Palm Beach County Sheriff’s Office (PBSO) Alternative Intervention Services (AIS) provides quality intervention services to individuals residing in the unincorporated areas of Palm Beach County.

It is the mission of AIS to provide direct services that respond to the needs of the youth and their family to reduce negative impacts while promoting growth and self-sufficiency.

AIS does not provide crisis intervention and is not a treatment provider. However, an individualized assessment is conducted to determine needs and gaps in services to provide the youth and their family with available resource.

Ongoing case management services is available to the Palm Beach County Sheriff’s Office JFO participants and to individuals who are in need of assistance in addressing academic underachievement and truancy. Individuals who do not meet the program criteria are linked to appropriate community resources.

It is the policy of AIS to obtain a signed consent for ongoing case management services. Monthly home and bi-weekly school visits are a regular component of the case management services. Services are coordinated with the youth’s school and other service providers to identify specific issues, build support systems, advocate for services, and skill development.

Cases are reviewed regularly by a Licensed Clinical Social Worker who is also the AIS Manager. Information acquired is confidential and is not shared without permission; however, this does not include mandatory exceptions to confidentiality. For example: judge’s order; as required by law; danger to self or others; and life and health emergencies.

Free Service Coordination, Advocacy, and Case Management

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Case Management Criteria

Youth are eligible for free 12-week case management service if they are:

- Between the age of 6 and 17,
- Resident of the unincorporated areas of Palm Beach County,
- Referred by a PBSO staff member or enrolled in the PBSO JFO Program,
- Failing one or more classes and/or absent for five or more days within a grading period without an excuse,
- Not currently facing criminal charges or probation,
- Not currently involved in an open or pending DCF investigation/case,
- Not in the foster care program,
- Not struggling with substance abuse,
- Not receiving services elsewhere,
- Not affiliated or associated with a gang or gang member,
- Not affected by a severe mental health diagnosis,
- Not in need of a psychiatric evaluation, AND
- Not a current runaway.