

To: Florida Corrections Accreditation Commission
From: Lieutenant Darren Bryant
Date: July 28, 2015
Ref: On-Site Assessment Report
 Palm Beach County Sheriff's Office Department of Corrections
 3228 Gun Club Road
 Palm Beach, FL 33406

A. Dates of On- Site Assessment: July 28 - 30, 2015

B. Assessment Team:

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C. Standards Summary Tally:

M = Mandatory N = Non-Mandatory		Total Number of Standards	Number of Standards Not Applicable (By Function)	Number of Standards Waived	Number of Non- Waived, Applicable Standards	Number of Standards Elected for 10% Exemption	Percent of Applicable Standards Elected (10% max.)	Percent of Applicable Standards Not Elected (90% min.)	Number of Applicable Non-Elected Standards In Compliance	Percent of Applicable Non-Elected Standards In Compliance
M		107	0	0	107	0	0.00%	100.00%	107	100.00%
N		134	0	0	134	0	0.00%	100.00%	134	100.00%

D. Agency/ Facility Profile

D-1. Agency Description

Palm Beach County was established as Florida's 47th county in 1909, after being split from Dade County. Palm Beach County encompasses over 2386 square miles, with a year round population of approximately 1.32 million.

Ric L. Bradshaw is the Sheriff of Palm Beach County. The Sheriff's Office currently operates two (2) adult detention facilities, an in-house arrest program, a video visitation center, and an inmate work release program.

The West Detention Center operates under the command of Captain Ruby Starks and Captain Robert Tutko. It is located at 38811 Wheeler Way, Belle Glade, Florida 33430. The facility's location is near the edge of the Everglades, approximately 45 miles west of the City of West Palm Beach in Belle Glade, Florida. The facility opened in 1983, and in 1996 was closed on a temporary basis to accommodate a renovation project which enlarged the housing area.

In the summer of 2010 the West Detention Center closed all of the inmate housing units due to the jail expansion project. On April 9, 2011 the West Detention Center completed the new construction and annexation of additional buildings. The total bed capacity of this correctional facility is 998, including an infirmary and special management housing, with custody levels from minimum to maximum. The 2015 average daily inmate population for the West Detention Center is 605 inmates, comprised of pre-trial and county sentenced adult male and female inmates. No juveniles are housed at this site. The West Detention Center had been ACA accredited prior to construction, but after their reopening, again became accredited in 2011 and reaccredited in 2014.

Female inmates participating in the Another Way Drug Program are the only females housed in the WDC population. ADA female housing is in the West Detention Center Infirmary. All other female inmates are housed at the Main Detention Center.

The Main Detention Center operates under the command of Captain Donald Ross and Captain Tammy Bussey. The facility is located at the Sheriff's Headquarters Complex at 3228 Gun Club Road, West Palm Beach, Florida, 33406. It has an area of 835,000 square feet and is situated on a 52.8-acre parcel of land. The South Tower, one of three adjacent buildings, is a twelve-story high-rise linear structure constructed from concrete and steel in 1993 at a cost of \$52 million. Originally constructed in 1983 with a bed capacity of 822, the six-story East and West Towers flank the South Tower to complete the Main Detention Center.

The total bed capacity of this correctional facility is 2,166. This number includes infirmary and special management housing. The inmate population is comprised of pre-trial and county sentenced adult male and female inmates. Female and male juveniles

are also housed in this facility. This facility is the largest of the two Palm Beach County Sheriff's Office correctional facilities. The Main Detention Center, a maximum security facility, has the security capabilities and is used to house high-risk inmates, and inmates who are in need of special medical and/ or mental health care. The 2015 average daily inmate population for the Main Detention Center is 1,555 inmates.

The Palm Beach County Sheriff's Office Corrections Division has been involved in the accreditation process since 1984. Both facilities remain accredited through the American Correctional Association (ACA), with their last audit in November of 2014. Their contracted medical service was also accredited in 1984 through the National Commission on Correctional Health Care (NCCHC) and has remained accredited, with their last audit in June of 2014. Palm Beach County Sheriff's Office Detention Facilities again achieved reaccreditation from the Florida Corrections Accreditation Commission (FCAC) with 100% compliance in 2012, also receiving the Excelsior Award for achieving five successful reaccreditations.

The Department of Corrections is divided into two (2) bureaus: Operations and Security. The Security Bureau Commander is Major Tammy Waldrop. The Operations Bureau Commander is Major Alphonso Starling. The current 2014/2015 budget for the Department of Corrections is \$141,381,903.00. The Sheriff employs approximately 3,911 Corrections, Law Enforcement and Civilian personnel, and includes 987 full-time equivalent employees. Sworn staff (Majors, Captains, Lieutenants, Sergeants, Inspectors and Deputies) makes up 687, which is 70% of the total staffing.

The Palm Beach County Sheriff's Office has agreements with two vendors for major contracted correctional services as follows:

- Trinity Services Group, Inc. provides food service as well as commissary services at both facilities. The same menu is utilized at the two facilities.
- Armor Correctional Healthcare Services provides medical, mental health, and dental services. There are medical infirmaries at the Main and West Detention Centers, as well as four units of in-patient mental health care located at the Main Detention Center.

D-2. Key Personnel

Chief Deputy Mike Gauger
Major Tammy Waldrop
Major Alfonso Starling
Accreditation Manager Captain Frank Milo

E. Assessment Summary

The assessment team arrived in Palm Beach County on Monday July 28, 2015. A briefing was arranged at the hotel with Team Leader Lieutenant Darren Bryant, Assessor Amanda Tipping, Captain F. Milo, Sergeant M. Altemari, Sergeant R. Castro,

Inspectors T. Edwards, and A. Juhasz, to review materials provided and discuss assignments.

On Tuesday, July 29, 2015, Inspector Edwards arrived at the hotel at approximately 0730 hours and provided transportation to the facility. The team attended an entrance meeting at approximately 0800 hours with Deputy Chief Gauger, and the following key staff members:

Major A. Starling
Captain F. Milo
Captain D. Ross
Captain T. Bussey
Lieutenant M. Devoter
Lieutenant W. Powell
Chaplain C. Ellington
Lieutenant C. Cook
Sergeant M. Altemari
Sergeant R. Castro
Captain D. Morris
Inspector T. Edwards
Inspector A. Juhasz
Nurse S. Davis
Nurse C. Saidon
Manager P. Powell
Manager J. Thomas
Canteen Supervisor B. Noel

The assessment team performed the necessary introductions and provided information related to the accreditation process. The team explained that the team's intent was to determine proof of compliance through interviews and inspections throughout the facility in addition to the file review. Deputy Chief Gauger expressed his desire to maintain a high degree of professionalism and accreditation status. He went on to thank assessors' agencies for allowing them to assess the Palm Beach County Jail.

The team conducted a walk through tour of the Main Detention Center, escorted by Captain Milo, Major Waldrop, Inspector Edwards, Ms. Juhasz, Sergeant Altemari, and Sergeant Castro. Areas visited included the booking facility, kitchen, medical, laundry, property room, and video visitation. Numerous staff and inmate interviews were conducted during this time. Afterwards, the team met in the designated work area and began the PowerDMS set up. Team member assignments and the system setup were completed and file review began. At 1700 hours the team observed shift exchange and Officers working their post assignments.

The team spoke with some of the staff members, conducted brief introductions and explained the importance of their involvement in the process and expressed an

appreciation for their work in maintaining their accreditation status. The team departed at 1930 hours to their hotel.

On Wednesday, July 30, 2015, the assessment team was picked up at the hotel at 0730 hours by Inspector Edwards and transported to the West Detention Center to conduct a walk through and assessment of their second facility. After lunch the team returned to the Main Detention Center for file review, staff and inmate interviews. The team conducted visits to various departments that need to be revisited for observations. The team departed the facility at 1730 hours.

On Thursday, July 30, 2015, Inspector Edwards picked up the team at 0900 hours. An exit interview and the team's oral report were conducted at 0930 hours. The attending Palm Beach County staff were:

Major A. Starling
Captain T. Bussey
Captain F. Milo
Captain R. Starks
Captain D. Morris
Captain D. Ross
Lieutenant M. Devoter
Lieutenant W. Powell
Lieutenant C. Wildgoose
Sergeant R. Castro
Sergeant M. Altemari
Medical Director P. Dorsainvil
RN Infection Control S. Norris
EMR Coordinator C. Saidon
Nurse S. Davis
Manager T. Starks
Manager D. Gilbert
Manager G. Miller
Mental Health Administrator L. O'Rourke

The team explained the reaccreditation process and presented individual comments of the assessment. The team expressed gratitude to the agency for their professionalism and courtesy displayed by the Palm Beach Sheriff's Office. The team expressed thanks for the agency members' cooperation throughout the assessment.

Staff Interviews:

Sergeant Ramos - Armory/ Emergency Response Teams
Lieutenant Smith - Admission Procedures/ Searches/ Juvenile Admission
Lieutenant Marcellino - Admission Procedures/ Clothing/ First Appearance
Corporal Hoffman - Admission Procedures/ Searches/ Juvenile Admission/ First Appearance
Sergeant Roker - Classification/ Release Procedures/ Discipline/ Work Programs

Manager J. Thomas - Inmate Records/ Admission Records
Manager P. Powell - Admission Records/ Release Records
Manager M. Delaura - Inmate Property/ Clothing
Inspector A. Juhasz - Medical/ PREA/ Pharmacy/ Sick Call
Corporal Brooks - Medical/ Suicide
Dr. Dorsainville - Medical/ Mental Health
Kitchen Manager D. Paquette- Special Diets/ Food Service/
Chaplain Ellington - Law Library/ Religious Programs/ Community Volunteers/ Reading
Material
Roderick White - Law Library

Inmate Interviews:

Jordan Green - Programs/ Mental Health/ Medical/ Clothing/ Food Service/ Mental
Health
Jose Torris - Food Service/ Medical/ Reading Material/ Programs/ Inmate Handbook/
Phones
Richard Aimes - Reading Material/ Law Library/ Discipline/ Religious
Programs/Showers/ Mail
Darius Reed - Programs/ Inmate/ Handbook/ Sanitation/ Haircuts/ Food Service/
Commissary
Jonathan Clark - Library Services/ Mental Health/ Medical/ Clothing/ Religious Services/
Phones
Richard Aimes - Programs/ Food Services/ Inmate Handbook/ Mental Health/ Medical/
Clothing
Larry McDonald - Programs/ Food Service/ Bed Linen/ Medical/ PREA/ Visitation/ Mail/
Library
Karla Sevilla - Medical/ Mental Health/ PREA/ Visitation/ Clothing/ Phones/ Inmate
Handbook
April Thomas - Programs/ Food Service/Medical/ Mental Health/ Hygiene/ Indigent
items/ Visits
Joseph Lucson - Mental Health/ Juvenile Programs/ Medical/ Food Service/ Recreation/
Visits
Pedro Tomasgasper - Visitation/ Food Service/ Mail/ Medical/ Mental Health/ Juvenile
Programs
Antwan Ramasaran - Haircuts/ Indigent items/ Mail/ Library/ Mental Health/ Medical/
PREA
Conner Shaw - Mail/ Medical/ Mental Health/ Law Library/ Clothing/ Bed Linen/ Reading
Material
Hermino Hernadez - Religious Programs/ Confinement Privileges/ Mental Health/
Showers
Estache Wendet - Inmate Handbook/ Mail/ Recreation/ Showers/ Medical/Mental
Health/ PREA
Dean Broom - Haircuts/ Recreation/ Medical/ Mental Health/ Visitation/ Religious
Programs

Ricky Harper - Programs/ Sick Call/ Dentist/ Mental Health/ Bed Linen/ Clothing/ Food Service

Dennis Foster - Food Service/ Medical/ Mental Health/ Clothing/ Phones/ Visitation/ Work Detail

Wayne Carazos - Mail/ Discipline/ Confinement Privileges/ Medical/ Mental Health/ Food Service

Richard Thomas - Medical/ Reading Materials/ Mental Health/ Religious Programs/ Recreation

- F. Standards Noncompliance Discussion:** None.
- G. Corrective Action Discussion:** None.
- H. 10- Percent Standards Election/ Standards Elected for Exemption:** None.
- I. Standards, the status of which, were changed by Assessors:** None.
- J. Standards Verified by Team as "Not Applicable" to the Agency:** None.
- K. Public Information Activities/ Correspondence and Media Interest:** None.
- L. Exemplary Policies/ Projects/ Procedures:**

Palm Beach County detainees are offered a variety of programs. Each program is designed to enhance detainees' academic, personal, and occupational knowledge and skills. The programs currently offered include:

- **Academic Education:**

GED Preparatory Coursework
Second Chance Schools

- **Self-help Groups:**

Alcoholics Anonymous
Narcotics Anonymous
Another Way Program, which is a voluntary 60-day program that provides substance abuse education to assist with recovery from alcohol and/or drug abuse, and covers topics such as criminal and addictive thinking, cravings, triggers and relapse prevention.

- **General Programs:**

HIV/AIDS Counseling
Families First Program
Voter's Program

Social Security Program

- **Electronic Law Library**
- **Religious/Faith Based Services**
- **Juvenile Life Lessons Program**
- **Reading Library**
- **Bus Pass Program**
- **Pre-Release Services**
- **Offenders Re-Entry Program**
- **Visitation:**

The Palm Beach County Sheriff's Office allows inmates to visit friends and family by video visitation. While attorneys are always welcome to visit their clients within the jail, the visitation unit also schedules and facilitates video visits between inmates and the Public Defender's office. Each visitor registers with a government-issued picture ID. The inmate makes a request for a registered visitor to visit. Certain legal parameters as well as behavioral and clothing guidelines are enforced.

M. Quality of Service: No Chapter Summaries.

N. Summary and Overall Conclusions

Overall Conclusions: The Palm Beach County Sheriff's Office's commitment to the reaccreditation process was clearly evident by the condition of their facilities and cooperation of their staff. The assessment team was impressed with the staff's knowledge of, dedication to, and preparedness for the assessment. It became apparent during the audit that staff morale was very high.

The assessment team was impressed with the programs implemented and the pride staff takes in those programs. Palm Beach County Sheriff's Office has taken a detention facility to a corrections rehabilitative community.

It is the recommendation of the assessment team that Palm Beach County Sheriff's Office be reviewed for reaccreditation at the next scheduled Commission meeting.

Submitted by Lieutenant Darren Bryant, Team Leader