**Standard # 4-ALDF-1A-17**

EACH DAYROOM PROVIDES A MINIMUM OF 12 SQUARE FEET OF TRANSPARENT GLAZING WITH A VIEW TO THE OUTSIDE, PLUS TWO ADDITIONAL SQUARE FEET OF GLAZING PER INMATE WHOSE ROOM/CELL DOES NOT CONTAIN AN OPENING OR WINDOW WITH A VIEW TO THE OUTSIDE.

FINDINGS:

East and West Towers do not meet requirements for 12sq.ft. of transparent glazing.

**AGENCY RESPONSE**

**AUDITOR'S RESPONSE**

The auditor's response will be placed here. Please state whether or not the plan of action, waiver, or request for discretionary compliance is acceptable or not, and provide a few sentences as to why you support it or do not support it.

**Standard # 4-ALDF-2A-05**

INMATES CLASSIFIED AS MEDIUM OR MAXIMUM SECURITY RISKS ARE PERSONALLY OBSERVED BY AN OFFICER AT LEAST EVERY 30 MINUTES ON AN IRREGULAR SCHEDULE. INMATES CLASSIFIED AS MINIMUM OR LOW SECURITY RISKS ARE PERSONALLY OBSERVED BY AN OFFICER AT LEAST EVERY 60 MINUTES ON AN IRREGULAR SCHEDULE.

FINDINGS:

Facility cannot document 30-minute checks in East and West Tower.

AGENCY RESPONSE

AUDITOR'S RESPONSE

The auditor's response will be placed here. Please state whether or not the plan of action, waiver, or request for discretionary compliance is acceptable or not, and provide a few sentences as to why you support it or do not support it.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Palm Beach County Sheriff Office  
Palm Beach County Main Detention Facility  
West Palm Beach, Florida

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

**Standard # 4-ALDF-1A-06**

THE FACILITY CONFORMS TO APPLICABLE FEDERAL, STATE, AND LOCAL BUILDING CODES. (RENOVATION, ADDITIONS, NEW CONSTRUCTION ONLY)

FINDINGS:

There are no renovations or additions.

**Standard # 4-ALDF-1A-16**

ALL INMATE ROOMS/CELLS PROVIDE THE OCCUPANTS WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

There are no renovations or additions.

**Standard # 4-ALDF-1A-18-1**

NOISE LEVELS IN HOUSING AREAS (IN OTHER WORDS, DAYROOMS WITH ADJACENT CELLS OR DORMS) SHALL NOT EXCEED THE FOLLOWING:

- UNOCCUPIED – 45 DBA (A SCALE), BUILDING SERVICE SYSTEMS SHALL BE ON AND IN NORMAL OPERATING CONDITION. MID-FREQUENCY AVERAGE REVERBERATION TIME (T 60) MUST BE LESS THAN 1.0 SEC.

- OCCUPIED – 70 DBA (A SCALE) FOR A MINIMUM OF 15 SECONDS OF CONTINUOUS AVERAGE MEASUREMENT IN NORMAL OPERATING CONDITIONS.

ALL MONITORING SHALL BE CONDUCTED IN CLOSE PROXIMITY TO THE CORRECTIONAL OFFICER'S POST. IF A CORRECTIONAL OFFICER'S POST IS NOT IDENTIFIED THEN MONITORING SHALL BE CONDUCTED AT A LOCATION CONSIDERED BEST TO MONITOR HOUSING NOISE LEVELS. MEASUREMENTS SHALL BE CONDUCTED A MINIMUM OF ONCE PER ACCREDITATION CYCLE BY A QUALIFIED SOURCE.

FINDINGS:

New Construction only.

**Standard # 4-ALDF-2A-18**

PHYSICAL PLANT DESIGNS FACILITATE CONTINUOUS PERSONAL CONTACT AND INTERACTION BETWEEN STAFF AND INMATES IN HOUSING UNITS. ALL LIVING AREAS ARE CONSTRUCTED TO FACILITATE CONTINUOUS STAFF OBSERVATION, EXCLUDING ELECTRONIC SURVEILLANCE, OF CELL OR DETENTION ROOM FRONTS AND AREAS SUCH AS DAYROOMS AND RECREATION SPACES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

New Construction only.

**Standard # 4-ALDF-4A-14**

WHEN REQUIRED BY STATUTE, FOOD PRODUCTS THAT ARE GROWN OR PRODUCED WITHIN THE SYSTEM ARE INSPECTED AND APPROVED BY THE APPROPRIATE GOVERNMENT AGENCY; THERE IS A DISTRIBUTION SYSTEM THAT ENSURES PROMPT DELIVERY OF FOODSTUFFS TO FACILITY KITCHENS.

FINDINGS:

This facility does not grow or produce food products.

**Standard # 4-ALDF-4D-04**

A HEALTH-TRAINED STAFF MEMBER COORDINATES THE HEALTH DELIVERY SERVICES UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND FACILITY ADMINISTRATOR, WHEN QUALIFIED HEALTH CARE PERSONNEL ARE NOT ON DUTY.

FINDINGS:

The Main Facility has 24 hour health care staff.

**Standard # 4-ALDF-5A-05**

THERE IS A TREATMENT PHILOSOPHY WITHIN THE CONTEXT OF THE TOTAL CORRECTIONAL SYSTEM AS WELL AS GOALS AND MEASURABLE OBJECTIVES. THESE DOCUMENTS ARE REVIEWED AT LEAST ANNUALLY AND UPDATED AS NEEDED.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

**Standard #4-ALDF-5A-06**

THERE IS AN APPROPRIATE RANGE OF PRIMARY TREATMENT SERVICES FOR ALCOHOL AND OTHER SUBSTANCE-ABUSING INMATES THAT INCLUDE, AT A MINIMUM, THE FOLLOWING:

- INMATE DIAGNOSIS
- IDENTIFIED PROBLEM AREAS
- INDIVIDUAL TREATMENT OBJECTIVES
- TREATMENT GOALS
- COUNSELING NEEDS
- DRUG EDUCATION PLAN
- RELAPSE PREVENTION AND MANAGEMENT
- CULTURALLY SENSITIVE TREATMENT OBJECTIVES, AS APPROPRIATE
- THE PROVISION OF SELF-HELP GROUPS AS AN ADJUNCT TO TREATMENT
- PRERELEASE AND TRANSITIONAL SERVICE NEEDS
- COORDINATION EFFORTS WITH COMMUNITY SUPERVISION AND TREATMENT STAFF DURING THE PRERELEASE PHASE TO ENSURE A CONTINUUM OF SUPERVISION AND TREATMENT

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

**Standard #4-ALDF-5A-07**

THE FACILITY USES A COORDINATED STAFF APPROACH TO DELIVER TREATMENT SERVICES. THIS APPROACH TO SERVICE DELIVERY IS DOCUMENTED IN TREATMENT PLANNING CONFERENCES AND IN INDIVIDUAL TREATMENT FILES.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

**Standard # 4-ALDF-5A-08**

THERE ARE INCENTIVES FOR TARGETED TREATMENT PROGRAMS TO INCREASE AND MAINTAIN THE INMATE'S MOTIVATION FOR TREATMENT.

FINDINGS:

This facility does not operate a Therapeutic Community Treatment Program.

**Standard # 4-ALDF-5A-10**

IN FACILITIES OFFERING ACADEMIC AND VOCATIONAL TRAINING PROGRAMS, CLASSROOMS ARE DESIGNED IN CONSULTATION WITH SCHOOL AUTHORITIES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

The facility has had no renovations or additions.

**Standard # 4-ALDF-5C-13**

WHERE AN INDUSTRIES PROGRAM EXISTS, ITS ESTABLISHMENT IS AUTHORIZED AND AREAS OF AUTHORITY, RESPONSIBILITY, AND ACCOUNTABILITY ARE DELINEATED.

FINDINGS:

Palm Beach County Sheriff's Office has no Industries program.

**Standard #-4-ALDF-5C-14**

THE NUMBER OF INMATES ASSIGNED TO INDUSTRIES OPERATIONS MEETS THE REALISTIC WORKLOAD NEEDS OF EACH OPERATING UNIT.

FINDINGS:

Palm Beach County Sheriff's Office has no Industries program.

**Standard #-4-ALDF-5C-15**

THERE IS A COMPREHENSIVE QUALITY CONTROL PROCESS.

FINDINGS:

Palm Beach County Sheriff's Office has no Industries program.

**Standard # 4-ALDF-5C-16**

A COST ACCOUNTING SYSTEM FOR EACH INDUSTRIES UNIT IS DESIGNED, IMPLEMENTED, AND MAINTAINED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.

FINDINGS:

Palm Beach County Sheriff's Office has no Industries program.

### Significant Incident Summary

This summary is required to be provided to the chair of your audit team upon their arrival. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. It should contain data for the last 12 months; indicate those months in the boxes provided. Please type the data. If you have questions on how to complete the form, please contact your regional manager.

Facility: **Main Detention Center**

Year: **2014**

Incidents		Months											
		J	F	M	A	M	J	J	A	S	O	N	D
<b>Assault: Offenders/ Offenders*</b>	Indicate types (sexual**, physical, etc.)	S-1 P-32	P-32	S-1 P-26	P-33	S-2 P-28	P-25	P-22	S-1 P-33	P-24			
	# With Weapon	2	0	1	4	1	2	3	1	2			
	# Without Weapon	31	32	26	29	29	23	19	33	22			
<b>Assault: Offender/ Staff</b>	Indicate types (sexual**, physical, etc.)	7	5	4	10	4	5	2	3	4			
	# With Weapon	3	3	0	1	0	2	1	2	0			
	# Without Weapon	4	2	4	9	4	3	1	1	4			
<b>Number of Forced Moves Used***</b>	(Cell extraction or other forced relocation of offenders)												
<b>Disturbances****</b>		4	4	4	8	4	0	1	5	3			
<b>Number of Times Chemical Agents Used</b>		3	3	6	4	2	4	3	4	2			
<b>Number of Times Special Reaction Team Used</b>		4	9	7	18	9	11	10	8	17			
<b>Four/Five Point Restraints</b>	Number	1	14	3	0	3	1	3	3	5			
	Indicate type (chair, bed, board, etc.)	BED	BED	CHA		CHA	CHA	CHA	CHA	CHA			
<b>Offender Medical Referrals as a Result of Injuries Sustained</b>	#'s should reflect incidents on this form, not rec or other source	5	2	5	2	5	3	6	8				
<b>Escapes</b>	# Attempted	0	2	1	1	1	2	0	0	0			
	# Actual	0	0	0	0	0	0	0	0	0			
<b>Substantiated Grievances (resolved in favor of offender)</b>	Reason (medical, food, religious, etc.)	MED		MED	MED	MED	MED	MED	MED				
	Number	5		6	2	1	1	3	3				
<b>Deaths</b>	Reason (violent, illness, suicide, natural)						NAT						
	Number	0	0	0	0	0	1	0	0	0			

\*Any physical contact that involves two or more offenders

\*\*Oral, anal or vaginal copulation involving at least two parties

\*\*\*Routine transportation of offenders is not considered "forced"

\*\*\*\*Any incident that involves four or more offenders. Includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents





<b>ALDF Outcome Measure Worksheet</b>				
1A	Outcome Measure	Numerator/Denominator	Value	Calculated O.M
		<b>The community, staff, contractors, volunteers, and inmates are protected from injury and illness caused by the physical environment.</b>		
	(1)	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	47	
	divided by	Average number of Full-Time Equivalent (FTE) staff positions in the past 12 months.	801	0.058
	(2)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	77	
	divided by	Average daily population in the past 12 months.	1615	0.047
	(3)	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	77	
	divided by	The number of admissions in the past 12 months.	22130	0.003
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	77	
	divided by	The average daily population in the past 12 months.	1615	0.047
	(5)	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	77	
	divided by	The number of admissions in the past 12 months.	22130	0.003
	(6)	Number of sanitation or health code violations identified by external agencies in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	1615	.001
	(7)	Number of health code violations corrected in the past 12 months.	2	
	divided by	The number of health code violations identified in the past 12 months.	2	1
	(8)	Number of inmate grievances related to safety or sanitation found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's grievances related to safety or sanitation in the past 12 months.	2	0
	(9)	Number of fire code violations corrected in the past 12 months.	0	
	divided by	The number of fire code violations cited by jurisdictional authority in the past 12 months.	0	0
	(10)	Number of inmate injuries resulting from fires requiring medical treatment in a 12-month period.	0	

	divided by	The average daily population in the past 12 months.	1615	0
	(11)	Number of inmate injuries (other than by fire) requiring medical treatment in the past 12 months.	37	
	divided by	The average daily population of inmates in the past 12 months.	1615	0.022
	(12)	Number of staff injuries resulting from fires requiring medical treatment in the past 12 months.	0*	
	divided by	The average daily population of staff in the past 12 months.	801	0
	(13)	Number of staff injuries (other than fire) requiring medical treatment in the past 12 months.	47	
	divided by	The average daily population of staff in the past 12 months.	801	0.058
	(14)	Number of inmate lawsuits related to safety or sanitation found in favor of the inmate in the past 12 months.	0*	
	divided by	The number of inmate lawsuits related to safety or sanitation in the past 12 months.	0*	0*
<b>1B</b>		<b>Vehicles are maintained and operated in a manner that prevents harm to the community, staff, contractors, volunteers, and inmates.</b>		
	(1)	Number of vehicle accidents resulting in property damage in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1615	0.0006
	(2)	Number of vehicle accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(3)	Amount dollar of damage from vehicle accidents in the past 12 months.	653.20	
	divided by	The average daily population in the past 12 months.	1615	0.404
<b>1C</b>		<b>The number and severity of emergencies are minimized. When emergencies occur, the response minimizes the severity.</b>		
	(1)	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	
	divided by	The number emergencies.	0	0
	(2)	Number of injuries, caused by forces external to the facility, requiring medical attention that resulted from emergencies in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(3)	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(4)	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The number of emergencies caused by forces external to the facility.	0	0
	(5)	Number of emergencies that were not caused by forces	0	

		external to the facility that resulted in property damage in the past 12 months.		
	divided by	The average daily population in the past 12 months.	1615	0
	(6)	Number of injuries requiring medical attention that resulted from emergencies that were not caused by forces external to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(7)	Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1615	0.0006
	(8)	Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	.5	
	divided by	The number of emergencies.	1	0.5
	(9)	Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(10)	Number of fires that resulted in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(11)	Amount dollar of property damage from fire in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(12)	Number of code violations cited in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(13)	Number of incidents involving toxic or caustic materials in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(14)	Number of incidents of inventory discrepancies in the past 12 months.	16	
	divided by	The average daily population in the past 12 months.	1615	.009
<b>2A</b>	<b>Outcome Measure</b>	<b>Numerator/Denominator</b>	<b>Value</b>	<b>Calculated O.M</b>
		<b>The community, staff, contractors, volunteers, and inmates are protected from harm. Events that pose risk of harm are prevented. The number and severity of events are minimized.</b>		
	(1)	Number of incidents involving harm in the past 12 months.	77	
	divided by	The average daily population in the past 12 months.	1615	0.047
	(2)	Number of incidents in the past 12 months involving harm.	77	
	divided by	The number of admissions in the past 12 months.	22130	0.003
	(3)	Number of physical injuries or emotional trauma requiring treatment as a result of incidents in the past 12 months.	77	
	divided by	The average daily population in the past 12 months.	1615	0.047
	(4)	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	77	
	divided by	The number of admissions in the past 12 months.	22130	0.003
	(5)	Number of unauthorized inmate absences from the facility	0	

		in the past 12 months.		
	divided by	The average daily population in the past 12 months.	1615	0
	(6)	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
<b>2B</b>		<b>Physical force is used only in instances of self-protection, protection of the inmate or others, prevention of property damage, or prevention of escape.</b>		
	(1)	Number of instances in which force was used in the past 12 months.	213*	
	divided by	The average daily population in the past 12 months.	1615	.13*
	(2)	Number of instances in which force was used in the past 12 months.	213*	
	divided by	The number of admissions in the past 12 months.	22130	.009*
	(3)	Number of times that staff use of force were found to have been inappropriate in the past 12 months.	0*	
	divided by	The number of instances in which force was used.	213*	0*
	(4)	Number of inmate grievances filed alleging inappropriate use of force in the past 12 months.	7	
	divided by	The average daily population in the past 12 months.	1615	0.0043
	(5)	Number of grievances alleging inappropriate use of force decided in favor of inmate in the past 12 months.	0	
	divided by	The number of grievances alleging inappropriate use of force filed.	7	0
	(6)	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	162	
	divided by	The average daily population in the past 12 months.	1615	.001*
<b>2C</b>		<b>Contraband is minimized. It is detected when present in the facility.</b>		
	(1)	Number of incidents involving contraband in the past 12 months.	59	
	divided by	The average daily population in the past 12 months.	1615	0.036
	(2)	Number of incidents involving contraband in the past 12 months.	59	
	divided by	The number of admissions in the past 12 months.	22130	0.002
	(3)	Number of weapons found in the facility in the past 12 months.	26	
	divided by	The average daily population in the past 12 months.	1615	0.016
	(4)	Number of controlled substances found in the facility in the past 12 months.	11	
	divided by	The average daily population in the past 12 months.	1615	0.006
	(5)	Number of controlled substances found in the facility in the past 12 months.	11	
	divided by	The number of admissions in the past 12 months.	22130	0.0004
<b>2D</b>		<b>Improper access to and use of keys, tools and utensils are minimized.</b>		
	(1)	Number of incidents involving keys in the past 12 months.	209	
	divided by	The average daily population in the past 12 months.	1615	.12
	(2)	Number of incidents involving tools in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(3)	Number of incidents involving culinary equipment in the	7	

		past 12 months.		
	divided by	The average daily population in the past 12 months.	1615	0.004
	(4)	Number of incidents involving medical equipment and sharps in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
<b>3A</b>		<b>Inmates comply with rules and regulations.</b>		
	(1)	Number of rule violations in the past 12 months.	1415	
	divided by	The average daily population in the past 12 months.	1615	0.876
	(2)	Number of assaults—inmate against inmate, inmate against staff in the past 12 months.	440	
	divided by	The average daily population in the past 12 months.	1615	.272
<b>4A</b>		<b>Food service provides a nutritionally balanced diet. Food service operations are hygienic and sanitary.</b>		
	(1)	Number of documented inmate illnesses attributed to food service operations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(2)	Number of inmate grievances about food service decided in favor of the inmate the past 12 months.	0	
	divided by	The number of inmate grievances about food service in the past 12 months.	122	0
	(3)	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	2	
		Divided by number of violations cited by independent authorities in the past 12 months.	2	2
<b>4B</b>		<b>Inmates maintain acceptable personal hygiene practices.</b>		
	(1)	Inmate grievances regarding inmate access to personal hygiene decided in favor of the inmate in the past 12 months.	32	
	divided by	The average daily population in the past 12 months.	1615	0.019
	(2)	Number of inmate illnesses attributed to poor hygiene practices in the past 12 months.	10	
	divided by	The average daily population in the past 12 months.	1615	0.006
	(3)	Number of inmates diagnosed with hygiene-related conditions (scabies, lice, or fungal infections) in the past 12 months.	10	
	divided by	The average daily population in the past 12 months.	1615	0.006
	(4)	Number of inmate grievances related to hygiene found in favor of the inmate in the past 12 months.	0	
	divided by	The number of inmate grievances related to hygiene in the past 12 months.	32	0
	(5)	Number of inmate lawsuits related to hygiene found in favor of the inmate in the past 12 months.	0*	XXXXXXXXXX XXXXXXXXXX
	divided by	The number of inmate lawsuits related to hygiene in the past 12 months.	0	0
<b>4C</b>		<b>Inmates maintain good health. Inmates have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.</b>		
	(1)	Number of inmates with a positive tuberculin skin test in the past 12 months.	110	

	divided by	The number of admissions in the past 12 months.	22130	0.004
	(2)	Number of inmates diagnosed with active tuberculosis in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(3)	Number of conversions to a positive tuberculin skin test in the past 12 months.	110	
	divided by	The number of tuberculin skin tests given in the past 12 months.	5568	0.019
	(4)	Number of inmates with a positive tuberculin skin test who completed prophylaxis treatment for tuberculosis in the past 12 months.	0	
	divided by	The number of inmates with a positive tuberculin skin test on prophylaxis treatment for tuberculosis in the past 12 months.	0	0
	(5)	Number of Hepatitis C positive inmates in the past 12 months.	37	
	divided by	The average daily population in the past 12 months.	1615	0.0229
	(6)	Number of HIV positive inmates in the past 12 months.	317	
	divided by	The average daily population in the past 12 months.	1615	0.196
	(7)	Number of HIV positive inmates who are being treated with highly active antiretroviral treatment in the past 12 months.	317	
	divided by	The number of known HIV positive inmates in the past 12 months.	317	1
	(8)	Number of inmates' diagnosis with an Axis I (excluding sole diagnosis of substance abuse) in the past 12 months.	1532	
	divided by	The average daily population in the past 12 months.	1615	0.948
	(9)	Number of inmate suicide attempts in the past 12 months.	22	
	divided by	The average daily population in the past 12 months.	1615	0.013
	(10)	Number of inmate suicides in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(11)	Number of inmate deaths due to homicide in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(12)	Number of inmate deaths due to injuries in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(13)	Number of medically expected inmate deaths in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(14)	Number of medically unexpected inmate deaths in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	1615	0.0006
	(15)	Number of inmate admissions to the infirmary (where available) in the past 12 months.	384	
	divided by	The average daily population in the past 12 months.	1615	0.237
	(16)	Number of inmate admissions to off-site hospitals in the past 12 months.	57	
	divided by	The average daily population in the past 12 months.	1615	0.035
	(17)	Number of inmates transported off-site (via an ambulance or correctional vehicle) for treatment of emergency health conditions in the past 12 months.	155	
	divided by	The average daily population in the past 12 months.	1615	0.095

	(18)	Number of inmate specialty consults completed in the past 12 months.	383	
	divided by	The number of specialty consults (on-site or off-site) ordered by primary health care provider (MD, NP, PA) in the past 12 months.	416	0.92
	(19)	Number of inmate grievances about access to health care services found in favor of the inmate in the past 12 months.	1	
	divided by	The number of inmate grievances about access to healthcare services in the past 12 months.	74	0.013
	(20)	Number of inmate grievances related to the quality of health care found in favor of inmates in the past 12 months.	20	
	divided by	The number of inmate grievances related to the quality of health care in the past 12 months.	97	0.206
	(21)	Number of inmates' lawsuits about access to healthcare services found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's lawsuits about access to healthcare services in the past 12 months.	0	0
	(22)	Number of individual sick call encounters in the past 12 months.	11819	
	divided by	The average daily population in the past 12 months.	1615	7.318
	(23)	Number of physician visits contacts in the past 12 months.	6305	
	divided by	The average daily population in the past 12 months.	1615	3.904
	(24)	Number of individualized dental treatment plans in the past 12 months.	1364	
	divided by	The average daily population in the past 12 months.	1615	0.8445
	(25)	Number of hypertensive inmates enrolled in a chronic care clinic in the past 12 months.	1186	
	divided by	The average daily population in the past 12 months.	1615	0.734
	(26)	Number of diabetic inmates enrolled in a chronic care clinic in the past 12 months.	303	
	divided by	The average daily population in the past 12 months.	1615	0.187
	(27)	Number of incidents involving pharmaceuticals as contraband in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	1615	0.001
	(28)	Number of cardiac diets received by inmates with cardiac disease in the past 12 months.	86758	
	divided by	The number of cardiac diets prescribed in the past 12 months.	1186	73.152
	(29)	Number of hypertensive diets received by inmates with hypertension in the past 12 months.	0	
	divided by	The number of hypertensive diets prescribed in the past 12 months.	0	0
	(30)	Number of diabetic diets received by inmates with diabetes in the past 12 months.	22165	
	divided by	The number of diabetic diets prescribed in the past 12 months.	303	73.152
	(31)	Number of renal diets received by inmates with renal disease in the past 12 months.	1902	
	divided by	The number of renal diets prescribed in the past 12 months.	26	73.152
	(32)	Number of needle-stick injuries in the past 12 months.	0	
	divided by	The number of employees on average in the past 12	154	0

		months.		
	(33)	Number of pharmacy dispensing errors in the past 12 months.	4	
	divided by	The number of prescriptions dispensed by the pharmacy in the past 12 months.	31371	0.0001
	(34)	Number of nursing medication administration errors in the past 12 months.	9	
	divided by	The number of medications administered in the past 12 months.	269983	0.00003
<b>4D</b>		<b>Health services are provided in a professionally acceptable manner. Staff are qualified, adequately trained, and demonstrate competency in their assigned duties.</b>		
	(1)	Number of staff with lapsed licensure and/or certification in the past 12 months.	0	
	divided by	The number of licensed or certified staff in the past 12 months.	119	0
	(2)	Number of new employees in the past 12 months who completed orientation training prior to undertaking job assignments.	13	
	divided by	The number of new employees in the past 12 months.	13	1
	(3)	Number of employees completing in-service training requirements in the past 12 months.	87	
	divided by	The number of employees eligible in the past 12 months.	153	0.568
	(4)	Number of MD staff who left employment in the past 12 months.	1	
	divided by	The number of authorized MD staff positions in the past 12 months.	4.2	0.238
	(5)	Number of RN staff who left employment in the past 12 months.	11	
	divided by	The number of authorized RN staff positions in the past 12 months.	25	0.44
	(6)	Number of LPN staff who left employment in the past 12 months.	8	
	divided by	The number of authorized LPN staff positions in the past 12 months.	23	0.347
	(7)	Number of medical records staff who left employment in the past 12 months.	1	
	divided by	The number of medical records staff positions in the past 12 months.	10.2	0.098
	(8)	Number of alleged sexual misconduct incidents between staff and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1615	0
	(9)	Number of alleged sexual misconduct incidents between volunteers and/or contract personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1615	0
	(10)	Number of confirmed sexual misconduct incidents between staff and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1615	0
	(11)	Number of confirmed sexual misconduct incidents between volunteers and/or contact personnel and detainees in the past 12 months.	0	
	divided by	Average daily population in the past 12 months.	1615	0



	(12)	Number of detainees identified as high risk with a history of sexually assaultive behavior in the past 12 months.	12	
	divided by	Average daily population in the past 12 months.	1615	0.0074
	(13)	Number of detainees identified as at risk for sexual victimization in the past 12 months.	128	
	divided by	Average daily population in the past 12 months.	1615	0.0173
<b>5A</b>		<b>Inmates have opportunities to improve themselves while confined.</b>		
	(1)	Number of inmates who passed GED exams while confined in the past 12 months.	16*	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	575*	0.0278*
	(2)	Total number of grade levels advanced by inmates in the past 12 months.	##*	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	575*	##*
	(3)	Number of certificates of vocational competency awarded to inmates in the past 12 months.	0*	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	575*	*0
<b>5B</b>		<b>Inmates maintain ties with their families and the community.</b>		
		NONE	XXXXX	XXXXXXXXXX
<b>5C</b>		<b>The negative impact of confinement is reduced.</b>		
		NONE	XXXXX	XXXXXXXXXX
<b>6A</b>		<b>Inmates' rights are not violated.</b>		
	(1)	Total number of inmate grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination; (f) protection from harm.	128	
	divided by	The average daily population in the past 12 months.	1615	0.079
	(2)	Number of inmate grievances (see [a] through [e] above) decided in favor of inmates in the past 12 months.	19	
	divided by	The total number of grievances filed in the past 12 months.	1277	0.014
	(3)	Total number of inmate court suits alleging violation of inmate rights filed against the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(4)	Number of inmate court suits alleging violation of inmate rights decided in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate suits filed in the past 12 months.	0	0
<b>6B</b>		<b>Inmates are treated fairly.</b>		
	(1)	Number of inmate grievances regarding discrimination in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	1615	0.001
	(2)	Number of inmate grievances regarding discrimination resolved in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate grievances filed regarding discrimination in the past 12 months.	2	0
	(3)	Number of grievances resolved in favor of inmates in the past 12 months.	18	

	divided by	The average daily population in the past 12 months.	1615	0.011
	(4)	Number of grievances resolved in favor of inmates in the past 12 months.	18	
	divided by	The total number of inmate grievances filed in the past 12 months.	1277	0.014
	(5)	Number of court malpractice or torte liability cases found in favor of the inmate in the past 12 months.	0	
	divided by	The number of court malpractice or torte liability cases in the past 12 months.	0	0
<b>6C</b>		<b>Alleged rule violations are handled in a manner that provides inmates with appropriate procedural safeguards.</b>		
	(1)	Number of disciplinary incidents resolved informally in the past 12 months.	4	
	divided by	The average daily population in the past 12 months.	1615	0.002
	(2)	Number of formal inmate disciplinary decisions that were appealed in the past 12 months.	106	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1345	0.078
	(3)	Number of appealed disciplinary decisions decided in favor of the inmate in the past 12 months.	0	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1345	0
	(4)	Number of grievances filed by inmates challenging disciplinary procedures in the past 12 months.	116	
	divided by	The average daily population in the past 12 months.	1615	0.071
	(5)	Number of disciplinary-related grievances resolved in favor of the inmate in the past 12 months.	13	
	divided by	The total number of disciplinary-related grievances filed in the past 12 months.	116	0.112
	(6)	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
	(7)	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	The total number of court decisions regarding discipline decided in the past 12 months.	0	0
	(8)	Number of rule violations in the past 12 months.	1415	
	divided by	The average daily population in the past 12 months.	1615	.876
	(9)	Number of inmates terminated from the facility due to rule violations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	1615	0
<b>6D</b>		<b>Inmates take responsibility for their actions.</b>		
	(1)	Number of inmates released in the past 12 months who made regular payments toward their restitution obligations.	##	
	divided by	The number of inmates who had restitution obligations in the past 12 months.	##	##
	(2)	Number of inmates who satisfy their court cost/fines obligations in the past 12 months.	##	
	divided by	The number of inmates who had court cost/fine obligations in the past 12 months.	##	##
	(3)	Total amount of restitution paid by inmates in the past 12	##	

		months.		
	divided by	The average daily population in the past 12 months.	1615	##
	(4)	Total number of hours of community service donated by inmates in the past 12 months.	1920*	
	divided by	The average daily population in the past 12 months.	1615	1.188
	(5)	Total number of inmates who participated in restitution in the past 12 months.	##	
	divided by	The total number of inmates housed in the past 12 months.	399481	##
	(6)	Total number of inmates who participated in community service work in the past 12 months.	240*	
	divided by	The total number of inmates housed in the past 12 months.	399481	0.0006*
	(7)	Total number of inmates who participated in victim awareness programs in the past 12 months.	0*	
	divided by	The total number of inmates housed in the past 12 months.	399481	*0
	(8)	Total amount of restitution paid by inmates in the past 12 months.	##	
	divided by	The total number of inmates housed in the past 12 months	399481	##
	(9)	Total number of hours delivered by inmates who participated in community service work in the past 12 months.	1920*	
	divided by	The total number of inmates housed in the past 12 months.	399481	0.004
<b>7A</b>		<b>The facility operates as a legal entity.</b>		
		NONE	XXXXXX	XXXXXXXXXX
<b>7B</b>		<b>Staff, contractors, and volunteers demonstrate competency in their assigned duties.</b>		
	(1)	Total number of years of staff members' education as of the end of the last calendar year.	1212	
	divided by	The number of staff at the end of the last calendar year.	801	1.5131
	(2)	Number of staff who left employment for any reason in the past 12 months.	16	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	801	.0199
	(3)	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	7888*	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	801	9.847*
	(4)	Number of professional development events attended by staff in the past 12 months.	234*	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	801	0.2921*
<b>7C</b>		<b>Staff, contractors, and volunteers are professional, ethical and accountable.</b>		
	(1)	Number of incidents in which staff was found to have acted in violation of facility policy in the past 12 months.	116	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	801	.144
	(2)	Number of staff terminated for conduct violations in the past 12 months.	3*	
	divided by	The number of full-time equivalent staff positions in the	801	.003*

		past 12 months.		
	(3)	Number of inmate grievances attributed to improper staff conducts which were upheld in the past 12 months.	0	
	divided by	The number of inmate grievances alleging improper staff conduct filed in the past 12 months.	74	0
	(4)	Number of inmate grievances attributed to improper staff conduct which were upheld in the past 12 months.	0	
	divided by	The average daily population for the past 12 months.	1615	0
	(5)	Where staff is tested, the number of staff substance abuse tests failed in the past 12 months.	0*	
	divided by	The number of staff substance abuse tests administered in the past 12 months.	180*	0*
	(6)	Number of staff terminations for violation of drug-free work policy in the past 12 months.	1*	
	divided by	The number of staff terminations in the past 12 months.	3*	.33*
	(7)	The average number of physicians employed in the past 12 months.	4.2	
	divided by	The number of physician positions authorized in the past 12 months.	4.2	1
	(8)	The average number of nurses employed in the past 12 months.	72	
	divided by	The number of nurse positions authorized in the past 12 months.	48	1.5
	(9)	The average number of mid-level health care practitioners employed in the past 12 months.	6	
	divided by	The number of mid-level health care practitioner positions authorized in the past 12 months.	6	1
	(10)	The average number of ancillary health care staff employed in the past 12 months.	9.4	
	divided by	The number of ancillary health care staff positions authorized in the past 12 months.	8	1.175
<b>7D</b>		<b>The facility is administered efficiently and responsibly.</b>		
	(1)	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures).	6557352*	
	divided by	The budget for the past 12 months.	138106090.*	.047*
	(2)	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	*0	
		NONE	XXXXXX	XXXXXXXXXX
	(3)	Number of grievances filed by inmates regarding their records or property in the past 12 months.	32	
	divided by	The average daily population in the past 12 months.	1615	0.019
	(4)	Number of inmate grievances (records/property) decided in favor of inmates in the past 12 months.	2	
	divided by	The total number of inmate grievances (records/property) in the past 12 months.	32	0.062
	(5)	Number of objectives achieved in the past 12 months.	22	
	divided by	The number of objectives for the past 12 months.	26	.846
	(6)	Number of program changes made in the past 12 months.	3*	
	divided by	The number of program changes recommended in the past 12 months.	0*	0*
	(7)	Number of problems identified by internal health care review that were corrected in the past 12 months.	6	

	divided by	The number of problems identified by internal health care review in the past 12 months.	12	0.5
<b>7E</b>		<b>Staff are treated fairly.</b>		
	(1)	Number of grievances filed by staff in the past 12 months.	3*	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	801	.003*
	(2)	Number of staff grievances decided in favor of staff in the past 12 months.	0*	
	divided by	The total number of staff grievances in the past 12 months.	3*	0*
	(3)	Total number of years of staff members' experience in the field as of the end of the last calendar year.	7380	
	divided by	The number of staff at the end of the last calendar year (e.g. average number of years experience).	801	9.213
	(4)	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	3*	
	divided by	The number of staff termination or demotion hearings requested in the past 12 months.	3*	1*
<b>7F</b>		<b>The facility is a responsible member of the community.</b>		
	(1)	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	1899.75*	
	divided by	The average daily population of inmates in the past 12 months.	1615	1.1763*
	(2)	Total number of individual community members who provided voluntary service in the past 12 months.	159*	
	divided by	The average daily population of inmates in the past 12 months.	1615	0.098*
	(3)	Total number of complaints filed by media regarding access to information in the past 12 months.	##	
	divided by	The average daily population of inmates in the past 12 months.	1615	##
	(4)	Total number of positive statements made by media regarding the facility in the past 12 months.	##	
	divided by	The average daily population of inmates in the past 12 months.	1615	##
	(5)	Total number of complaints from the community in the past 12 months.	##*	
	divided by	The average daily population of inmates in the past 12 months.	1615	##
	(6)	Total number of hours of community service work delivered by inmates in the past 12 months.	40472*	XXXXXXXXXX XXXXXXXXXX
	divided by	The average daily population of inmates in the past 12 months.	1615	25.06*

- \*denotes corrections wide value
- ## denotes value not maintained